

# Southlink

News from the South Taranaki District Council

## Important information for storm affected residents

Those still without power and would like a **hot shower** can go to Te Mahana Rest Home, Chester St, Patea; the PowerCo Aquatic Centre and TSB Hub in Hawera, or to the Waverley LibraryPlus from 9am – 4pm.

Residents can go to the Patea Old Folks Hall (operated by Ngati Ruanui Runanga) or Waverley LibraryPlus for **information or advice** about which agencies you might need help from.

The **Ministry of Social Development (Work and Income)** is on site at Patea LibraryPlus for the rest of the week to talk to those affected needing help with various issues (including food, tenancy, rehousing etc) and **Victim Support** is also there. Work and Income also have a mobile unit available.

**Treat all loose power lines as live and please stay clear of all damaged buildings**

Council is updating it's website and facebook page regularly with news - [www.southtaranaki.com](http://www.southtaranaki.com)

### POWER (POWERCO)

- Due to the scale of damage, there are areas that will take at **least a week to rebuild**. Major physical rebuilding is needed in remote areas of Patea, Waverley and the Waitotara Valley.
- Powerco has set up an **information desk** at the Patea Old Folks Hall to provide information about the power cuts to the local community. The desk will be manned from 10am until 3pm each day until further notice.
- People should **ring Powerco on 0800 272727** if they see dangerous sections of the network. Customers wanting information about power cuts should phone their own electricity retailer.
- People who are medically dependent on electricity should contact their health care provider in the first instance.

### RUBBISH/DEBRIS

- All **Transfer Stations** throughout the district are open 9-4 until Monday 12 March (Taranaki Anniversary) and will be taking greenwaste and storm debris (not household waste) **free of charge**.
- If you are unable to get storm debris to the transfer station yourself, please leave piles tidily on the kerbside and contact Council on 0800 111 323 to arrange pick up. You will need to let Council know before 12noon on Friday 9 March. Pick up may take several days. This service is for storm related greenwaste and debris only eg. Iron, timber and branches.
- If you are feeling overwhelmed by clean-up efforts required on your farm or property, contact South Taranaki District Council on 0800 111 323 and we will co-ordinate assistance through Task Force Green.

### WATER/WASTEWATER

- If you have any issues with your **water supply or wastewater**, please contact the Council on 0800 111 323.
- Power affected **farmers needing delivery of stock or domestic water** can contact DairyNZ on (06) 278 0090 or after hours on 021 831 944 to discuss requirements.

### Transfer Stations taking storm debris

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### Please conserve water at Wai-inu Beach

We are experiencing **problems producing enough water** to keep up with demand in the Waiinu Beach Township, this is due to a recent power failure. Your water may be discoloured, so we advise residents to not wash their clothes until water has cleared. To help us maintain the supply to everyone can you please; advise us of any leaks whether on public or private property, urgently fix any leaks on your property and conserve water. These actions will help reduce waste. We apologise for any inconvenience. If you have any questions or concerns, please ring our contact centre, toll free 0800 111 323.

### Emergency Help Contacts

#### EMERGENCY

Please call 111

#### FEDERATED FARMERS

The Federated Farmers 0800 number is collating reports of damage. Call 0800 327 646.

#### FINANCIAL ASSISTANCE – WORK AND INCOME

You don't need to be on a benefit to get help from Work and Income. If you're not sure what you may be eligible for visit [www.workandincome.govt.nz](http://www.workandincome.govt.nz) or call 0800 559 009, or visit a service centre.

Hawera – 15 Union St Hawera

Whanganui - Victoria Ave or St Hill Street Whanganui

Work and Income will have a mobile service operating from Wednesday (from 10am daily)

#### HOUSING NEW ZEALAND CORPORATION TENANTS

Phone: 0800 801 601.

#### DEPARTMENT OF BUILDING AND HOUSING – TENANCY ADVICE

Phone: 0800 83 62 62 between 8am and 5:30pm

#### TAX SUPPORT – INLAND REVENUE

Inland Revenue Help Line 0800 473 566

#### VICTIM SUPPORT

South Taranaki - 0800 84 28 46

Whanganui - 0800 82 28 46 or (06) 349 0647

#### RED CROSS

Phone: 0800 RED CROSS (0800 733 276)

#### FAMILY VIOLENCE INFORMATION LINE

The 0800 Family Violence Information Line provides information. It operates every day from 9am - 11pm. Call 0800 456 450.

### Upcoming meetings

#### Policy Development

Monday 19 March, 1pm

#### Ordinary Council and Adoption of draft Long Term Plan

Monday 2 April, 1pm

*Meetings held at Council Chamber, Administration Building, Albion St, Hawera*