

Southlink

He karere tā te Kaunihera o Taranaki ki te Tonga
News from the South Taranaki District Council



Unite
against
COVID-19

What you need to know about Council Services

RUBBISH AND RECYCLING KERBSIDE COLLECTION

- During the lockdown, we are only collecting general waste. Your red-lidded wheelie bin will be collected on your normal collection day.
- We're encouraging people to compost their green waste, food scraps and store other recyclables for now, but you can put them in the red lid general waste wheelie bin if you can't.
- We can't process glass at this time. Please stockpile this and do not throw it in the red-lidded bin.

TRANSFER STATIONS - please note changes

- Transfer stations are operating with Restricted Access. They are open at the usual times to essential services (for example contractors maintaining the road network), or for customers who do not have access to kerbside collection.

LIBRARYPLUS CENTRES

- Please do not return any library items until further notice. Don't worry - we have turned off all fines
- If you don't have a library card for accessing online services, contact us and we can set it up.
- We can help you access eBooks and eAudio and more - contact us by phoning 0800 111 323 or email librarycontact@stdc.govt.nz

PUBLIC TOILETS

- Our 38 public toilets will be kept open. Our toilets will be regularly cleaned, so people can use them while getting fresh air - but stick to the physical distancing, basic hygiene and alert level rules.

PLAYGROUNDS

- It is important that you keep off all public playgrounds.

LAND INFORMATION MEMORANDUMS (LIMS)

- Land Information Memorandums (LIMs) can still be ordered but will only be provided electronically. Please practice patience at this time, as preparing these documents may take longer than usual.

ANIMAL SERVICES

- At this stage, our Animal Management service is operating as per normal. Please call 0800 111 323 if you need to make a service request.

BUILDING

- We are still processing Building Consents. Please be aware that these might take a little bit more time to process than usual.
- Inspections for work that is not related to essential

services and critical infrastructure, or required immediately to maintain human health and safety at home or work will not be undertaken until the restrictions are lifted.

- Enquiries can be directed to building@stdc.govt.nz

PLANNING AND RESOURCE CONSENTS

- We are still processing Resource Consents electronically. Please be aware that these might take a little bit more time to process than usual.
- Enquiries can be directed to planning@stdc.govt.nz

WASTEWATER

- Please do not dispose unsuitable items down the toilet (eg. wet wipes).

CONTACTING COUNCIL DURING THE LOCKDOWN

- Call us on 0800 111 323 or (06) 278 0555
- Email contact@stdc.govt.nz
- Visit www.southtaranaki.com
- Like 'South Taranaki District Council' on Facebook
- Download the Antenno app to send through customer requests from your cellphone, and to receive messages from council. Visit www.southtaranaki.com to find out more.

Keep up-to-date

Websites - www.covid19.govt.nz and www.southtaranaki.com

Facebook - like 'South Taranaki District Council', 'Uncovid - South Taranaki' and 'Unite Against Covid-19'

Antenno - join Antenno! Visit www.southtaranaki.com

Business support during lockdown and beyond

During this challenging and uncertain time it is important to know that increased support is available to help businesses deal with the impacts of Covid-19. This support will be available for the duration of the lockdown and beyond. The Government has put together a COVID-19 Wage Subsidy to support businesses that face laying off staff or reducing their hours because of COVID-19. Employers, contractors, sole traders and self-employed people may qualify to get the wage subsidy of up to \$585 per employee per week for up to 12 weeks. For the most up-to-date information and to apply, head to www.workandincome.govt.nz.

Taranaki's Regional Business Partner, Venture Taranaki, has also ramped up its support services to work directly with business owners and managers in our region. In addition to a range of advisory services, the team are developing a range of online resources and communications to provide businesses with facts, guidance and support. Any South Taranaki enterprise feeling the impacts of the Covid-19 restrictions is encouraged to make contact with Venture Taranaki via business@venture.org.nz or by calling (06) 759 5150.

Scott Willson, Council's new Business Development Manager, is also available to assist businesses so get in touch via scott.willson@stdc.govt.nz or call (06) 278 0555 or tollfree on 0800 111 323.



We've been getting a few complaints about people not picking up after their dogs. Please make sure that when you're taking your furry friends for a walk that you take your bags with you so you can pick up after them. Don't forget that you can only travel for essential purposes (getting food, medication etc), so keep your walking to around your neighbourhood block and don't drive to beaches. Your dogs are part of your bubble too and should be on a leash and at least 2 metres away from others.



Un-COVID

South Taranaki

Un-COVID South Taranaki

Join the movement to Un-COVID South Taranaki! Check out what our Community Development Team has been working on, like the Facebook page (search 'Un-COVID South Taranaki'), and join in on all the fun. It's a place you can go to share simple suggestions for keeping sane through isolation and these uncertain times - so like this page to get a regular fix of fun.

While you're there - don't forget to also like the **South Taranaki District Council**, **Unite Against COVID-19** and **Taranaki Civil Defence Emergency Management** pages to keep up-to-date with official messages.