

Kerbside Collection Policy 2016

South Taranaki District Council



South Taranaki
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KERBSIDE COLLECTION POLICY

Executive Summary

The South Taranaki District Council Kerbside Collection Policy is prepared in accordance with the provisions of the Waste Minimisation Act 2008 and the South Taranaki Solid Waste Bylaw 2013. This document sets out the Council's adopted Policy with regard to the customers who can get access to the service and to their maximal number of sets of approved containers available, the extent of the collection route and allocation of charges for the service.

Council's Role and Responsibility

The Council must have regard to:

- The purpose of the Waste Minimisation Act (the Act), Part 1, section 3: "*encourage waste minimisation and a decrease in waste disposal in order to (a) protect the environment from harm; and (b) provide environmental, social, economic, and cultural benefits*".
- Part 4, section 42 of the Act: "*A territorial authority must promote effective and efficient waste management and minimisation within its district*".
- The 'New Zealand Waste Strategy: Reducing Harm, Improving Efficiency' encourages stakeholders to be more responsible for their waste production and reduction.

Purpose of the Policy

The purpose of this Policy is to provide a framework to enable a fair and consistent approach to the Council kerbside collection services for customers, which include general waste (household refuse, solid waste), approved recyclables (including glass) and greenwaste.

Objectives

The objectives of this Policy are:

- to encourage waste minimisation and a decrease in waste disposal and generally protect the environment;
- to provide a framework to South Taranaki residents as to the service they can expect; and
- to mitigate the unintentional position of the Council as a 'competitor' with local waste contractors.

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Policy

1.0 Nature of Bylaws

- 1.1 This Policy is to be read in conjunction with the South Taranaki District Council Solid Waste Bylaw 2013 (the Bylaw).
- 1.2 This Policy supplements the clauses contained within the Bylaw and provides the general public with specific information on the clauses contained below.

2.0 Categories of Service Users

- 2.1 Properties with Category 1 service users may have access to the Council's kerbside collection service.
- 2.2 Properties with more than one Category 1 service user may have access to the service.
- 2.3 Properties with Category 2 service users do not have access to the Council's kerbside collection service.
- 2.4 Properties with Category 3 service users shall have access to a free recycling collection as part of a regional agreement.
- 2.5 The Council reserves the right to decide on a category for any organisation that does not match any of the above categories.

3.0 Maximum Number of Sets (of Approved Containers) Provided

- 3.1 A property with a single approved Category 1 service user shall be provided with up to one set of approved containers.
- 3.2 A property with more than one approved Category 1 service user (i.e. flats) may receive more than one set of approved containers.
 - 3.2.1 Each approved service user will be supplied with up to one set of approved containers.
- 3.3 An approved Category 1 service user may request an additional set of approved containers, which may be supplied at the discretion of the Council, when it is deemed that extraordinary circumstances apply. Please refer to Appendix 1.
 - 3.3.1 The request shall be made in writing to the Council.
 - 3.3.2 The Council reserves the right to decline the request in writing.
 - 3.3.3 Additional sets of approved containers incur a set fee above and beyond the Targeted Rate.

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- 3.4 An approved Category 3 service user shall be provided with approved containers for recycling purposes. Section 1.2 of Appendix 1 details the maximum number of approved containers available to the approved Category 3 service users.

4.0 Collection Route

- 4.1 The Council's Kerbside Collection is mandatory for urban area Category 1 service users.
- 4.2 Approved service users not located on the collection route may apply for approval to receive the service. They will be required to bring their approved containers to a safe collection point on the collection route as designated by the Council.
- 4.3 The extension of the collection route may be considered for areas that have been assessed and proven to be viable for collection. See Appendix 1: 2.0 - Criteria to Meet for the Extension of the Collection Service.
- 4.3.1 Approval of the extension of the collection route will be at the discretion of the Group Manager Engineering.
- 4.4 Consultation with the kerbside collection service contractor will be necessary to agree on a safe collection point prior to any decision being finalised.
- 4.5 The Council reserves the right to decline any request.

5.0 Repairs and Replacement Obligations

- 5.1 The Council shall ensure that when informed of damage of one of the authorised containers, that repairs are carried out within five (5) working days, or a replacement where the bin(s) cannot be repaired is provided within a period of five (5) working days.

6.0 Greenwaste Collection Service

- 6.1 Category 1 service users on the approved collection route have access to the Council greenwaste collection service.
- 6.2 When opting into the greenwaste collection service, the service user is required to use an approved greenwaste container from the Council.
- 6.3 A current and valid greenwaste sticker must be purchased from the Council and attached to the approved greenwaste container for collection.
- 6.3.1 Failure to attach a current and valid greenwaste sticker will result in the greenwaste container not being emptied.

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7.0 Fees and Charges (excluding the greenwaste service)

- 7.1 The property owner/legal representative needs to give consent prior to any service user to be supplied with any set of approved containers.
- 7.1.1 In exceptional circumstances, the Council may issue a set of approved containers to an approved service user without the consent of the property owner/legal representative.
- 7.1.2 The approved service user will be charged separately for services of 7.1.1.
- 7.2 Any property owner/legal representative opting into the service after 1 July will be issued a *pro rata* invoice. Payment of the invoice is required before approved containers are delivered.
- 7.3 The charge (as Targeted Rates) will then be added to the property rates for the following financial year.
- 7.4 No refund will be provided if the service was to cease before the end of the financial year, being 30 June.

8.0 Definitions

Act means the Waste Minimisation Act 2008.

Approved container means any container approved by the Council for the collection, transportation or disposal for a category of waste collected by or on behalf of the Council.

Approved service user means any occupier or owner of a property that is approved to use the Kerbside Collection Service as per section 2.0 of the Kerbside Collection Policy.

Category 1 service user means any occupier or owner of an urban or rural property that contains one or more inhabitable dwellings.

Category 2 service user means any occupier or owner of a property that does not contain any inhabitable dwellings.

Category 3 service user means government-funded schools.

Collection Route means a route approved by the Council and by the contractor where trucks travel to empty approved containers for the purposes of the Kerbside Collection Service.

Contractor means the company that provide Kerbside Collection Services on behalf of the Council.

Council means the South Taranaki District Council.

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Dwelling means a place of residence.

Safe collection point means an area where the customer can leave their set of approved containers in a way that allows the contractor to safely access and stop the collection vehicle and collect the approved container content. The final approval of any collection point sits with the contractor.

Set (of approved containers) means a set of approved containers supplied by the Council to each approved service user.

Targeted Rates can be assessed on property, including on the basis of use, the area of land, location of land, the value of the land and the provision or availability of Council services. Targeted Rates may be imposed as a Uniform Annual General Charge, on capital or land value, or differentially for different types of property uses. The Council may also apply Targeted Rates to fund any part of the cost of activities which benefit identifiable groups of beneficiaries in the District. Targeted Rates charges include services for water, wastewater, roading, kerbside collection and drainage.

Urban area means the residential, commercial and industrial areas as defined in the Current Operative South Taranaki District Plan.

9.0 Contacts

All contact in relation to this Policy or related matters should be directed to the Council Contact Centre on 06 278 0555 or 0800 111 323.

10.0 Review of Policy

10.1 This Policy shall be reviewed at least every five (5) years to ensure the Policy remains effective and efficient at achieving the stated objectives.

10.2 The Council may from time to time by a resolution that is publicly notified, alter any appendices attached.

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Appendix 1

In accordance with sections 2, 3, and 4 of the South Taranaki District Council Kerbside Collection Policy, the following rules apply in relation to kerbside collection.

1.0 Exception to the Maximum Number of Sets

- 1.1 An additional set of approved containers may be supplied to approved Category 1 service users at the discretion of the Council when it is deemed that extraordinary circumstances apply.
- 1.2 Category 3 service users are allowed up to one yellow-lidded bin per 50 students and one glass crate.

2.0 Criteria to Meet for the Extension of the Collection Route

- 2.1 The extension of the current collection route may be assessed against the following criteria:
 - Analysis ensuring that the additional service is economically viable for the Council and the contractor and does not generate an additional cost for the existing service users; and
 - Agreement on a safe collection point.

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