

PŪRONGORONGO Ā TAU 2020/21 ANNUAL REPORT 2020/21



MAKING SOUTH TARANAKI

THE MOST
liveable

DISTRICT IN NZ

Mihi

Ko Taranaki kei runga.
Ko Aotea, ko Kurahaupo e urunga mai ki uta.
Ko Turi, ko Ruatea ngā tūpuna,
Tihei mauri tū ki runga!

Mai i Okurukuru ki Rāwa o Turi,
Rāwa o Turi ki Waingongoro,
Waingōngoro ki Whenuakura,
Whenuakura ki Waitōtara.

Ko wai tērā, ko Taranaki ki te Tonga.

E ngā tini wairua, kua whetūrangihia, koutou e korowaitia ana te tauheke rā, ko Pukehaupapa, ko Pukeonaki, e moe. Haere I raro I te kahu kōrako ki tua whakarere. Kī te kāinga o tāua te tangata.

Hoki atu rā koutou ki Hawaiki nui, Hawaiki roa, Hawaiki pāmamao.

Ki a tātou ngā uri o Tiki, ki ngā kanohi kitea. Tātou mā e kawea nei ngā kete matauranga o te ao tūroa, o te ao hurihuri. Tihei mouri ora.

Ko te kaupapa e anga atu nei, ko te Hōtaka o te wā, hei tirohanga ki mua mā tātou ki te Tonga. Kia whai nei I ngā wawata kia pākari ai te rohe.

Kāti rā, ki a koutou, ki a tātou, rire, rire Hau Pai marire!

*So stands Taranaki above
Aotea and Kurahaupo are anchored ashore,
Turi and Ruatea are our ancestors.
So, we share the breath of life!*

*From Okurukuru to Rāwa o Turi,
From Rāwa o Turi to the Waingongoro River,
From the Waingōngoro to the Whenuakura River,
From the Whenuakura to the Waitōtara River.*

Who are we, South Taranaki.

*To those spirits, who have passed beyond, you who cloak our
mountain, Pukehaupapa, Pukeonaki, rest in peace. Go beyond the veil
with the protection of peace. To the ancestral home of us, the people.*

Return to Hawaiki nui, Hawaiki roa and Hawaiki pāmamao.

*To those of us who remain, the descendants of Tiki, the living. We, the
bearers of the baskets of knowledge from the past and present. So,
the breath of life.*

*So, the focus for this is the Long Term Plan, to look forward for us
the people of South Taranaki. To achieve the hopes and dreams to
enhance our region.*

In conclusion, to you and us all, Peace flow across us!





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IHIRANGI

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TE REO MAIOHA Ā TE KOROMATUA ME TE TUMU WHAKAHAERE

MAYOR AND CHIEF EXECUTIVE'S MESSAGE

Welcome to the South Taranaki District Council's Annual Report 2020/21 where we look back on the last financial year (1 July 2020 to 30 June 2021) and report on how we performed against the objectives and priorities we set in our 2020/21 Annual Plan (Year 3 of our 2018-2028 Long Term Plan).

The year was extra-ordinary in that, as part of a relief package to help residents and businesses cope with the financial impact of COVID-19, Council implemented a zero rates increase, froze increases on fees and charges and provided payment plans and remission of rates penalties.

The Council's vision is to make South Taranaki the most liveable District in New Zealand with an attractive and affordable lifestyle, connected people in sustainable and vibrant communities. The 12 months to the end of June 2021 have seen positive progress made on a number of projects we undertook in order to achieve our vision.

Key features and highlights of 2020/21:

Te Ramanui o Ruapūtahanga, the District's new Library, Culture and Arts Centre, took a step closer with its resource consent being granted and demolition contract signed.

In September 2020 Council budgeted \$3 million to begin stage one of our District business park, which is to be in the Waihi Road mixed-use area, opposite the Hāwera Racecourse on the western side of SH3. \$110,893 was spent on water, stormwater and roading infrastructure in the months up to 30 June 2021.

In November 2020, Council unanimously decided to establish Māori wards in South Taranaki for the 2022 and 2025 Local Body Elections. The decision initiated a requirement to hold a full representation review which will be completed in the next financial year.

Notable three waters infrastructure projects undertaken during the year included the replacement of the water clarifier at the Rāhotu treatment plant, installation of the Kāpuni duplication main, treatment plant enhancements at Waimate West, along with several water pipe replacements that included Skeet Road, Auroa Road, Manaia Road, Kōkiri Road and Taikatu Road. The partial desludging of the anaerobic lagoon at the Hāwera Wastewater Treatment Plant has been completed.

We have replaced a significant amount of electrical equipment for wastewater pump stations and replaced degraded pipes in Hāwera, undertaken CCTV inspections on our wastewater network pipes in Ōpunakē, Waverley and parts of Hāwera and

replaced various stormwater culverts in Ōpunakē.

While land acquisition negotiations continued for the Nukumarū Station Road extension project, the contract was awarded, and construction started, on the southern section of the new road.

Work to develop a pathway along the Normanby to Hāwera rail corridor proved too difficult and costly due to KiwiRail requirements so an alternative pathway along Ketemarae and Glover Roads was decided on and construction started. The Soldiers Park pathway in Eltham was completed, while work got underway on Waka Kotahi's Innovating Streets project in Eltham and Waverley.

Three weather events during November and December 2020 resulted in substantial damage to our roads in the Waitōtara and Tāngāhoe Valley areas. The cost to repair the damage was around \$700,000.

The residential construction sector continued to perform strongly during the year, as evidenced by increases in the volume of resource and building consent applications. Notably, a significant portion of these consents were for rural subdivisions and included subdivisions in our smaller townships, Normanby, Ōpunakē, Ōkaiawa and Eltham.

A major milestone completed in June 2021 was the development and adoption of our Council's Long-Term Plan for the next 10 years (2021-2031). The plan focuses on upgrading our water and wastewater infrastructure, implementing our environment and sustainability strategy, and creating the conditions that encourage sustainable economic growth in the right places, with projects such as the South Taranaki Business Park and town centre upgrades in Eltham, Manaia, Ōpunakē, Pātea and Waverley.

In June 2021, S&P Global upgraded Council's credit rating to 'AA/A-1+ with stable outlook.' This is due to Council's very strong internal liquidity, budgetary flexibility and large holdings of financial assets in the Long Term Investment Fund which offset Council's high debt levels.

The Council is in a healthy financial position and finished the year with a surplus of \$26,495,000 against a budgeted surplus of \$2,159,000. The surplus was mainly the result of total income being over budget by \$27,297,000 due to the strong performance of the Long Term Investment Fund which returned \$19,960,000 (excluding internal borrowing interest) against a budgeted return of \$8,491,000. After allowing for withdrawal of the annual rates subsidy and interest repayments for specific

TE REO MAIOHA Ā TE KOROMATUA ME TE TUMU WHAKAHAERE

MAYOR AND CHIEF EXECUTIVE'S MESSAGE

community projects, the value of the Fund at 30 June 2021 was \$159 million (\$144.65 million in 2020).

It is also pleasing to report, according to our annual independent survey, satisfaction with Council services remains high with 93% of residents happy with the overall service the Council provides and 83% believing the Council is moving in the right direction.

Over and above delivering on items such as those outlined above, the Government signalled a major change to the way our water, wastewater and stormwater services are delivered, with the launch of its Three Waters Reform programme. During the year, we worked closely with our fellow councils, Local Government NZ and the Department of Internal Affairs to help

us understand the proposed reforms and the implications for our District and communities. We have signalled very clearly to the Government that we expect our community to be able to have its say on these significant changes.

The Government is also reviewing the Resource Management Act and undertaking a review of Local Government. It is fair to say that the year ahead will continue to be challenging.

We are fiscally very sound, have upgraded much of our key infrastructure, have high levels of community satisfaction, and have a clear direction for the future. It is our privilege to present the Council's 2020/21 Annual Report.



A handwritten signature in white ink.

PHIL NIXON
Mayor



A handwritten signature in white ink.

WAIDE CROCKETT
Chief Executive

MISSION

COUNCIL WILL LEAD WITH FAIRNESS AND INTEGRITY, AND WORK TO INSPIRE A VIBRANT AND CARING SPIRIT OF COMMUNITY, WHILE REMAINING AN EFFICIENT AND SENSITIVE PROVIDER OF SERVICES AND FACILITIES.

VISION

SOUTH TARANAKI IS THE MOST LIVEABLE DISTRICT IN NZ; WITH AN ATTRACTIVE AND AFFORDABLE LIFESTYLE, CONNECTED PEOPLE, IN SUSTAINABLE AND VIBRANT COMMUNITIES

Ō KOUTOU KAİKAUNIHERA YOUR COUNCILLORS



MAYOR PHIL NIXON
South Taranaki District



ANDY BECCARD



MARK BELLRINGER



GARY BROWN



CELINE FILBEE



AARUN LANGTON



STEFFY MACKAY



ROBERT NORTHCOTT



JACK RANGIWAHIA



DIANA REID



BRYAN ROACH



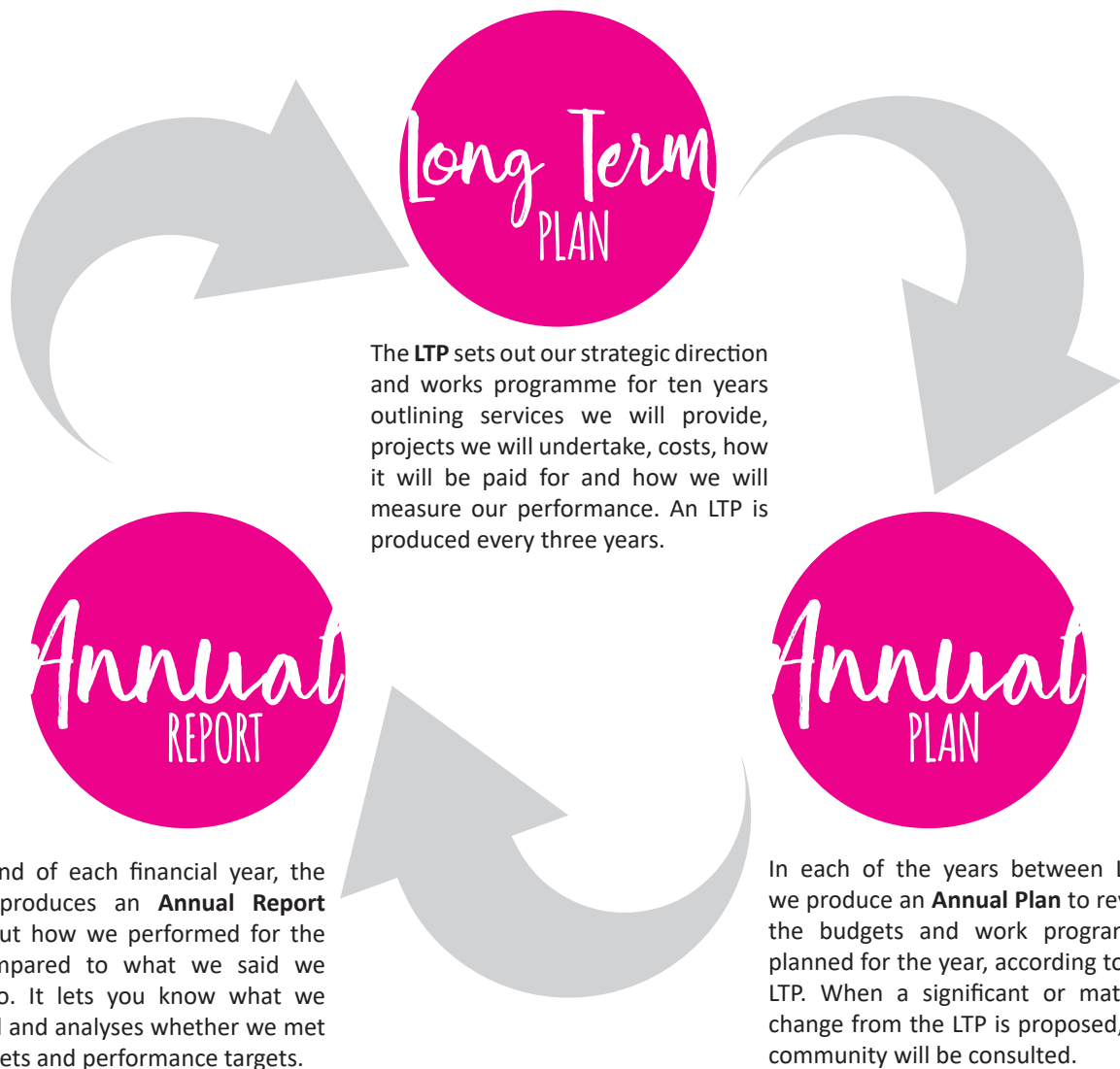
BRIAN ROOK



CHRIS YOUNG

TE HŌTAKA ANGA WHAKAMUA, TE HŌTAKA Ā-TAU ME TE WĀTAKA PŪRONGO -TAU

ABOUT THE LTP, ANNUAL PLAN AND ANNUAL REPORT CYCLE



COMMUNITY OUTCOMES

The purpose of local government as outlined in the Local Government Act 2002 is:

- (a) to enable democratic local decision-making and action by, and on behalf of, communities; and
- (b) to promote the social, economic, environmental, and cultural well-being of communities in the present and for the future.

The Council works towards this purpose through our Mission Statement and Community Outcomes and uses these to guide us when making decisions, developing policies, strategies or determining priorities regarding the activities and services we provide.

These outcomes fall under four main headings:



A District that provides a high quality and diverse cultural and recreational experience and encourages independence and creativity.



A District that leads with care, works together, advocates for its people and enables people to have a strong and distinctive sense of identity.



A District that boasts a sustainable, resilient and innovative economy, has accessible and integrated infrastructure, community services and open space that prosper within the natural and social environment.



A District that appreciates its natural environment and its physical and human resources in planning, delivery and protection.

COMMUNITY OUTCOMES

ACHIEVING OUR COUNCIL OUTCOMES

Activity \ Outcomes	Prosperous	Vibrant	Together	Sustainable
Democracy and Leadership	✓	✓	✓	✓
Water Supply	✓			✓
Stormwater	✓			✓
Wastewater	✓			✓
Solid Waste	✓			✓
Roading and Footpaths	✓	✓		✓
Community Facilities	✓	✓	✓	✓
Arts and Culture	✓	✓	✓	✓
District Economy	✓	✓		
Community Development		✓	✓	✓
Environmental Sustainability	✓		✓	✓
Regulatory Services				✓
Coastal Structures	✓	✓		✓



THE YEAR IN REVIEW HE AROTAKENGA O TE TAU



MAKING SOUTH TARAMAKI

THE MOST
liveable

DISTRICT IN NZ

THE YEAR IN REVIEW

The Council's vision is to make South Taranaki the most liveable District in New Zealand with an attractive and affordable lifestyle, connected people in sustainable and vibrant communities. In our 2018 – 2028 Long Term Plan, we identified a number of key projects and priorities we wanted to implement to support the achievement of our vision. In this section we report on the progress of those key priorities.

VIBRANT COMMUNITIES

Project/Priority	Progress
Commence work on the new Manaia Community Facility.	Initial designs were completed on the replacement of the Manaia Town Hall, however the scope changed when the Manaia Sports Complex was identified as earthquake prone and was closed. Community consultation was undertaken on a proposal to replace the two facilities with one, but the consensus was that the local community wishes to either retain both facilities or have replacements for both. Detailed earthquake strengthening designs and refurbishing costings are being prepared before further community engagement. This could take until early 2022 to complete.
Complete upgrades to the Manaia Swimming Pool (year 3 of a 3 year, \$623,000 programme).	Contractors commenced work on the Manaia Pool upgrade at the conclusion of the 2020/2021 summer season to avoid disruption to users over the season. The work will be ongoing into Year 1 of the 2021-2031 LTP and scheduled to be completed in time for the opening of the summer season in December 2021.
Hāwera Aquatic Centre-(\$68,359 was budgeted to complete the repainting of the indoor pools).	The indoor pools at the Hāwera Aquatic Centre were closed from 5 January to 30 January for repainting. This work was undertaken during the summer months to allow the Aquatic Centre to remain open with access to the outdoor pools.
Reclad the Eltham Town Hall (\$222,600).	This project was deferred to be considered in conjunction with the project required for stage two of the earthquake strengthening recommendations. Design work for this is scheduled to be undertaken in the 2021/2022 financial year.
Support the Rotokare Scenic Reserve Trust with a (\$60,000) grant.	As part of our Long-Term Plan the Rotokare Scenic Reserve Trust was granted funds to help with further developing a sustainable asset with indigenous ecosystems.
Replace toilets at Ōpunakē Recreation Ground (\$212,000).	Detailed design plans were completed prior to the end of the financial year and the toilet facility is programmed to be constructed in 2021/2022.

ATTRACTIVE LIFESTYLE

Project/Priority	Progress
Continue the Hāwera Town Centre Revitalisation Strategy with construction of the new Library, Culture and Arts Centre (Te Ramanui o Ruapūtahanga).	A resource consent has been granted and a contract for demolition of the existing buildings has been let. Demolition work has commenced after year end.
Continue the planning of Town Centre upgrades for Eltham, Manaia, Ōpunakē, Pātea and Waverley.	The five town centre masterplans, which provide a basis for future development and enhancement of these towns, were consulted on as part of the 2021-31 LTP. Nearly 80% of submitters favoured the first of three options, which was to undertake all five upgrades at a total cost of \$10.6 million. Further consultation with these communities will be undertaken.

HE AROTAKENGA O TE TAU

Project/Priority	Progress
Continue the District Pathways Programme (\$250,000).	<p>Work to develop a pathway along the Normanby to Hāwera rail corridor proved difficult due to KiwiRail requirements. An alternative proposal that follows Ketemarae and Glover Roads is under construction.</p> <p>The Pātea Golf Club has agreed to a marked trail being identified through the golf course and signage and markers are being designed.</p> <p>Earlier this year a site meeting was held with landowners in regards to the Manawapou/Puriri Street Cycleway to discuss the suggested new entrance to the loop from Manawapou Road. After discussion with the neighbouring landowners, including Fonterra, a carpark proposal was drawn up and this is currently being considered by Fonterra's Property Manager. Once this is approved, other neighbouring landowners will be approached to sign individual Licences to Occupy and next steps can be agreed to.</p> <p>The Soldiers Park pathway has been completed and the Eltham Restore group has begun planting.</p>

SUSTAINABLE RESOURCES

Project/Priority	Progress
Implement Council's Waste Management and Minimisation Plan and investigate further options for reducing waste going to landfill.	The total waste diversion from landfill, inclusive of recycling and green waste has increased from 25.14% in the previous year to 27.16% for the past year. Although there was an increase we still did not meet our target of 30%. This is largely due to additional waste being delivered to the Hāwera Transfer Station, from commercial contractors that previously disposed of waste directly to Colson Road landfill, reducing the diversion figure (these commercial waste volumes were not previously captured in STDC figures). This waste is now being accepted at the Hāwera Transfer Station for cartage to Bonny Glen.
Develop an Environment and Sustainability Strategy for the Long Term Plan.	The draft Strategy was completed and consulted on as part of the 2021-31 Long Term Plan. Of the 144 submissions on the Strategy, almost 85% supported it as presented while 15% supported it with changes. The majority of submitters that supported the Strategy with changes believed that more resources should be allocated to environment and sustainability practices.

THE YEAR IN REVIEW

CONNECTED PEOPLE

Project/Priority	Progress
Develop a Digital Transformation Strategy to improve Council's effectiveness and provide better digital access for the community to Council services.	We included \$100,000 in the 2020/21 Annual Plan for the development of a digital transformation strategy (DTS). The DTS will help us take advantage of 21 st century tools to improve customer service. Phase one of the project is completed and the draft strategy is being prepared. The DTS has a customer first focus and the principles include staff being more connected, collaborative and mobile. We have spent \$14,000 on the DTS to date.
Commenced works on the South Taranaki Business Park (\$110,893).	<p>As part of the 2021-2031 Long Term Plan consultation, feedback was sought on Council's proposed three-staged approach to delivering the infrastructure for the South Taranaki Business Park. There was strong support, with 79% of submitters agreeing with Council's preferred option to complete all three stages.</p> <p>In addition to the anchor tenant on Kerry Lane, a large development at the Fitzgerald Lane end of the Business Park emerged, creating significant demand with at least five businesses set to establish themselves there in the next few years. The initial Business Park plans are being modified to design infrastructure that meets the needs of current and future development in the area.</p> <p>A contract for laying a new trunk water main from Glover Road along the state highway to Kerry Lane is in the final design stages with contract documents close to tendering. It is expected this work will be completed by the end of 2021. In response to the strong demand, the rest of the infrastructure (water, sewer, stormwater and roading) for stages one and two will be installed together and the expected delivery date is 2023.</p>
Spend approximately \$25 million (operational and capital expenditure) on our District's Road Network, including \$700,000 on footpaths.	The total roading expenditure for the year was \$17.84 million. Renewal highlights include 362,336m ² of reseal (\$2.2 million), 55,000m ² of pavement rehabilitation (\$2.27 million), completed installation of 1km of drainage pipe (\$420,000), completed installation of 3km of footpath (\$650,000), re-painted five bridges (\$305,000).
Build the new Nukumarū Station Road extension.	Negotiations for land acquisition for the Nukumarū Station Road extension have continued and to date \$2,531,440.31 has been spent on the project. Construction has started after year end on the southern section. Currently the contractor is stripping topsoil and vegetation.

HE AROTAKENGA O TE TAU

AFFORDABLE DEVELOPMENT

Project/Priority	Progress
Economic relief and recovery measures as a result of COVID-19.	We did not raise rates in the 2020/21 Annual Plan, as we knew many of our residents and businesses were facing a loss of income due to the COVID-19 lockdowns. The Council also chose to have a nil increase on all fees and charges. We have spread the increased costs (\$722,000 in total) faced during this time over the first five years of the 2021-2031 Long Term Plan, to lessen the burden on ratepayers.
Capital works spending of around \$9.85 million on Water Infrastructure improvements, including a reservoir for the Waimate West water supply (\$3.75 million) and renewal of water pipes in various locations.	<p>Water treatment</p> <p>The Eltham water abstraction consent was approved by the Taranaki Regional Council in late 2020. We have replaced the clarifier at the Rāhotu treatment plant. The Kāpuni consent is still being renewed and the borehole project is deferred until the results of the consent are known.</p> <p>Water storage</p> <p>We have appointed Beca to design our new reservoir at the Waimate West treatment plant and they are currently in the detailed design phase.</p> <p>Water reticulation</p> <p>We installed the Kāpuni duplication main a year earlier than planned due to the risk profile and this has now been completed. In our demand management programme, we have continued to install backflow preventers and meters to connections where there is perceived risk to the network. The pipe store in Hāwera has been completed. We have replaced a number of pipes including Skeet Road, Auroa Road, Manaia Road, Kōkiri Road and Taikatu Road. Treatment plant enhancements at Waimate West have been completed.</p>
Budget \$475,000 on District Stormwater improvements and \$1.5 million on Wastewater infrastructure upgrades and renewals.	<p>Wastewater reticulation</p> <p>We have replaced a significant amount of electrical equipment for wastewater pump stations and replaced degraded pipes in Hāwera. We have conducted a considerable amount of CCTV inspections for our wastewater network pipes in Ōpunakē, Waverley and areas of Hāwera. Relining of pipes was delayed in this financial year due to contractor availability.</p> <p>The Hāwera septic load-out replacement has been delayed due to design issues.</p> <p>Stormwater</p> <p>We have replaced various culverts in Ōpunakē. Upgrades along Glover Road and Tai Road have been delayed due to design issues.</p>
Subsidise rates by \$5.5 million using earnings from the Long Term Investment Fund (LTIF). In addition, Council took a one-off subsidy of \$722,500 from the LTIF to reduce the average rate increase from 3.36% to zero.	During the year the Council withdrew \$5.95 million from the LTIF.
Use debt to fund key infrastructural projects.	Council's total borrowings decrease from \$133.99 million (2020) to \$129.1 million. This included \$16.91 million of internal borrowings (\$15.99 million in 2020).
Maintain or improve our credit rating.	S&P Global have reviewed our credit rating and upgraded Council's credit rating to "AA/A-1+ with stable outlook."

THE YEAR IN REVIEW

INDIVIDUAL GROUP HIGHLIGHTS:

Community and Infrastructure Services



In preparation for the demolition of the buildings at the site of **Te Ramanui o Ruapūtahanga, a karakia was held in March**. Led by kaumatua Turangapito (Uncle Sandy) Parata, around 20 people including Iwi, elected members and staff walked around and through part of the buildings to bless the site, acknowledge its history and to ask our Tūpuna to watch over and make it safe for the people who will be working to demolish and clear the buildings in preparation for the new facility.

During May there were a few busy weekends at TSB Hub with extra activities including the **National Business and Professional Women's Conference** held April 30 to May 2. This was the second time this conference had been hosted in Hāwera in recent years. The following weekend (7-9 May) was the **Paddy Manu Memorial Basketball tournament** with all three courts in use over the weekend. The tournament often attracts players and teams from across the North Island. The usual winter sports of rugby and netball will also be playing over these weekends.



The facility painting programme around the District, including **several public toilets, Taumata Park grandstand, Hāwera Holiday Park amenities and the Manaia Band Rotunda, has been completed**. Around \$160,000 was spent on painting these community facilities in the 2020-21 financial year.

We had contractors working on two of the playgrounds in the Hāwera Urban area. At **McCallum Park on Rātā Street, a full replacement was completed** in early September. Our contractors were surprised at the number of young people in the area who took a keen interest in this replacement and were eager to try out the new equipment. One young lad even commented that they hadn't done much one day when he went past.



Over in **Charles Major Place, rather than replacing all the equipment**, only the components of the playground that were rusting and showing signs of wear were replaced.



In August we noticed a **dramatic decrease in the number of people using the Hāwera Aquatic Centre after the COVID-19 Level 4 lockdown**, with limits on numbers and activities during Level 2 and 3 and winter always being a quieter time at the pool. The biggest impact on numbers was noticed on weekends when the facility became so quiet in the late afternoon that no customers were coming in towards the end of the day and our staff were left with limited tasks to keep them occupied. With these things in mind, we decided to temporarily close the Aquatic Centre on the weekends 2 hours earlier until the numbers picked up. The Aquatic Centre has since returned to its usual operating hours.

We were pleased to announce that **King Edward Park had again been awarded the prestigious international Green Flag Award**. The Award is the international benchmark standard for recreational outdoor spaces, judged by green space-expert volunteers, across 27 criteria. This year, 24 parks in New Zealand made the grade to be awarded a Green Flag, joining 2,221 other parks from around the world. Gaining the Award is a credit to our Horticultural Team who present the premier park to our community and visitors, from whom we often get positive feedback.



We kicked off the **summer events season in January at Ōpunakē Beach with Sounds on the Sand**. Local band Selah Saints played a variety of covers and original songs, covering reggae, country, rock and pop music. It was a perfect summer's day out at the beach - the Holiday Park shop sold ice creams by the truckload.



Summer Blast workshops were held across the District with over 300 children attending sessions. The **Unbelieve-a-Bubble Science Show happened at all seven of our LibraryPlus centres**. The show brought in large crowds at each library, with an astonishing 47 children at the Kapinga LibraryPlus. Emma from Whizzbang Science kept both children and adults entertained for a full-on interactive science show all about what makes a bubble, as well as different ways we can pop bubbles, including with fire! There was a lot of great feedback from parents, caregivers and children, with some commenting that it was great there was something so entertaining during the school holidays.

HE AROTAKENGA O TE TAU

The LibraryPlus celebrated Te Wiki o Te Reo Māori with a wide range of events. In Eltham, a highlight was a **Mau Rakau Traditional Māori Martial Arts demonstration** led by Mau Rakau instructor Matua Bodene Masters Te Whare of Te Whare Tu Taua o Taranaki and one of his students, Alex Peihopa. He spoke about the history of Mau Rakau and how there are differences in this practice between the Iwi around Aotearoa.



Cultural Services Librarian Eileen and Museum Casual Taiaroa led an **energetic Puanga Roadshow in June**. In Hāwera several schools participated including Ramanui, Hāwera Primary, Normanby, Turuturu and the Hāwera Home School group. Children learnt about Puanga through story, artwork and using Pātu and Rākau. Sessions involved everyone including Mayor Phil Nixon. Children were divided into Iwi and encouraged to compete with one another. Kaiārahi, supported by Iwi, fished and hunted for kai and later went into battle using Pātu and Rākau. There were many positive comments from schools including 'facilitators provided a meaningful experience for children in learning their local history'.



Hāwera has achieved the honour of being the **smallest town to ever host a Startup Weekend in New Zealand**. Held from 13 to 15 November at WITT and the Hāwera Memorial Theatre, the event saw 35 entrepreneurs form seven teams to create startup businesses in 54 hours. Participants learned how to turn an idea into a viable business with the help of an experienced group of mentors recruited from around New Zealand. A range of services and support has also been made available to participants to help them with their entrepreneurial endeavours in the future.

The winning team was PayEzy who created software to help charities accept cashless donations. PayEzy was led by our Council's Risk and Internal Audit Manager Ahmed Mohamed.

On 22 March 2021 **the Council adopted a Community Funding Policy that includes all the funds administered by the Council**, including the Tangata Whenua Liaison Fund. The Policy sets out a new framework for applications previously received through the Long Term Plan and Annual Plan processes. It is called the Community Initiatives Fund and was publicly notified for the first time in July 2021, following the adoption of the 2021-2031 Long Term Plan.

The Mayor hosted a **celebratory barbecue for South Taranaki graduates of qualifications received through Industry Training Organisations**. With support from the Mayors' Taskforce for Jobs, the event recognised the work and dedication ITO students made to qualify, often while working full time and managing family life. During this time they continued to support and give to their community – providing work, participating in leisure activities and supporting the local economy – and Mayor Phil extended thanks and congratulations to graduates and their families for being valued contributors to the ongoing wellbeing of South Taranaki.



The **Mayor hosted "On the Clock", an initiative of the Mayors' Taskforce for Jobs** Steering Group held in May 2021 at the TSB Hub. The event was loosely based on a speed dating format where Year 11 students from Hāwera High School, Pātea Area School and Ngāti Ruanui were divided into groups seated around 18 tables. 20 employer representatives participated and moved from table to table in five-minute intervals. When the bell rang the employer was on the clock with five minutes to speak about their business and answer questions from the students. Two young guest speakers spoke about their experiences moving from high school to the workforce and shared some handy lessons they'd learned. Another session was hosted in June, in Ōpunakē with 70 year 11 students and 9 employers from the District.



THE YEAR IN REVIEW

Volunteers contribute a huge amount to the community and this year **the Mayor hosted over 100 local volunteers from across the District at Pihama Lavender for a Devonshire morning tea to thank them for their work.** The event was held during National Volunteers Week, which ran from 18 to 24 June. Guests were entertained by Ōpunakē High School music students, treated to an oil making demonstration by Liz Sinclair, strolled around the gardens and had a look in the gallery and store, which stocks only products from Taranaki residents.



The Innovating Streets project was jointly funded by Waka Kotahi the NZ Transport Agency, and the Council. Waka Kotahi contributed 90% of the funding and Council 10%. The two communities chosen were **Eltham and Waverley, with the aims of providing a safer option for pedestrians crossing the road and to slow traffic using streetscaping and road markings.** Waverley works are completed with road marking and street signage to finish the project in Eltham. Feedback from both communities will be gathered after the projects are complete.

Roadsafe Taranaki delivered cycle skills courses around South Taranaki and Stratford, with schools visited including Manaia, Kākaramea, Matapū and Kaponga. The Matapū visit was postponed until early December due to rain, while Kākaramea had a great time after the bikes, helmets, signs and cones were left at the school for a week so they could create their own roads and obstacles. The Roadsafe Taranaki team promoted training for motorcyclists at the local 2020 A & P shows with Colton's Hāwera agreeing to supply bikes and safety gear and Ride Forever trainer Lance Munroe being on-site to talk motorbikes, training and staying safe. We were also joined by Police staff with their booze bus and Hāwera High School SADD students talking about distracted drivers and the risk cell phones, passengers and music can be in the car. You can like the Roadsafe Taranaki Facebook page to see what we have been doing at <https://www.facebook.com/RoadsafeTaranaki/>.



Aotea Utanganui Museum of South Taranaki **launched its long-awaited book, Tales and Taonga in October** with a gathering of around 30 people and attended by Mayor Phil Nixon and Taranaki Regional Council's (TRC) Mike Nield. TRC South Taranaki Councillor, Neil Walker, said it was wonderful to see a book featuring local people and their stories. Some of the images in the book are being made available for the public to view for the first time. The stories capture the people of our District and captivating photographs bring Aotea Utanganui's heritage collections to life. The book documents the achievements of early pioneers, Tangata Whenua, and today's generation.

Due to ongoing logging operations occurring on Morea Road and the road not coping well with the continual heavy traffic, **Fulton Hogan was tasked with repairing the numerous failed sections of pavement and improving sight visibility** around the narrow blind corners. Here are before and after photos of the latest bank trim that was undertaken on a corner near the bottom of the hill. The sight visibility was improved and the road moved over, away from a rather nasty underslip.



The **Hāwera Rural Pavement Rehabilitation 2020/21 programme was completed in March.** The \$2 million contract was awarded to Taranaki Civil Construction. Three sections of road formed part of this contract –Whenuku Road, Mangapoua Road and Ngāwhini Road.



As a result of slips along the access road to the Ōpunakē Transfer Station, an old shed was demolished to provide safe access to the facility. **Stabilisation of the cliff has been planned to reduce the erosion and ongoing effect of the river** on this area.

HE AROTAKENGA O TE TAU

Three weather events during the latter half of 2020 resulted in different scales of damage to our roads. The first event, between 24 and 27 November, affected 11 roads and cost \$270,000 to clean up. The second event was between 1 and 3 December, affecting nine roads and costing \$90,000. The third event occurred between 8 and 10 December, affected four roads and cost \$90,000 to repair. The major areas affected were Waitōtara Valley Road and Tāngāhoe Valley Road, which were closed for a few days.



A permanent repair is to be done on **Waitōtara Valley Road where a large culvert was washed out.** The estimated cost to replace the culvert is \$200,000. In summary, the estimated total cost to repair and reinstate roads for the year was \$700,000.



Waitōtara Valley Rd (RP 29k)



Glen Nui Road (about 7000m³)



Rāwhitiroa Road (RP 29K)



Tāngāhoe Valley Road (past the tunnel)

The **partial desludging of the anaerobic lagoon at the Hāwera Wastewater Treatment Plant has been completed.** A total estimated volume of about 1200 tonnes of dried solids was removed and no odour issues were experienced during this process. Before and after photos show the change in shape and scale of the dewatering bags from empty to near full. These bags hold sludge for eventual disposal, while water from the bags trickles out and returns to the treatment ponds. The end result is dry solid material that could be converted to fertiliser or landfilled. The Conhur Ltd sludge excavation contract had a value of some \$635,000 out of a total project value in the order of \$1m.



THE YEAR IN REVIEW


Environmental Services

The Significant Natural Areas Fund was revamped and is now called the **Natural Environments Fund**. Its purpose is to promote the protection, restoration or enhancement of areas of significant indigenous biodiversity or significant habitats of indigenous fauna on private land throughout the District. Many of our remaining indigenous species and ecosystems are threatened. The Natural Environments Fund encourages private landowners to work alongside the Council and other agencies to protect and enhance areas of significant indigenous biodiversity remaining on private land in our District. This Fund aligns with the goals and outcomes in the Council's newly adopted Environment and Sustainability Strategy, our Long-Term Plan and the District Plan 2015.



A Civil Defence GIS Strategy has been created with all Taranaki councils. This Strategy involves **data standards and enables us to share GIS data with others**. GIS is important for emergency management, so it is great to have this underway.


The Council's **Environment and Sustainability Strategy was adopted on 28 June 2021** following consultation as part of the 2021-2031 Long Term Plan. Submissions received on the Strategy were encouraging and supportive of our approach. The finalised Strategy will be a key document for framing our work in the environmental sustainability arena for the future.

 Plastic types accepted in our Council kerbside and transfer station recycling scheme **changed in early September. Only plastics types 1, 2 and 5 are now accepted** in recycling bins. Other recycling, like cardboard, paper, tins and cans are collected as normal. The Environment and Sustainability Team worked hard to make sure this change was properly communicated across the District. Residents received a detailed information pack in their letterboxes and there was a comprehensive media campaign on radio, newspapers and social media.

From late August 2020, for the first time under the new Climate Change Response (Zero Carbon) Amendment Act 2019, which amended the Climate Change Response Act 2002, the Ministry for the Environment (MfE) asked councils and other organisations to **provide information on how they are specifically responding to risks from climate change**. This was initially a high-level request to understand general levels of preparedness across New Zealand. This baseline information will help the Government understand how organisations are preparing for risks arising from climate change and follows the publishing of the National Climate Change Risk Assessment.

We are working to reduce the amount of waste that events held in our District send to landfill. As part of this, the Environment and Sustainability Team has been **promoting the use of event waste minimisation stations**. These have separate bins for organics, recycling and rubbish, and bins for glass are also available. Three waste minimisation stations were used at Concerts in the Park and a group of students from Hāwera High School helped direct concert goers about which bin to use (photo of a station, right). With the students' help, over 70% of the waste generated onsite was diverted. An event waste minimisation station was also used at the Kite Festival in Eltham and the Multicultural Festival in March.



 The Environment and Sustainability Team conducted a **mid-term review of our Waste Management and Minimisation Plan 2018 (WMMP)**. The WMMP sets out our framework and strategy to deliver an effective, efficient residential waste management service and waste minimisation activities for the five year period from 2018-2023. The purpose of this mid-term review was to assess progress to date against the targets and actions outlined in the WMMP and identify any areas that may require improvement before the end of the WMMP term.

The Council **lodged a submission on the Climate Change Commission's "Climate action for Aotearoa"** draft advice package to the Government. We agree that action is required at all levels of the government and society to respond to climate change and reduce the risk of further harm, beginning with reducing emissions.

The South Taranaki, Stratford and New Plymouth District councils partnered with Agrecovery to **deliver a series of agricultural waste reduction events across the Region** in May, called Agrecovery One Stop Shop events. These events enabled farmers to safely recycle their farm waste. The Hāwera Agrecovery event was supported by 32 farmers.



 The Council digitised its building application process on 2 December 2020 and joined several other councils using the 'Simpli Portal'. This means **customers can easily apply for a building consent online and has provided a significant efficiency gain**. It was a major collaborative effort involving the service provider (simpli) and our Building and Information Services teams. Since December 2020 the Quality Assurance Team has been fine-tuning the online building consent portal. The uptake by customers has been rapid, with no hard copy consents lodged since January 2021; all have been through the portal.

HE AROTAKENGA O TE TAU

International Accreditation New Zealand (IANZ) completed **our Building Consents Authority (BCA) Accreditation Reassessment** in late June. It has been a rollercoaster year for the Building Control team and we have resourced up to meet demand and customer expectations. Accreditation has been retained, with a number of minor corrective actions to be addressed.



The NZ mark of competence
Tohu Matatau Aotearoa



The Council and Parihaka staff set up a series of regular hui to ensure that both organisations **work together to prepare for the upcoming work in terms of planning and consents** and to offer support and advice to Parihaka staff where appropriate. Matters included the long term environmental sustainability of their projects, procurement best-practice, and the legal/regulatory issues that will be encountered as the projects proceed.

The District Plan appeal phase came to a close in late 2020. The **District Plan appeal is now over with no applications for costs being filed**. Staff met with a legal team to lock in the mechanics of how the Plan was to be made fully operative. Updates to planning maps and District Plan text are underway in a joint effort between planning staff, Simpson Grierson and Boffa Miskell.

A resource consent to **relocate the Otakeho church to Pihama was granted by the Environment and Hearings Committee**. This building was listed as a Category 2 building with Heritage New Zealand, who originally submitted in opposition to the application but later withdrew their right to be heard based on the amount of community support the application attracted.



Consent application volumes continued to increase throughout the 2020-21 year, with a large portion being for rural subdivisions. We also saw an increase in the number of extraordinary Environment and Hearings Committee meetings required to consider notified resource consents. **A current trend is the development of our smaller townships**, with subdivisions occurring in Normanby, Ōpunakē, Ōkaiawa and Eltham.



The southern end of the District has been a focus for animal control activity, with **roaming dogs and wandering stock, including feral roosters**, being the main customer service requests from Pātea and Waverley. Prosecutions for dog attacks were a feature throughout 2020-21. Abandoned vehicles in Manaia and Ōpunakē is another part of the unit's activity that has been a major focus.

The assessment of our Food Quality Management System was undertaken in March with a positive outcome and findings received. **Auditors assessed the System to confirm whether we are meeting the requirements** to be a recognised agency to conduct verification services. Interviews were held with various members of the team as well as an assessment of files and records. We received an "Acceptable Outcome" with only one minor corrective action. This will allow us to continue our functions as required under the Food Act 2014.

Our Pandemic Response Team undertook continual reviews of our plans and protocols in case of a **possible resurgence of COVID-19 due to the new more infectious overseas strains**. We continued regular communications and reinforcement of the importance of COVID-19 Alert Level 1 protocols and procedures, particularly around hand washing and using the tracking app for staff in Council facilities.

**Unite
against
COVID-19**

In December, our Emergency Management Officer and key staff members **successfully ran a live test-run for fast deployment and set-up of our local Emergency Operations Centre** equipment, hardware, communication and software systems.



Public meetings were held for **anyone interested in being involved in Ōpunakē's Community Emergency Management** planning. During disasters, councils and emergency services are likely to be overwhelmed and may not be able to respond to every issue immediately. Communities have many of the skills, resources and contacts needed to help each other at a local level. These meetings discussed ways the Ōpunakē community could respond locally to help each other and build community resilience.

THE YEAR IN REVIEW

Corporate Services

We revalued all Council assets including infrastructure assets at 30 June 2020. The valuations are generally carried out on a three-yearly cycle. It is **important for us to update the values and condition of our assets** as this information is important for the preparation of our Long Term Plan. The exercise also provides us with values for insurance and indemnity of our assets.



A **programme to connect Council buildings to fibre was completed**, including our libraries and the museum. This increased the network speed and enabled the libraries to deliver faster electronic services. It also created the foundation for the libraries to effectively use video conferencing.

The Council completed a series of complex workshops as part of the development of the Long Term Plan. Council has reviewed **key activities and their funding mechanisms as part of the Revenue and Financing Policy in the Long Term Plan**, refined the key issues facing the South Taranaki District, and reviewed the Significant and Engagement Policy and the Building Māori Capacity to Contribute to Council Decision-Making Policy. The Council consulted on its 2021-2031 Long Term Plan during May 2021, including three days of hearings. Deliberations were held on 26 May and the final adoption took place on 28 June 2021. The three main consultation topics were the Environment and Sustainability Strategy; South Taranaki Business Park; and Town Centre Master Plans for Ōpunakē, Manaia, Waverley, Pātea and Eltham.



The Property Team worked behind the scenes to assist with easements over and under Council land for Tilt Energy transmission lines servicing the Waipipi Wind Farm. **Transmission lines cross a part of the Waverley Town Belt to access the Waverley substation** and surveying prior to registration of the easement was required. Work was also carried out to underground services to the Waverley racecourse. In this case, the existing overhead lines had to be relocated due to their proximity to the new transmission lines that run down the rail corridor adjacent to the Ōkōtuku Domain. All work and related costs were funded by Tilt Renewables with no cost to the Council.

In August 2020, a Cultural Workshop was held. It was developed for **Councillors and Community Board members to help recognise Mana Whānau** and their relationship with the Council. It focused on identifying the Mana Whānau of South Taranaki and assisting us to engage well with Iwi. The workshop provided opportunities and activities to improve te reo Māori and understand tikanga Māori within our daily business. Attendees also learned about local place names and simple greetings that can be utilised in a Māori cultural setting.



The Iwi Liaison Committee **recommended the development of an Iwi-Council Partnership Strategy**, and the concept was adopted by Council in September 2020. A workshop was held on 9 November 2020 where the vision, purpose and goals were drafted. Iwi and Council continue to draft an Iwi-Council partnership strategy and documents.

In August 2020 the **Council resolved to keep the First Past the Post (FPP) electoral system** as the one to be used at the 2022 local body elections, as opposed to the Single Transferable Voting (STV) system. The FPP electoral system is used by most local authorities throughout New Zealand.



The Council **resolved to introduce Māori wards for the 2022 and 2025 local body elections**, which initiated a representation review process. Several options for the general wards and Māori wards were presented to the Council, the Iwi Liaison Committee and Community Boards. Informal consultation was carried out during June and into July. Formal consultation on the preferred option will continue until August 2021.

As a part of the **Council's commitment to provide well maintained and affordable Pensioner Housing**, we set targets for the number of units rated good to very good, using the minimum standards in the 2011 Pensioner Housing Policy. To meet the standard, our units must have ceiling insulation and, because two blocks of units in Manaia and Eltham have inaccessible ceiling cavities, it was believed these units would not meet our standard until the roofs are replaced. A sheet of iron was removed from a Manaia block to check the roof construction and we were pleased to discover that insulation had been installed at the time of the previous re-roof around 25 years ago and was still in good condition. This means these six units, which have all had internal upgrades, now meet the Council standard and we achieved our target.

HE AROTAKENGA O TE TAU

From 1 December 2020 **changes to the Privacy Act require local authorities to maintain a register and report all privacy breaches** to the Privacy Commission. The Council's Privacy and Policy Advisor is drafting a Privacy and Breach Policy and developing a register.

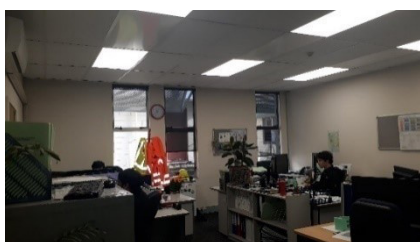
We submitted on the Ministry of Business, Innovation and Employment proposal to **require all government entities, including local authorities, to use the Government Procurement Rules**. We expressed our concerns that the proposal seems directly contrary to Government's desire to grow our regional economies. It seems likely to stifle local economies as local suppliers may be shut out of the procurement process and we may be required to work with large suppliers from outside of our District and Region.



The five leases the Council administers over the Nukumarū Domain expired in 2015. Due to several complications, including boundary changes resulting from the retirement of environmentally sensitive areas and the return of part of the Reserve to Ngā Rauru Kītahi, the **negotiation of new leases has been a lengthy process**. Valuations were obtained in March 2020 and negotiations around lease terms and special conditions, which take into account the sensitive environment, the cultural and environmental interests of Ngā Rauru Kītahi, the requirement to provide access to significant sites on the coast and a related access agreement for a quarry located on the land, have now been completed.

We created a Customer Response Management (CRM) process to capture State Highway roading issues. The **CRM process sends an email to Waka Kotahi NZ Transport Agency directly**, stating the issue and providing contact details for the caller. This is a much smoother process for customers and allows us to collect data about the number of calls we get regarding State Highways.

In May 2021, engineers from Batchelar McDougall Consulting (BMC) made a site visit to our **Administration Building as a first step in completing a Detailed Seismic Assessment (DSA)**. This is the first time we have engaged this Christchurch-based company recommended by BTW, who have completed most of our seismic assessments, but who were unable to complete this job due to their current workload. An Initial Seismic Assessment (ISA) was completed in 2014 on the three sections of our Administration Building. The chamber section, constructed in 1994, was rated A+ Low Risk at 100% of the new building standard. The atrium and central section, also constructed in 1994, and the original 1974 building were rated C Medium Risk at 60% of the new building standard. These ratings were considered acceptable in 2014; however, in 2017 the standards were reviewed and it is possible that the building ratings will be reduced under the revised criteria. There is also a need to consider the use of the chamber section of the building as an emergency management centre, which means higher standards must be met. The 2014 ISA report also noted some concerns regarding how the atrium may perform in an earthquake and the DSA will provide a more detailed report and recommendations on any work that may be needed to make this area safe.



In 2018 a four-stage project to replace old solid plaster tiles in the original part of the Council Administration Building was approved. These tiles weighed over three kilograms each and were in poor condition and a health and safety risk, particularly during an earthquake. While the work was undertaken, the affected staff in each of the four parts of the building had to be relocated off site for around three weeks and worked from the Community Centre. To make the most of the opportunity while these spaces were vacated, the old fluorescent lighting was replaced with more energy efficient LEDs and our maintenance team completed any interior painting that was required. **The last stage of the project was completed in June and the older part of the building is now safer and tidier**, and lighting meets recommended standards for office workspaces.

Te Hekenga mai



FINANCIAL COMMENTARY HE WHAKAMĀRAMATANGA PŪTEA



MAKING SOUTH TARANAKI

THE MOST
liveable
DISTRICT IN NZ

FINANCIAL COMMENTARY

HIGHLIGHTS

Net surplus/(deficit)	\$26,495,000
Total assets	\$1,083 million
Total liabilities	\$137 million
Total equity	\$946 million

Statement of Financial Performance

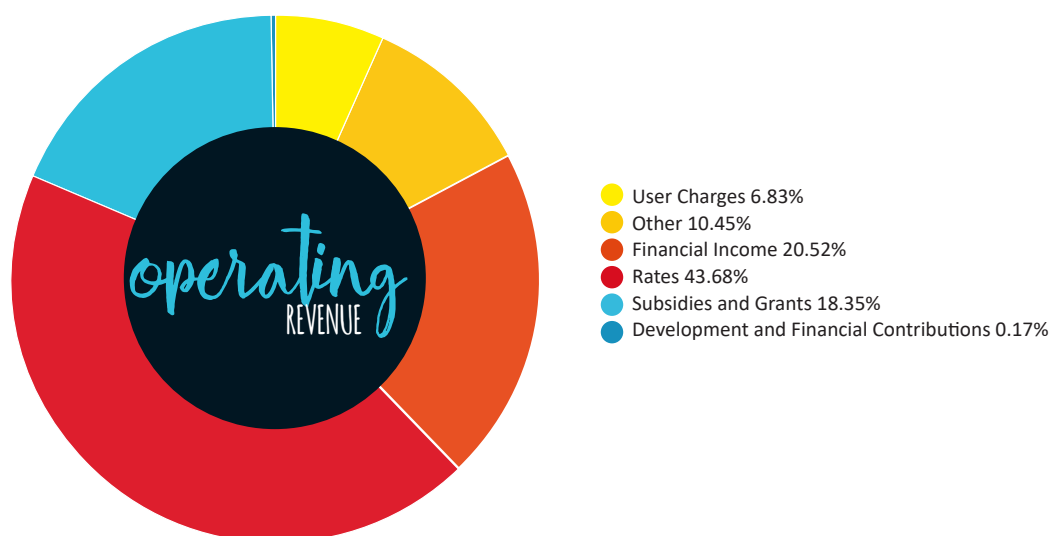
The Council finished the year with a \$26,495,000 surplus after unbudgeted adjustments (gains on derivative contracts \$7,364,000 and disposal of assets \$1,186,000) against a budgeted surplus of \$2,159,000. The main contributors to the variance (\$24.3 million) are as follows:

Revenue

The total revenue was \$27.3 million more than budgeted. This included additional income of \$11.5 million from the Long-Term Investment Fund (LTIF) due to strong market conditions mainly because of COVID-19 recovery. The additional income of \$15.8 million in other revenue derived from gains on derivative contracts, Tranche 1 funding (Three Waters Reform), funding from the Government for the shovel ready projects and TSB Community Trust grant of \$2.8 million for the Te Ramanui o Ruapūtahanga project.

Expenditure

- An accounting adjustment for the \$1.19 million book loss on infrastructure asset disposals (no impact on rates).
- \$700k for the weather damage during November and December 2020.



HE WHAKAMĀRAMATANGA PŪTEA

STATEMENT OF FINANCIAL POSITION

Net assets as at 30 June 2021

\$ Million	Actual 2020/21	Budget 2020/21	Actual 2019/20
Total assets	\$1,083m	\$1,064m	\$992m
Less total liabilities	\$137m	\$153m	\$146m
Net assets	\$946m	\$911m	\$846m

Long Term Investment Fund (LTIF)

The value of the LTIF at 30 June 2021 increased to \$159 million (\$144.65 million in 2020), which included internal borrowing of \$16.91 million (\$15.99 million in 2020) after allowing for the withdrawal of the annual rates subsidy. The balance of the LTIF increased mainly as a result of strong market conditions due to COVID-19 recovery.

Term Debt

The Council's total borrowing decreased to \$129.11 million (\$133.99 million in 2020) which included \$16.91 million of internal borrowing (\$15.99 million in 2020). The borrowing reduced mainly due to repayment of \$6 million of maturities that was paid in May 2021.

External Funds

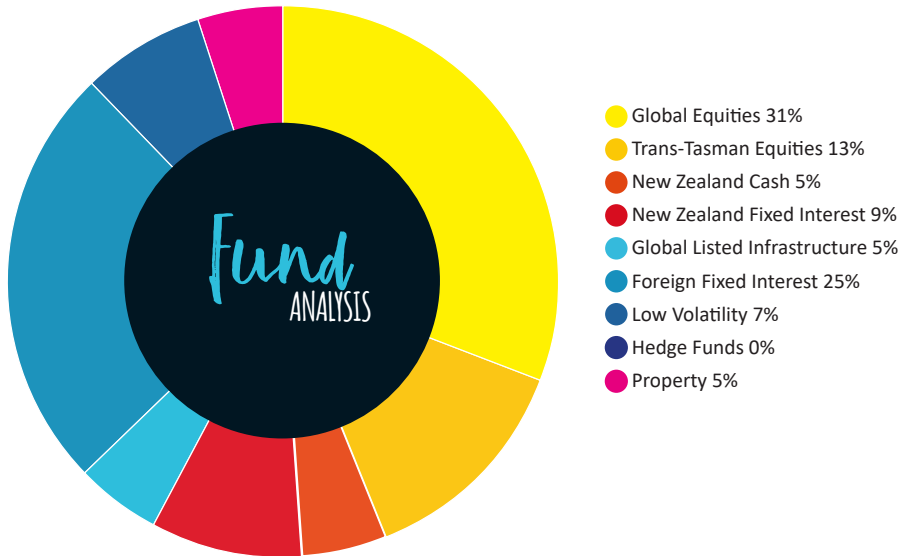
The budgeted return was \$9.04 million (\$0.91 million of interest revenue from internal borrowings) but the LTIF received a return of \$20.74 million (\$0.86 million of interest revenue from internal borrowings) in the 2020/21 year as a result of strong market conditions due to COVID-19 recovery efforts. During the year the Council withdrew \$5.95 million for the annual rates subsidy and received \$1.34 million for internal loan repayments and \$0.86 million for the interest on internal loans.

Three Waters Reform

The Taumata Arowai – Water Services Regulator Act 2020 established a new Crown entity, Taumata Arowai – the Water Services Regulator. The new entity is responsible for administering and enforcing a new drinking water regulatory system. We will continue to manage our three waters services in the meantime until we have further information from the Government. We have budgeted for the significantly increased costs associated with the new regulations and upcoming consents for water extraction and wastewater treatment, which are now expected to require further infrastructure upgrades to meet environmental standards over the next ten years.

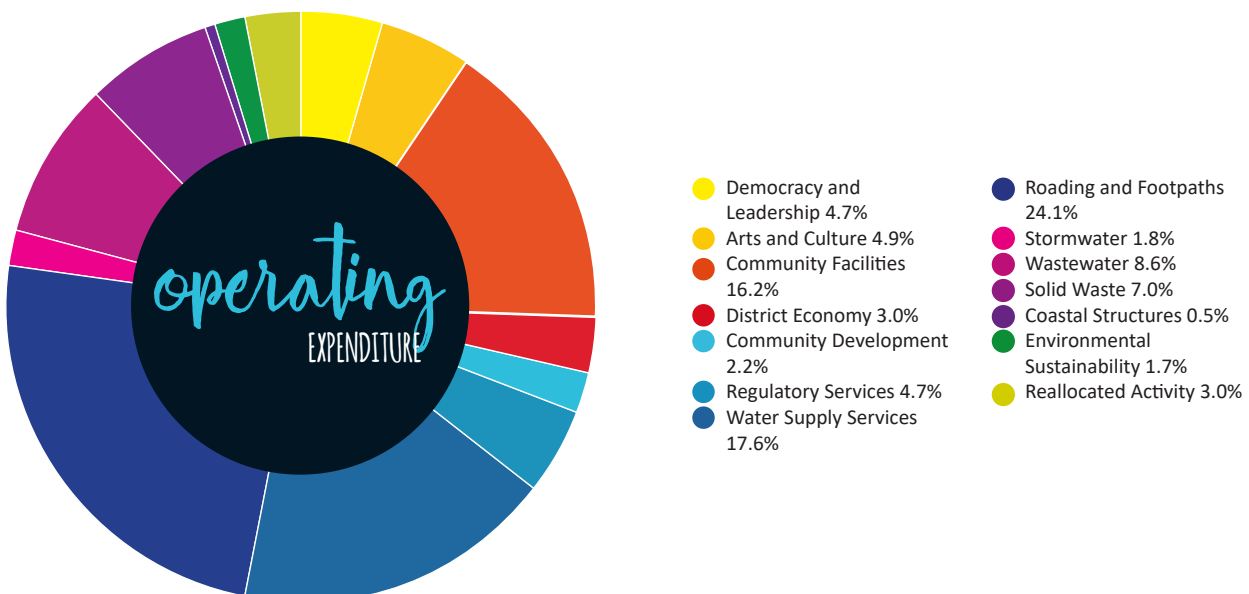
As part of the Three Waters Reform, we have entered into a Memorandum of Understanding with the Government that will provide us with up to \$5.4m for infrastructure improvements. The first part of that funding (\$2.7m) has been received.

FINANCIAL COMMENTARY

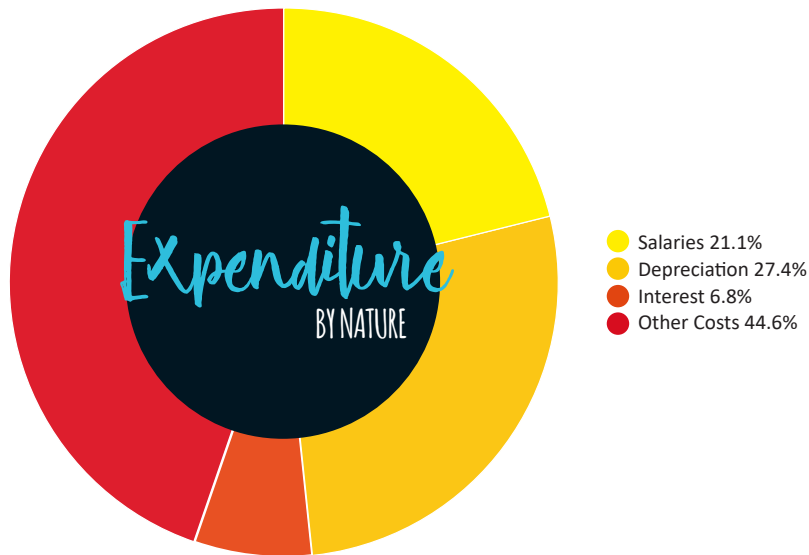


FINANCIAL PERFORMANCE AND MOVEMENTS IN EQUITY

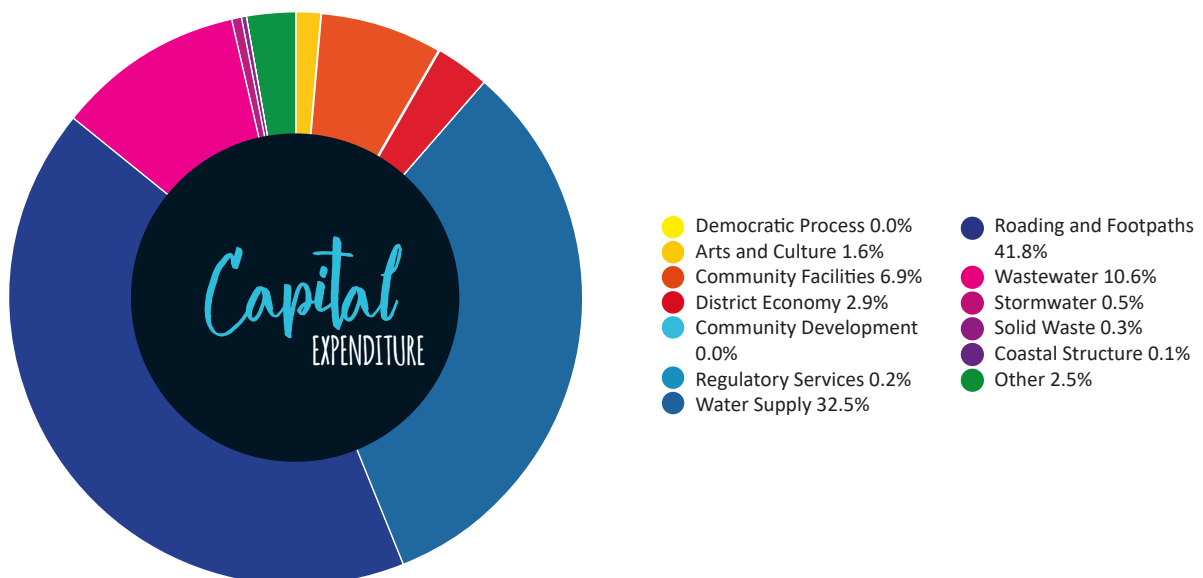
(\$ millions)	Actual 2020/21	Budget 2020/21	Actual 2019/20
Operating revenue	\$96.76m	\$69.46m	\$63.42m
Operating expenditure	\$70.26m	\$67.30m	\$67.37m
Net operating surplus/(deficit)	\$26.50m	\$2.16m	\$(3.94)m
Net Increase/(Decrease) in value of assets	\$17.93m	\$4.00m	\$3.02m
Total Movements in Equity	\$26.50m	\$(5.90)m	\$(4.42)m



HE WHAKAMĀRAMATANGA PŪTEA



Other Costs include: Roading operational projects, repairs and maintenance, insurance, elected members' remuneration, grants, loss on disposal of assets, loss on derivatives, LTIF management fees etc.



STATEMENT OF COMPLIANCE AND RESPONSIBILITY

COMPLIANCE

1. The Council and Management of the South Taranaki District Council confirm that all of the statutory requirements in relation to the Annual Report as required by the Local Government Act 2002 have been complied with.

RESPONSIBILITY

2. The Council and Management of the South Taranaki District Council accept responsibility for the preparation of the annual financial statements and the judgements used in them.
3. The Council and Management of the South Taranaki District Council accept responsibility for establishing and maintaining a system of internal control designed to provide reasonable assurance as to the integrity and reliability of financial reporting.
4. In the opinion of the Council and Management of the South Taranaki District Council, the annual financial statements for the year ended 30 June 2021 fairly reflect the financial position and operations of the South Taranaki District Council.



A handwritten signature in blue ink, appearing to read 'Phil Nixon'.

PHIL NIXON
Mayor
1 November 2021



A handwritten signature in blue ink, appearing to read 'Waide Crockett'.

WAIDE CROCKETT
Chief Executive
1 November 2021

INDEPENDENT AUDITOR'S REPORT

AUDIT NEW ZEALAND
Mana Arotake Aotearoa

TO THE READERS OF SOUTH TARANAKI DISTRICT COUNCIL'S ANNUAL REPORT FOR THE YEAR ENDED 30 JUNE 2021

The Auditor-General is the auditor of South Taranaki District Council (the District Council) and its subsidiary (the Group). The Auditor-General has appointed me, Chris Webby, using the staff and resources of Audit New Zealand, to report on the information in the District Council's annual report that we are required to audit under the Local Government Act 2002 (the Act). We refer to this information as "the audited information" in our report.

We are also required to report on:

- whether the District Council has complied with the requirements of Schedule 10 of the Act that apply to the annual report; and
- the completeness and accuracy of the District Council's disclosures about its performance against benchmarks that are required by the Local Government (Financial Reporting and Prudence) Regulations 2014.

We refer to this information as "the disclosure requirements" in our report.

We completed our work on 1 November 2021. This is the date on which we give our report.

Opinion on the audited information

Unmodified opinion on the audited information, excluding the activity statements

In our opinion:

- the financial statements on pages 135 to 186:
 - ⊙ present fairly, in all material respects:
 - the District Council and Group's financial position as at 30 June 2021;
 - the results of the operations and cash flows for the year ended on that date; and
 - ⊙ comply with generally accepted accounting practice in New Zealand in accordance with Public Benefit Entity Reporting Standards;
- the funding impact statement on page 132, presents fairly, in all material respects, the amount of funds produced from each source of funding and how the funds were applied as compared to the information included in the District Council's annual plan;
- the statement about capital expenditure for each group of activities on pages 118 to 131, presents fairly, in all material

respects, actual capital expenditure as compared to the budgeted capital expenditure included in the District Council's Long-term plan; and

- the funding impact statement for each group of activities on pages 118 to 131, presents fairly, in all material respects, the amount of funds produced from each source of funding and how the funds were applied as compared to the information included in the District Council's Long-term plan.

Qualified opinion on the activity statements

In our opinion, except for the possible effects of the matter described in the "Basis for our qualified opinion" section of our report, the activity statements on pages 34 to 108:

- ⊙ presents fairly, in all material respects, the levels of service for each group of activities for the year ended 30 June 2021, including:
 - the levels of service achieved compared with the intended levels of service and whether any intended changes to levels of service were achieved;
 - the reasons for any significant variation between the levels of service achieved and the intended levels of service; and
- ⊙ complies with generally accepted accounting practice in New Zealand

Report on the disclosure requirements

We report that the District Council has:

- complied with the requirements of Schedule 10 of the Act that apply to the annual report; and
- made the disclosures about performance against benchmarks as required by the Local Government (Financial Reporting and Prudence Regulations 2014) on pages 187 to 193, which represent a complete list of required disclosures and accurately reflects the information drawn from the District Council's audited information and, where applicable, the District Council's Long-term plan and annual plans.

Basis for our qualified opinion

Our work was limited with respect to the verification of the number of complaints for some services

The District Council is required to report against the performance

INDEPENDENT AUDITOR'S REPORT

AUDIT NEW ZEALAND
Mana Arotake Aotearoa

measures set out in the Non-Financial Performance Measure Rules 2013 (the Rules) made by the Secretary for Local Government. These mandatory performance measures include the number of complaints (per 1,000 properties connected) received about the following:

- drinking water clarity, taste, odour, pressure or flow, continuity of supply, and the District Council's response to any of these issues; and
- sewage odour, sewerage system faults and blockages, and the District Council's response to issues with the sewerage system.

These measures are important because the number of complaints is indicative of the quality of services received by ratepayers.

The Department of Internal Affairs has issued guidance to assist local authorities in applying the Rules, including on how to count complaints. Our audit testing found that the District Council has not been counting after-hours complaints in accordance with this guidance and that the District Council's method of counting was likely to have understated the actual number of complaints received in the current year and in the comparative year to 30 June 2020. Complete records for all after-hour complaints made to the District Council were not available and we were unable to determine whether the District Council's reported results for these performance measures were materially correct.

As a result, our work was limited and there were no practicable audit procedures we could apply to obtain assurance over the number of complaints reported against these performance measures.

We carried out our audit in accordance with the Auditor-General's Auditing Standards, which incorporate the Professional and Ethical Standards and the International Standards on Auditing (New Zealand) issued by the New Zealand Auditing and Assurance Standards Board. We describe our responsibilities under those standards further in the "Responsibilities of the auditor for the audited information" section of this report.

We have fulfilled our responsibilities in accordance with the Auditor-General's Auditing Standards.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion on the audited information.

Emphasis of matter – The Government's three waters reform programme announcement

Without further modifying our opinion, we draw attention to note 30 on page 186, which outlines that subsequent to year-

end, the Government announced it will introduce legislation to establish four publicly owned water services entities to take over responsibilities for service delivery and infrastructure from local authorities from 1 July 2024. The impact of these reforms, once legislated, will mean that the District Council will no longer deliver three waters services.

Responsibilities of the Council for the audited information

The Council is responsible for meeting all legal requirements that apply to its annual report.

The Council's responsibilities arise under the Local Government Act 2002 and the Local Government (Financial Reporting and Prudence) Regulations 2014.

The Council is responsible for such internal control as it determines is necessary to enable it to prepare the information we audit that is free from material misstatement, whether due to fraud or error.

In preparing the information we audit the Council is responsible for assessing its ability to continue as a going concern. The Council is also responsible for disclosing, as applicable, matters related to going concern and using the going concern basis of accounting, unless there is an intention to amalgamate or cease all of the functions of the District Council and the Group or there is no realistic alternative but to do so.

Responsibilities of the auditor for the audited information

Our objectives are to obtain reasonable assurance about whether the audited information, as a whole, is free from material misstatement, whether due to fraud or error, and to issue an audit report that includes our opinion.

Reasonable assurance is a high level of assurance but is not a guarantee that an audit carried out in accordance with the Auditor General's Auditing Standards will always detect a material misstatement when it exists. Misstatements are differences or omissions of amounts or disclosures and can arise from fraud or error. Misstatements are considered material if, individually or in the aggregate, they could reasonably be expected to influence the decisions of readers taken on the basis of this audited information.

For the budget information reported in the audited information, our procedures were limited to checking that the budget information agreed to the District Council's annual plan.

We did not evaluate the security and controls over the electronic

INDEPENDENT AUDITOR'S REPORT

AUDIT NEW ZEALAND
Mana Arotake Aotearoa

publication of the audited information.

As part of an audit in accordance with the Auditor-General's Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. Also:

- We identify and assess the risks of material misstatement of the audited information, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- We obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the District Council and Group's internal control.
- We evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Council.
- We determine the appropriateness of the reported intended levels of service in the activity statements, as a reasonable basis for assessing the levels of service achieved and reported by the District Council.
- We conclude on the appropriateness of the use of the going concern basis of accounting by the Council and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast a significant doubt on the District Council and Group's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our audit report to the related disclosures in the audited information or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our audit report. However, future events or conditions may cause the District Council and the Group to cease to continue as a going concern.
- We evaluate the overall presentation, structure and content of the audited information, including the disclosures, and whether the audited information represents, where applicable, the underlying transactions and events in a manner that achieves fair presentation.
- We obtain sufficient appropriate audit evidence regarding the entities or business activities within the Group to express an opinion on the consolidated audited information.

We communicate with the Council regarding, among other matters,

the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Other Information

The Council is responsible for the other information included in the annual report. The other information comprises the information included on pages 4 to 30, 110 to 115, 133 to 134 and 196 to 200, but does not include the audited information and the disclosure requirements.

Our opinion on the audited information and our report on the disclosure requirements do not cover the other information.

Our responsibility is to read the other information. In doing so, we consider whether the other information is materially inconsistent with the audited information and the disclosure requirements, or our knowledge obtained during our work, or otherwise appears to be materially misstated. If, based on our work, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Independence

We are independent of the District Council and Group in accordance with the independence requirements of the Auditor-General's Auditing Standards, which incorporate the independence requirements of Professional and Ethical Standard 1: International Code of Ethics for Assurance Practitioners issued by the New Zealand Auditing and Assurance Standards Board.

Other than the audit and our report on the disclosure requirements, we have performed a limited assurance engagement related to the District Council's debenture trust deed and audited the District Council's 2021-2031 Long-term plan. The engagements are compatible with those independence requirements.

Other than these engagements, we have no relationship with, or interests in, the District Council or its subsidiary.



Chris Webby
Audit New Zealand
On behalf of the Auditor-General
Palmerston North, New Zealand

ABOUT THIS REPORT

Our reporting is comprehensive; for each activity group you will find:

What we do

Why we do it

Whether we met our performance targets

Whether we met budget

All of our work aims to contribute to the long term vision and the community outcomes we want for the District.

PERFORMANCE MEASURES

The performance measures in this Annual Report were adopted by the Council as part of the 2018-28 Long Term Plan. We get performance information from a wide variety of sources: Council systems such as the complaints record management system, the finance system, databases for quality tests, satisfaction surveys and reports from external organisations (Taranaki Regional Council and District Health Board).

Satisfaction Surveys

The Council commissions an independent resident satisfaction survey every year to find out what South Taranaki residents think of our District and the Council's services and facilities. The survey for 2020/21 was conducted by Research First using a sample of 405 residents over the age of 18 years and representative of the population in terms of ward and gender. The maximum margin of error is +/- 4.9%.

The survey was mainly conducted by phone, with respondents being invited to take part using random sampling. An additional 185 responses were completed online, but the results focus on the telephone sample because the online survey should not be viewed as representative of the District's population. These respondents are self-selecting and likely to have characteristics and opinions that are not consistent with the general population. However, the detailed results of the online survey are available on request.

The following scale was used for residents to rank their level of satisfaction:

Very satisfied

Satisfied

Neutral

Dissatisfied

Very dissatisfied; and

Don't know/unable to say.

The performance measure results in this Annual Report that use Research First survey results to gauge satisfaction utilise the combined responses "very satisfied", "satisfied" and "neutral" unless otherwise stated.

In-house surveys are also conducted by various Groups in Council.

NON-FINANCIAL PERFORMANCE MEASURES

	Achieved
	At Risk
	Not Achieved
N/A	This measure is not applicable for this year

DEMOCRACY & LEADERSHIP TE POUMANUKURA

vibrant together prosperous sustainable

SOUTH TARANAKI

SOUTH TARANAKI

SOUTH TARANAKI

SOUTH TARANAKI

MAKING SOUTH TARANAKI

THE MOST

liveable

DISTRICT IN NZ



DEMOCRACY & LEADERSHIP

WHAT WE DO

The Council has a Mayor elected across the District and 12 Councillors elected from four wards – Taranaki Coastal, Eltham-Kaponga, Te Hāwera and Pātea. Each ward has a community board and there are four elected members per board.

The Council resolved in November 2020 to establish Māori wards and began a representation review early in 2021.

Councillors are the governing body for the Council and decide the levels and standards of the services it provides, determine policies for its activities, investment and borrowings, identify partnerships with other agencies and capacity building for Māori, set the rates and charges each year and approve the Long Term Plan and subsequent annual plans.

Community Board members are elected to ensure local people have a voice on local issues and provide a direct link between the community and the Council. Another representation forum is the Iwi Liaison Committee, which provides an opportunity for four members from each South Taranaki Iwi to discuss issues with the Mayor, Deputy Mayor, Chair of the Environment and Hearings Committee and Council staff and can make recommendations to the Council. The four Community Boards and the Iwi Liaison Committee all have discretionary funding for community projects and assistance, the amount determined by the Council.


The Environment and Hearings Committee hears all notified resource consent applications on behalf of the Council.

WHY WE DO IT


Councils are statutory bodies given powers to exercise under legislation from central Government. As outlined in the Local Government Act 2002, one of their main purposes is to enable democratic local decision-making and action by, and on behalf of local communities in an open and transparent manner. This means we have a responsibility to consider how we are meeting the needs of our community and how we provide opportunities for all residents to participate in the decision-making process. To do this well we need to actively keep residents informed about what is happening at the Council, how decisions will affect them and clearly explain how they can be involved in decision-making.

HOW WE PERFORMED

Performance Measure 1 – Council is moving in the right direction


Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
We make well informed decisions that support the current and future needs of the community, in an open and transparent manner.	(C) % of residents who feel that the Council is moving in the right direction.	Achieved 85%.	≥ 80%	 (83%). The Annual Residents' Survey showed that 83% of residents feel that the Council is moving in the right direction.

Performance Measure 2 – Council decisions are made in best interest of the community


Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
We make well informed decisions that support the current and future needs of the community, in an open and transparent manner.	(C) % of residents who agree decisions made by Council represent the best interests of the District.	Achieved. 72%	≥ 70%	 (65%). The Annual Residents' Survey showed that 65% of residents thought that decisions made by the Council represent the best interests of the District.

TE POUMANUKURA

Performance Measure 3 – Satisfaction with the opportunity to participate in Council decision-making processes

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
We engage with our community and provide opportunities for the community to participate in decision-making.	(C) % of residents who are satisfied or neutral with their opportunity to participate in Council decision-making processes.	Achieved. 82%	≥ 80%	 (86%). The Annual Residents' Survey showed that 86% of residents were satisfied with their opportunities to participate in Council decision-making processes.

Performance Measure 4 – Residents who know where to access Council information

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
We keep residents informed of Council activities through a variety of media.	% of residents who know where to access Council information when they want it (website, newspaper, Libraries, Contact Centre).	Achieved. 86%	≥ 85%	 (89%). The Annual Residents' Survey showed that 89% of residents know how to get Council information if they want it.

Performance Measure 5 – Iwi representatives appointed to Iwi Liaison Committee/Council's Standing Committees

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
We have strong relationships with local Iwi and work together in a range of ways so that their perspectives inform our decisions.	Iwi representatives are appointed to the Iwi Liaison Committee (ILC) and the Council's standing committees.	Achieved. Iwi representatives have been appointed to the ILC by the relevant Iwi.	Achieved	 Iwi representatives have been appointed to the Iwi Liaison Committee by the relevant Iwi.
		Not achieved. The appointment of Iwi representatives onto Standing Committees is still a work in progress.		 Iwi representatives have been appointed to the Audit and Risk Committee and Environment and Hearings Committee. We are waiting for nominations for the Community Services and Infrastructure Services Portfolio Groups.

DEMOCRACY & LEADERSHIP

BUILDING MĀORI CAPACITY TO CONTRIBUTE TO COUNCIL DECISION-MAKING POLICY

The Council is committed to upholding the mana of Māori by building strong relationships with Iwi and providing opportunities for Māori to contribute effectively and actively in decision-making processes that will affect the wider community.

The Iwi Liaison Committee is one forum the Council uses for sharing information, discussing and gaining an individual and collective perspective on matters affecting Māori and seeking recommendations on Iwi-related issues requiring a Council decision. Throughout the year the Committee receives updates on Council activities, discussion documents on requested items and briefings for the Long Term Plan consultation.

NGĀ KAWENGA Ā TE KAUNIHERA - COUNCIL'S ROLE AND RESPONSIBILITY

- To build and maintain opportunities for Māori to contribute to decision-making processes within the South Taranaki District.
- To consider ways in which the Council will develop this process in the future.

TE KORONGA Ā TE KAUPAPA HERE - PURPOSE OF THE POLICY

- To provide more opportunities for Māori to contribute to the South Taranaki District Council's decision-making. To assist Iwi and the Council to work collaboratively to meet the needs of Māori, by developing strong relationships through te reo Māori, Māori representation on committees and a Bi-lingual Policy.

NGĀ WHAINGA PAETAETAE - OBJECTIVES

- To have direct appointments of Māori delegates to committees and portfolio groups which allow Māori to have a voice in Committee decisions.
- To employ an Iwi Liaison Advisor who will be the liaison between Council and Iwi.
- To develop a Te Reo Māori Policy that ensures the Council acknowledges and promotes the use of te reo Māori in everyday use throughout the organisation.
- To introduce a Bi-lingual Policy to the organisation.
- To provide a Te Reo Māori and Cultural workshop for all Councillors about the local rohe and the importance of Iwi engagement with the Council.
- To actively promote and participate in Māori activities within the region.
- To develop a Mana Whakahono-a-Rohe Agreement between local Iwi.
- To have biannual Iwi forums to present and discuss upcoming activities of importance to Iwi.
- To consult with Iwi in relation to Reserve Management Plans.
- To develop better communication by working with Iwi to produce articles and information to inform the Māori community.

KAUPAPA HERE - POLICY

The Policy looks at building capacity for Māori to contribute to decision-making with the introduction of the following policies and initiatives:

HERENGA TŪTURU - DIRECT APPOINTMENTS

- Appointment of Māori representatives to committees and portfolio groups. For example, the Environment and Hearings Committee. There will be between one and two appointees depending on the group.

KAITAKAWAENGA Ā-IWI – APPOINT AN IWI LIAISON ADVISOR

- Provide direction, advice and support to the Council, Chief Executive and staff of the South Taranaki District Council on issues of significance to Iwi/Māori.
- Develop and maintain good relationships with Iwi/hapu.
- Provide advice and support for the development of Council policy and strategic partnerships with Iwi/hapu.
- Encourage Iwi/hapu participation by providing a point of contact, support and advice for the Iwi Liaison Committee members.

TE KAUPAPA HERE O TE REO MĀORI - TE REO MĀORI POLICY

The introduction of a Te Reo Māori Policy to encourage and promote te reo Māori within the Council organisation and over time, the District. The use of te reo Māori within the main administration building. To promote active use of te reo Māori in conversations and acknowledgements.

TE POUMANUKURA

TE TOHU REORUA – BILINGUAL SIGNS

- The development of bilingual signage around the community and the Council organisation for the promotion and encouragement of the language to be used within South Taranaki.
- This will be a long term programme that will involve utilising Kaumatua and language experts of Taranaki to provide appropriate signage for the Iwi location.
- Replacement of old signs with new bi-lingual signs.

MAHI-A-IWI - ACTIVE PARTICIPATION IN MĀORI EVENTS

- The development of Iwi activities with Council support. By providing advice and/or resources, such as Taranaki Tū Mai or Ngā Manu Kōrero-ā-Rohe Speech Competitions.
- To encourage Council to be actively participating in Iwi led activities. To promote positive relationships at Iwi events and give support.

AWHEAWHE-A-IWI KI NGĀ KAIKAUNIHERA - ELECTED MEMBERS CULTURAL WORKSHOP

- Workshop to assist elected members to have a basic and informative introduction to working and engaging with Iwi in a positive environment. This will be run at the beginning of each year following the Local Government Elections and will focus on assisting elected members with pronunciation, local history, Iwi information and tikanga.

MANA WHAKAHONO-A-ROHE

- To develop a Mana Whakahono-a-Rohe (MWR) agreement with local Iwi. This will encourage positive engagement with Iwi under the Resource Management Act 1991 and the 2017 amendments.

HUI TŌPŪ-A-MĀRAMARUA - BIENNIAL IWI FORUMS

- Meet biannually with Iwi leaders for the discussion and recommendation of current issues pertinent to Māori. For example, the Iwi Chairs Forum. Presentation at Rūnanga hui by Iwi Liaison Advisor to deliver current activities being carried out by the Council which involve Iwi.
- Parihaka 18th and 19th Forum – Iwi Liaison Advisor to attend biennially to give feedback and information on activities relevant to Taranaki Iwi.
- Kaumatua Kaunihera Hui – Iwi Liaison Advisor to deliver information to Iwi Kaumatua on current actions undertaken by the Council in the District that have an impact upon Iwi. For example, Kaumatua Kaunihera o Ngāruahine.

MAHERE KAITIAKI WHENUA - RESERVE MANAGEMENT PLAN

- Iwi hui to discuss activities of importance to Iwi in relation to specific reserves within their rohe.

PARI KARANGARANGA – IWI COMMUNICATIONS

- The Iwi Liaison Advisor will work with Iwi to produce articles and information of activities the Council are involved in which affect relevant Iwi, to be shared with the Māori community.



DEMOCRACY & LEADERSHIP

PROGRESS ON THESE OBJECTIVES:

- *To have direct appointments of Māori delegates to Committees and Portfolio Groups which allow Māori to have a voice in Committee decisions. **Iwi representatives have been appointed to the Audit and Risk Committee and Environment and Hearings Committee. We are waiting for nominations from Iwi for the two Portfolio Groups.***
- *To employ an Iwi Liaison Advisor who will be the liaison between Council and Iwi. **This role was established many years ago and the Iwi Liaison Advisor has an ongoing commitment to liaising between Council and Iwi.***
- *To develop a Te Reo Māori Policy that ensures the Council acknowledges and promotes the use of te reo Māori in everyday use throughout the organisation. **This Policy was adopted in 2018/19 and the Iwi Liaison Advisor runs at least two te reo courses each year.***
- *To introduce a Bilingual Policy to the organisation. **This was incorporated into the Te Reo Māori Policy.***
- *To provide a Te Reo Māori and Cultural workshop for all Councillors about the local rohe and the importance of Iwi engagement with the Council. **This Workshop was held in March 2020.***
- *To actively promote and participate in Māori activities within the region. **Various activities have been attended and supported by the Iwi Liaison Advisor, staff and elected members and this will continue to be an ongoing focus.***
- *To develop a Mana Whakahono-a-Rohe Agreement between local Iwi. **This work has progressed during the year with all councils involved and the majority of Iwi.***
- *To have biannual Iwi forums to present and discuss upcoming activities of importance to Iwi. **Some forums have been held between Iwi and the Chief Executive.***
- *To consult with Iwi in relation to Reserve Management Plans. **Iwi have been consulted on the work done to date on reserve management plans and this consultation will continue as they are developed further.***
- *To develop better communication by working with Iwi to produce articles and information to inform the Māori community. **Council officers meet with Iwi after every second Iwi Liaison Committee meeting to discuss Council activities and projects and any potential issues that Iwi would like to discuss.***

WATER SUPPLY NGĀ PUNA WAI

prosperous sustainable
SOUTH TARANAKI SOUTH TARANAKI

MAKING SOUTH TARANAKI
THE MOST
liveable
DISTRICT IN NZ



WATER SUPPLY

WHAT WE DO

The Council owns and manages 10 water production facilities, 37 reservoirs and 641km of water mains that deliver this service. The water supplies provide an average of over 30 million litres of drinking water each day to meet the demand of residential, agricultural and industrial customers. Water is available 24 hours a day, seven days a week and requires treatment to meet the quality standards defined by the Health Act 1956.

Water is sourced from the many streams that flow from Mount Taranaki and bores to ensure there is sufficient quantity and quality of water. Streams supply most of the water, but boreholes are preferred as they are more reliable in a drought, have less impact on the environment and compliance with drinking water standards generally costs less. Boreholes are used at Pātea, Waverley, Waverley Beach and Waiinu Beach, and supplement the supplies at the Kāpuni and Waimate West Water Treatment Plants.

The quantity of water taken from streams is regulated by the Taranaki Regional Council, who administers consents issued under the Resource Management Act 1991, to sustain and protect the environment. With the use of Water Outlook data management software, we can monitor daily water demand to ensure water is not leaking from our pipes or on customers' properties, so we can account for what is abstracted, as required by resource consent conditions.

In order to adequately operate the reticulation systems, a minimum storage capacity of 24 hours is desirable and all plants provide more than 24 hours storage capacity except Waimate West, which has a maximum storage capacity of 18 hours. High levels of storage capacity allow treatment plants to reduce water production when there is heavy rainfall, when water can become more difficult to treat. Storage also provides resilience in the event of natural disasters or emergencies that affect water supply.

WHY WE DO IT


Water supply is the most critical infrastructure service the Council provides. It is essential for the health and wellbeing of the population and is required in large volumes to sustain domestic, agricultural and industrial customers. Having the ability to access additional water facilitates economic development in the District. The Local Government Act 2002 requires that we continue to provide water supply services and maintain their capacity. We need to manage water resources in an environmentally sustainable way, and this is achieved by reducing waste/water loss and encouraging appropriate water use.

SIGNIFICANT NEGATIVE EFFECTS

As most of our drinking water is taken from river sources, reducing river flows can have a negative effect on the ecosystem of rivers. However, the Resource Management Act resource consent process recognises this and the Taranaki Regional Council applies the principles in the Regional Fresh Water Plan when considering permission to take water from streams and bores.


HOW WE PERFORMED

Performance Measure 2 – Duration of water outage to comply with the Health Drinking Water Amendment Act


Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
The water supply is accessible and reliable.	(T) Duration of water outage to comply with the Health Act.	Achieved.	≤ 8 hrs	 (0). No shutdowns lasted 8 hours or more for the year.

NGĀ PUNA WAI


Performance Measure 3 – Median response time for service personnel to attend urgent call-out - DIA Performance Measure 3a

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
The water supply is accessible and reliable.	(T) Median response time for service personnel to attend urgent call-out. <i>DIA Performance Measure 3a</i>	Achieved. 49 mins	≤ 2 hrs	 (30 mins). The median response time for service personnel to attend urgent call-outs was 30 minutes for the year.


Performance Measure 4 – Median response time for service personnel to resolve urgent call-out (P1 < 250 mm diameter main) - DIA Performance Measure 3b

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
The water supply is accessible and reliable.	(T) Median response time for service personnel to resolve urgent call-out (P1 < 250 mm diameter main). <i>DIA Performance Measure 3b</i>	Achieved 2h/27min	≤ 5 hrs	 (3h/45m). The median time for service personnel to resolve urgent call-outs (< 250 mm diameter main) was 3 hours and 45 minutes for the year.

Performance Measure 5 – Median response time for service personnel to resolve urgent call-out (P1 ≥ 250 mm diameter main) - DIA Performance Measure 3b


Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
The water supply is accessible and reliable.	(T) Median response time for service personnel to resolve urgent call-out (P1 ≥ 250 mm diameter main). <i>DIA Performance Measure 3b</i>	Achieved. No urgent call-outs were recorded for the year.	≤ 9 hrs	 (4h/19m). The median time for service personnel to resolve urgent call-outs (≥ 250 mm diameter main) was 4 hours and 19 minutes for the year.

Performance Measure 6 – Median response time for service personnel to attend non-urgent call-out (P2) - DIA Performance Measure 3c


Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
The water supply is accessible and reliable.	(T) Median response time for service personnel to attend non-urgent call-out (P2). <i>DIA Performance Measure 3c</i>	Achieved. 1d/23h/31m	≤ 2 days	 (1d/1h/31m). The median response time for service personnel to attend non-urgent call-outs (P2) was 1 day, 1 hour and 31 minutes for the year.

WATER SUPPLY


Performance Measure 7 – Median response time for service personnel to attend non-urgent call-out (P3) - DIA Performance Measure 3c

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
The water supply is accessible and reliable.	(T) Median response time for service personnel to attend non-urgent call-out (P3). <i>DIA Performance Measure 3c</i>	Achieved. 2d/23h/52m	≤ 5 days	 (2d/0h/57m). The median response time for service personnel to attend non-urgent call-outs (P3) was 2 days, 0 hours and 57 minutes for the year.

Performance Measure 8 – Median response time for service personnel to resolve non-urgent call-out (P2) - DIA Performance Measure 3d


Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
The water supply is accessible and reliable.	(T) Median response time for service personnel to resolve non-urgent call-out (P2). <i>DIA Performance Measure 3d</i>	Not achieved. 2d/21h/2m	≤ 2 days	 (1d/7h/51m). The median resolution time for non-urgent call-outs (P2) was 1 day, 7 hours and 51 minutes for the year.

Performance Measure 9 – Median response time for service personnel to resolve non-urgent call-out (P3) - DIA Performance Measure 3d


Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
The water supply is accessible and reliable.	(T) Median response time for service personnel to resolve non-urgent call-out (P3). <i>DIA Performance Measure 3d</i>	Not achieved. 5d/10h	≤ 5 days	 (3d/2h/21m). The median resolution time for non-urgent call-outs (P3) was 3 days, 2 hours and 21 minutes for the year.

NGĀ PUNA WAI


Performance Measure 10 – Extent of compliance with current NZ Drinking Water Standards (for bacteria) - DIA Performance Measure 1a

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Water supplied is clean and healthy.	(T) Extent of compliance with current NZ Drinking Water Standards (for bacteria). <i>DIA Performance Measure 1a</i>	Not achieved. 9.75/10 Waverley had E.coli event in December 2019.	10/10	 (10/10). All reticulated networks and treatment plants complied.

Performance Measure 11 – Extent of compliance with NZ Drinking Water Standards (for protozoa) - DIA Performance Measure 1b


Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Water supplied is clean and healthy	(T) Extent of compliance with NZ Drinking Water Standards (for protozoa). <i>DIA Performance Measure 1b</i>	Not achieved. 8/10	10/10	 (10/10). All treatment plants complied.

Performance Measure 12 – Water Safety Plans approved by DHB


Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Water supplied is clean and healthy.	(T) Water Safety Plans approved by DHB.	Not achieved. 6/10	10/10	 (3/10). Large and medium supplies have previously approved plans. COVID-19 delayed the preparation of Ōpunakē, Eltham and Waimate West, these plans expired in June 2020. Ōpunakē's first draft is in review, Eltham and Waimate West are in final preparation for review. Waverley's is due for preparation in September 2021. The Pātea plan was submitted in December 2020 and approval was subject to STDC adopting a "safe water" policy and making minor changes to the O&M manual – this is in hand. Small supplies at Rāhotu, Waiinu and Waverley Beach will have plans created in 2022

WATER SUPPLY


Performance Measure 13 – Real water losses over all supplies - DIA Performance Measure 2

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
The water supply is managed sustainably.	(T) % Water Losses <i>DIA Performance Measure 2</i>	Not achieved. 13.39% (target ≤ 10.5%)	≤ 10%	 (12.04%). Significant increase in water losses from Waverley due to flushing programme (36.8%, was previously 13.6%). Sustained high losses from Eltham (30.2%, was previously 32.3%). Increased losses in Inaha (15.8%, was previously 8.3%). Reduced losses in Kāpuni (14.6%, previously 20.8%).

Performance Measure 14 – Average consumption of drinking water per day per resident - DIA Performance Measure 5


Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
The water supply is managed sustainably.	(T) Average consumption of drinking water per day per resident. <i>DIA Performance Measure 5</i>	Not achieved. 396 L/c/d (target ≤ 350 L/c/d)	≤ 340 L/c/d	 (351.4 L/c/d). Significant increase in water losses from Waverley due to flushing programme (36.8%, was previously 13.6%). Sustained high losses from Eltham (30.2%, was previously 32.3%). Reduced losses in Kāpuni (14.6%, previously 20.8%).

Performance Measure 15 – Compliance with resource consents for abstraction

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
The water supply is managed sustainably.	(T) Compliance with resource consents for abstraction.	Achieved. 100%	100%	 (78%). There were discharge variance on 44 days at Waimate West and 37 days at Ōpunakē in 365 days, subject to TRC acceptance. The variances were largely due to bad weather. Other sites were compliant.

NGĀ PUNA WAI


Performance Measure 16 – Number of complaints received about drinking water clarity (per 1,000 connections) - DIA Performance Measure 4a

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Consumers are satisfied with the Water Supply service.	(C) Number of complaints received about drinking water clarity (per 1,000 connections). <i>DIA Performance Measure 4a</i>	Achieved. 2.62 (target ≤ 3)	≤ 3	 (4.02). 4.02 complaints about drinking water clarity per 1,000 connections were received for the year. A large number of complaints were received from Waverley as a result of the startup of the new water treatment plant and resulting water clarity issues.

Performance Measure 17 – Number of complaints received about drinking water taste (per 1,000 connections) - DIA Performance Measure 4a


Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Consumers are satisfied with the Water Supply service.	(C) Number of complaints received about drinking water taste (per 1,000 connections). <i>DIA Performance Measure 4a</i>	Achieved. 1.59 (target ≤ 3)	≤ 3	 (3.55). 3.55 complaints about drinking water taste per 1,000 connections were received for the year. A large number of complaints were received from Waverley as a result of the startup of the new water treatment plant and resulting water taste issues.

Performance Measure 18 – Number of complaints received about drinking water odour (per 1,000 connections) - DIA Performance Measure 4b


Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Consumers are satisfied with the Water Supply service.	(C) Number of complaints received about drinking water odour (per 1,000 connections). <i>DIA Performance Measure 4b</i>	Achieved. 1.22 (target ≤ 3)	≤ 3	 (4.95). 4.95 complaints about drinking water odour per 1,000 connections were received for the year. A large number of complaints were received from Waverley as a result of the startup of the new water treatment plant and resulting water odour issues.

WATER SUPPLY


Performance Measure 19 – Number of complaints received about drinking water pressure or flow (per 1,000 connections) - DIA Performance Measure 4c

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Consumers are satisfied with the Water Supply service.	(C) Number of complaints received about drinking water pressure or flow (per 1,000 connections). DIA Performance Measure 4c	Not achieved. 4.11 (target ≤ 3)	≤ 3	 (4.77). 4.77 complaints about drinking water pressure per 1,000 connections were received for the year. Most pressure complaints were from the rural schemes Waimate West and Inaha, 30 complaints were received for the year.

Performance Measure 1 – Number of complaints received about continuity of supply (per 1,000 connections) – DIA Performance Measure 4d


Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
The water supply is accessible and reliable.	(C) Number of complaints received about continuity of supply (per 1,000 connections). DIA Performance Measure 4d	Achieved 5.98 complaints	≤ 10	 (8.51). 8.51 complaints per 1,000 connections were received for the year.

Performance Measure 20 – Number of complaints received about response to the above (per 1,000 connections) - DIA Performance Measure 4e


Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Consumers are satisfied with the Water Supply service.	(C) Number of complaints received about response to the above (per 1,000 connections). DIA Performance Measure 4e	Achieved. 0 (target ≤ 2)	≤ 2	 (0). No reported complaints were received about response to the above for the year.

NGĀ PUNA WAI

Total of Performance Measures 16-20 – Total number of customer complaints received (per 1,000 connections) - DIA Performance Measures 4a-4e

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Consumers are satisfied with the Water Supply service.	(C) Number of complaints received (per 1,000 connections). <i>DIA Performance Measures 4a-4e</i>	Achieved. 15.52 (target ≤ 24)	≤ 24	 (25.80). 25.80 complaints per 1,000 connections were received for the year.

Performance Measure 21 – Consumers are satisfied with the Water Supply overall

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Consumers are satisfied with the Water Supply service.	(C) % of consumers satisfied with the Water Supply overall.	Achieved. 83% (target 80%)	≥ 80%	 (78%). The Annual Residents' Satisfaction Survey showed that 78% of residents surveyed were satisfied with the Water Supply overall.

* The times shown for “attendance” and “resolution” are reported by the service provider, Veolia as part of their contracted responsibilities. This includes travel time. The Council periodically monitors these timelines to verify accuracy on a sample basis.

* The number of complaints may not include all complaints received through Council after –hours service. For events that result in multiple complaints, parent and child service requests are raised and relevant information is recorded against these. Officers are working with the after-hours call centre and DIA to resolve the current issue.



STORMWATER TE WAI ĀWHIOWHIO ME ŌNA RĪTENGA

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STORMWATER

WHAT WE DO

The Council manages and maintains stormwater assets made up of culverts, channels, collectors and outfalls. Our 96 kilometres of stormwater reticulation network consists of manholes to effectively divert stormwater from roads to natural water courses, with all stormwater eventually exiting to the sea. We use our Stormwater Asset Management Plan to assess the changes in demand, levels of service and how the maintenance, renewal and replacement of assets will be undertaken.

The Council encourages residential properties to control stormwater internally via soakage and not through its stormwater system.

WHY WE DO IT

Stormwater reticulation infrastructure is provided to avoid flooding of property and to avoid or reduce ponding on roads that could create safety hazards, except in extreme rainfall events. The use of detention areas and diversion such as at Allison Street in Ōpunakē assist in the management of stormwater, especially in a heavy rainfall event. The Council is also actively involved in the management of existing open drains.

With increasing development more demand will be placed on stormwater services and some extra stormwater assets may be needed if additional kerb and channel is constructed as part of the roading programme. Due to changing climatic conditions, extreme rainfall events are occurring more often, again placing more demand on stormwater assets.


SIGNIFICANT NEGATIVE EFFECTS

The discharge of stormwater into watercourses can lead to flooding and/or erosion at points further downstream. Suitable designs incorporating detention ponds and/or diversion paths can mitigate these risks. Unmanaged and blocked open drains have the potential to cause upstream ponding and delayed releases of larger volumes of water.


Climate change effects are expected to result in more periods of intense rainfall and flooding, as our stormwater systems are not designed to cope with extreme events.

HOW WE PERFORMED

Performance Measure 1 – Number of reported flooding incidents of habitable properties - DIA Performance Measure 1a


Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Council provides a reliable stormwater system which prevents houses from flooding.	(C) Number of reported flooding incidents of habitable properties. <i>DIA Performance Measure 1a</i>	Achieved. 0	≤ 10	 (4). 4 flooding incidents of habitable properties were reported for the year.

Performance Measure 2 – Number of habitable floors affected per 1,000 properties rated for stormwater for each flooding event - DIA Performance Measure 1b


Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Council provides a reliable stormwater system which prevents houses from flooding.	(T) For each flooding event, the number of habitable floors affected per 1000 properties rated for stormwater <i>DIA Performance Measure 1b</i>	Achieved. 0	≤ 1.0	 (0.28). During the year 0.28 habitable floors (rated for stormwater) were affected per 1000 properties.

TE WAI ĀWHIOWHIO ME ŌNA RĪTENGA


Performance Measure 3 – Number of abatement notices received by STDC for Stormwater discharges – DIA Performance Measure 2a

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
The stormwater system is managed sustainably.	(T) Number of abatement notices received for stormwater discharges. <i>DIA Performance Measure 2a</i>	Achieved. 0	0	 (0) No abatement notices were received for the year.


Performance Measure 4 – Number of infringement notices received by STDC for stormwater discharges - DIA Performance Measure 2b

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
The stormwater system is managed sustainably.	(T) Number of infringement notices received for stormwater discharges. <i>DIA Performance Measure 2b</i>	Achieved. 0	0	 (0) No infringement notices were received for the year.

Performance Measure 5 – Number of enforcement orders received by STDC for stormwater discharges - DIA Performance Measure 2c


Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
The stormwater system is managed sustainably.	(T) Number of enforcement orders received for stormwater discharges. <i>DIA Performance Measure 2c</i>	Achieved. 0	0	 (0) No enforcement orders were received for the year.

Performance Measure 6 – Number of successful prosecutions made against STDC for stormwater discharges - DIA Performance Measure 2d


Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
The stormwater system is managed sustainably.	(T) Number of successful prosecutions made against the Council for stormwater discharges. <i>DIA Performance Measure 2d</i>	Achieved. 0	0	 (0) No prosecutions were made for the year.

STORMWATER


Performance Measure 7 – Median Response time for service personnel to attend flooding event - DIA Performance Measure 3

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Council will respond to reports of flooding and customer requests.	(T) Median response time for service personnel to attend flooding event. <i>DIA Performance Measure 3</i>	Achieved.	≤ 2 hrs	 (11d/1h/20m). The median response time for service personnel to attend flooding events was 11 days, 1 hour and 20 minutes for the year. On all occasions, although contractors likely responded on time, the response times were not recorded and the CRM signoff/completion times were used to calculate this measure, resulting in a failure of the target.

Performance Measure 8 – Number of complaints received about stormwater system and response to issues (per 1,000 connections) - DIA Performance Measure 4

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Council will respond to reports of flooding and customer requests.	(C) Number of complaints received about stormwater system and response to issues (per 1,000 connections). <i>DIA Performance Measure 4</i>	Achieved. 0	≤ 1	 (0). No complaints were received about the stormwater system and response to issues for the year.

Performance Measure 9 – Residents are satisfied with the Stormwater system

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Residents are satisfied with the Stormwater system.	(C) % of residents satisfied with the Stormwater system.	Achieved. 83% (target ≥ 80%)	≥ 80%	 (76%). 76% of residents surveyed were satisfied with the stormwater system overall.

* The times shown for “attendance” and “resolution” are reported by the service provider, Veolia as part of their contracted responsibilities. This includes travel time. The Council periodically monitors these timelines to verify accuracy on a sample basis.

WASTEWATER NGĀ PARAPARA



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WASTEWATER

WHAT WE DO

Wastewater services include the collection, piping, treatment and disposal of all wastewater from residences and businesses within the Council's eight wastewater systems located in Hāwera/Normanby, Eltham, Pātea, Waverley, Ōpunakē, Manaia, Kaponga and Waiinu Beach. The treated wastewater is discharged to natural waters (streams, rivers or the ocean) or onto land, in accordance with resource consent conditions, to ensure public health standards are met. The treatment systems are via oxidation ponds (including anaerobic, two with wetlands) and septic tanks/sand filters.

The Council is presently conducting work to minimise storm water inflow and infiltration into the wastewater reticulation system. Smoke testing programmes are underway across urban parts of the District to detect points where stormwater inflows are occurring. Manhole inspections are programmed to ensure the integrity of the lids and chambers.

CCTV inspections are also undertaken inside wastewater pipes to assess the condition of the pipes and identify areas that require repairs. This programme helps to identify structural defects and show where cracks allow groundwater to infiltrate into the pipework. Repair works include trenchless "pipe relining" and the traditional "dig-up" pipe repairs and replacements. These capital programmes will continue to reduce the amount of inflow and infiltration, which in turn will increase the capacity of the wastewater system for new connections and compliance with resource consents.

The preventative maintenance of the sewer reticulation includes routine flushing of flat sections of sewer mains, pump station inspections and the monitoring of trunk main flows. The Council uses the Wastewater Asset Management Plan to assess changes to demand, level of service and how maintenance, renewal and replacement of assets will be undertaken.

The implementation of the Trade Waste Bylaw has provided a mechanism to ensure the quality control of wastewater from industrial and commercial operations.

WHY WE DO IT

The safe management of waste is a core Council activity. By undertaking this activity, the Council ensures that sewage is managed and treated to minimise risk to public health and without affecting the quality of the environment and, in particular, our waterways. Ensuring the quality and adequacy of all existing wastewater services in the District is also a requirement under the Local Government Act 2002.


SIGNIFICANT NEGATIVE EFFECTS

Overflows of untreated or partially treated wastewater from the wastewater network and treatment plants are a potential serious risk to the health, social and cultural wellbeing of the environment. The risk of harmful discharges from the wastewater systems is minimised through meeting resource consent conditions, regular monitoring and the reduction of the inflow and infiltration described above.

Odours produced from trade waste and domestic sewage can also create significant negative effects.


HOW WE PERFORMED

Performance Measure 1 – Sewage overflows into occupied buildings due to faults in the public wastewater system


Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Sewage is managed without risk to public health.	(C) Number of sewage overflows into occupied buildings due to faults in the public wastewater system.	Achieved. 0	0	 (0). No sewage overflows occurred into occupied buildings due to faults in the public wastewater system for the year.

NGĀ PARAPARA


Performance Measure 2 – Response time for service personnel to attend overflow – DIA Performance Measure 3a

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Sewage is managed without risk to public health.	(T) Median response time for service personnel to attend overflow. <i>DIA Performance Measure 3a</i>	Achieved. 46m	≤ 2 hrs	 (33m). The median response time for service personnel to attend overflows for the year was 33 minutes.


Performance Measure 3 – Response time for service personnel to resolve overflow – DIA Performance Measure 3b

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
*Sewage is managed without risk to public health.	(T) Median response time for service personnel to resolve overflow. <i>DIA Performance Measure 3b</i>	Achieved. 3h 21m	≤ 5 hrs	 (3h/20m). The median response time for service personnel to resolve overflows for the year was 3 hours 20 minutes.

Performance Measure 4 – Number of customer complaints per year relating to odours from wastewater pump stations or treatment facilities (per 1,000 connections) - DIA Performance Measure 4a


Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Sewage does not affect the quality of the environment.	(C) Number of customer complaints per year relating to odours from wastewater pump stations or treatment facilities (per 1,000 connections). <i>DIA Performance Measure 4a</i>	Achieved. 0.63	≤ 1	 (0.38). 0.38 complaints per 1,000 connections were received about odours from wastewater pump stations and/or treatment facilities for the year.

Performance Measure 5 – Number of customer complaints received about sewerage system faults (per 1,000 connections) - DIA Performance Measure 4b


Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Sewage does not affect the quality of the environment.	(C) Number of complaints received about sewerage system faults (per 1,000 connections). <i>DIA Performance Measure 4b</i>	Achieved. 7.73 (target ≤ 25)	≤ 24	 (12.42). 12.42 complaints per 1,000 connections were received about sewerage system faults for the year.

WASTEWATER

Performance Measure 6 – Number of customer complaints received about sewerage system blockages (per 1,000 connections) - DIA Performance Measure 4c

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Sewage does not affect the quality of the environment.	(C) Number of complaints received about sewerage system blockages (per 1,000 connections). <i>DIA Performance Measure 4c</i>	Achieved. 8.37 (target ≤ 11)	≤ 11	 (7.99) 7.99 complaints per 1,000 connections were received for the year about sewerage system blockages.


Performance Measure 7 – Number of customer complaints received about response to issues (per 1,000 connections) - DIA Performance Measure 4d

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Sewage does not affect the quality of the environment.	(C) Number of complaints received about response to issues (per 1,000 connections). <i>DIA Performance Measure 4d</i>	Achieved. 0 (target ≤ 3)	≤ 3	 (0). No reported complaints were received about response to issues for the year (as per complaints register).

Total of Performance Measures 4-7 – Total number of customer complaints received (per 1,000 connections) - DIA Performance Measures 4a-4d


Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Sewage does not affect the quality of the environment.	(C) Number of complaints received (per 1,000 connections). <i>DIA Performance Measures 4a-4d</i>	Achieved. 16.73 (target ≤ 40)	≤ 39	 (20.79). 20.79 complaints per 1,000 connections were received for the year.

Performance Measure 8 – Number of dry weather overflows per 1,000 connections - DIA Performance Measure 1


Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Sewage does not affect the quality of the environment.	(T) Number of dry weather overflows per 1,000 connections. <i>DIA Performance Measure 1</i>	Achieved. 0.25	≤ 1	 (0.76). 0.76 dry weather overflows were reported for the year

NGĀ PARAPARA


Performance Measure 9 – Compliance with discharge standards

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Sewage does not affect the quality of the environment.	(T) % of compliance with discharge standards.	Not achieved 98.45% compliance with discharge standards.	100%	 (97%). 97% compliance was achieved for the year. One condition was not met in Q2 (Manaia outflow, due to rain) and three conditions were not met during Q1: Pātea WWTP discharge flow (rain), Waverley un-ionised ammonia and filtered BOD at 400m downstream of discharge.


Performance Measure 10 – Number of abatement notices received for discharges - DIA Performance Measure 2a

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Sewage does not affect the quality of the environment.	(T) Number of abatement notices received for discharges. <i>DIA Performance Measure 2a</i>	Achieved.	0	 (0). No abatement notices were received for the year.

Performance Measure 11 – Number of infringement notices received for discharges - DIA Performance Measure 2b


Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Sewage does not affect the quality of the environment.	(T) Number of infringement notices received for discharges. <i>DIA Performance Measure 2b</i>	Achieved. 0	0	 (1). One infringement notice was received in Q4 for the Conway Road pump station, which was the only infringement notice received for the year.

Performance Measure 12 – Number of enforcement orders received for discharges - DIA Performance Measure 2c


Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Sewage does not affect the quality of the environment.	(T) Number of enforcement orders received for discharges. <i>DIA Performance Measure 2c</i>	Achieved. 0	0	 (0). No enforcement orders were received for the year.

WASTEWATER


Performance Measure 13 – Number of convictions received for discharges - DIA Performance Measure 2d

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Sewage does not affect the quality of the environment.	(T) Number of convictions received for discharges. <i>DIA Performance Measure 2d</i>	Achieved. 0	0	 (0) No convictions were received for the year.

Performance Measure 14 – Annual rainfall-derived inflow and infiltration

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Sewage does not affect the quality of the environment.	(T) Annual rainfall – derived inflow and infiltration.	Not achieved. 6.3% (target 5%)	4%	 (8.3%). Rainfall for the year was on average 24% higher than the previous year. This caused more water to enter the wastewater network.

Performance Measure 15 – Consumers satisfied with the Wastewater services

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Sewage does not affect the quality of the environment.	(C) % of residents satisfied with the Wastewater services overall.	Achieved. 86%	≥ 80%	 (83%). 83% of consumers surveyed were satisfied with the Wastewater Services overall.

* The times shown for “attendance” and “resolution” are reported by the service provider, Veolia as part of their contracted responsibilities. This includes travel time. The Council periodically monitors these timelines to verify accuracy on a sample basis.

SOLID WASTE

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SOLID WASTE

WHAT WE DO

Solid Waste management involves providing a weekly refuse and recycling kerbside collection to urban residences along the main collection routes. Collections also include a voluntary green waste collection service (fortnightly), on a user pays basis. Residents are serviced by seven transfer stations throughout the District (Hāwera, Eltham, Manaia, Ōpunakē, Pātea, Waverley and Waitōtara) providing facilities to take refuse and recycling, with a 24-hour free recycling service at Ōpunakē, Eltham, Manaia and Waverley transfer stations. We also manage seven closed landfills.

The Council has no current operational landfills. It is now involved in a joint contract with the other Taranaki district councils to transport refuse to the Bonny Glen landfill near Marton. A key role is minimising the amount of refuse destined for landfills through better separation of reusable or recyclable refuse.

WHY WE DO IT

The Council has a responsibility to protect the public health of the District and maintain environmental standards for the Region. The Health Act 1956 obliges us to deliver this activity to protect the environment and public health of its residents. It contributes to the health and wellbeing of the community and the environment by providing waste management infrastructure and services. It is involved in the collection of region-wide waste data to assist in formulating methods of waste reduction via its Waste Management and Minimisation Plan (WMMP). The WMMP makes provision for the collection of waste produced within the District and the reduction, reuse, recycling and disposal of waste.


SIGNIFICANT NEGATIVE EFFECTS

The effects of gas emissions and leachate from our closed landfills are a potential serious contaminant of the environment. The risk of contamination is minimised through meeting resource consent conditions and regular monitoring.


Fly-tipping or illegal dumping of waste has detrimental effects on the environment and potentially on public health. It also attracts associated clean-up and disposal costs. The illegal dumping of waste is reduced by regular monitoring of known sites and areas, by erecting signage and through public education.

HOW WE PERFORMED

Performance Measure 1 – Complaints received for missed street collection that are not resolved.


Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
A reliable weekly kerbside recycling and rubbish collection service is provided.	(T) Number of complaints received for missed street collection that are not resolved (average per month).	Achieved 0.9 (target 2)	2	 (1.67). An average of 1.67 complaints of missed collections that were not resolved were received per month for the year.

Performance Measure 2 – Customers satisfied with the solid waste collection service.


Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
A reliable weekly kerbside recycling and rubbish collection service is provided.	(C) % of customers satisfied with the solid waste collection service.	Achieved 94%	≥ 90%	 (92%). The Annual Residents' Survey found 92% of customers are satisfied with the Solid Waste collection service.

TE TUKUHANGA O NGĀ PARAPARA


Performance Measure 3 – Complaints received for genuine missed greenwaste bins (excluding non-compliant bins) per collection

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
A reliable, well managed (user pays) fortnightly kerbside greenwaste collection service is provided.	(C) Average number of complaints received for genuine missed greenwaste bins (excluding non-compliant bins) per collection.	Achieved 1.6 (target ≤ 6)	≤ 6	 (2.9). The average number of missed bins per collection was 2.9 for the year.

Performance Measure 4 – Complaints received about poor maintenance, noise or smell for Transfer Stations.

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Transfer stations are safe and well maintained.	(C) Number of complaints received about poor maintenance, noise or smell for Transfer Stations.	Achieved 3	≤ 5	 (0). Zero complaints were received about poor maintenance, noise or smell at a transfer station for the year.

Performance Measure 5 – Waste diverted from the landfill each year

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Recycling is encouraged and less waste is sent to the regional landfill.	(T) % of Council controlled waste diverted from the landfill each year.	Not achieved 26.39% (target ≥ 30%)	30%	 (27.16%). The total waste diversion from landfill, inclusive of recycling and green waste was 27.16% for the year. This includes some estimated residual waste figures from recycling. This was largely not achieved as a result of additional commercial general waste disposed of at the Hāwera Transfer Station that had been disposed of direct to landfill in the past. However, this waste is now accepted at the Hāwera Transfer Station for cartage to Bonny Glen.



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ROADING AND FOOTPATHS NGĀ HUARAHI ARA RAU

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INCLUDES ROAD SAFETY AND PATHWAYS

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ROADING AND FOOTPATHS

WHAT WE DO

The Council is a Road Controlling Authority and is legally responsible for control of the District's roading network. The daily management, operation and maintenance of the network was returned to an in-house professional services model, with capital expenditure projects competitively tendered to ensure best value for money. Through the maintenance and annual improvement programme we aim to provide a sustainable roading system that allows for safe and efficient travel throughout the District at reasonable cost.

The Council aims, through its stormwater infrastructure, to avoid flooding of buildings except in extreme rainfall events, and to ensure ponding on roads does not create safety hazards. It delivers the Regional Community Road Safety Programme on behalf of the region with funding from New Plymouth and Stratford District Councils and subsidy from Waka Kotahi New Zealand Transport Agency.

Development of walkways and cycleways is an important factor in attracting and retaining skilled people in our District. That is why we have embarked on a Pathways Programme to provide a network of walkways and cycleways that link recreational spaces within urban centres and outlying attractions, improve walking and cycling access for employment and other regular travel needs, and which are accessible by a variety of means through multiple access points and are safe and attractive to a wide range of users including families.

Annual programmes for renewing the District roading network and footpaths include:

- Area wide pavement treatment (\$1.67million) - sections of roads (completed 7km) are re-metalled and sealed, resulting in a smoother more durable surface. Widening and minor safety improvements are included where appropriate.
- Resealing of 79 kilometres (408,232m²) of road for the year (\$2.15 million).
- Renewal of footpaths, kerb and channel (completed 734m costing \$489,000, with a balance carried over to 2019/20 of \$150,000) – the footpaths around the District are prioritised for renewing based on the footpath condition and use, stormwater needs, and the condition of the kerb and channel.
- Bridge maintenance, design and investigation – \$147k.
- Flood damage (minor events) for the year - \$458k.
- A pathway linking Hāwera to Normanby is under construction. Negotiations for land acquisition for the Nukumarū Station Road extension have continued and construction has started on the southern section.

WHY WE DO IT

Ownership and control of the District's roads (excluding state highways) are vested in Council through the Local Government Act 1974 and 2002. The Council is a "Road Controlling Authority" legally responsible for control of its road network. A safe and accessible roading infrastructure contributes to the District's and Region's community outcomes by allowing access to health services, supports new and existing businesses and the opportunity to travel for education and training. The Council maintains and develops a substantial roading network to meet the needs of residents, and road users within the South Taranaki District.

SIGNIFICANT NEGATIVE EFFECTS

The provision of roads can have a negative effect on the environment such as air, noise and water pollution through exhaust gas and noise emissions from motor vehicles. The environmental effects of road construction and maintenance are minimised through conditions set by the Taranaki Regional Council Plans for Freshwater Quality and Air Quality. Dust generated by traffic on unsealed roads is mitigated through regular gravelling or sealing of the roads (the latter is subject to available funds).


Vehicle accidents have a significant effect on the social and economic wellbeing of the community. Road safety management is an on-going focus for the Council and minor improvement works are carried out at high risk areas to reduce crash incidents.

The Council's Roding Bylaws support the protection of its roading infrastructure by regulating the behaviour of road users who would otherwise pose a risk of negative impacts for other road users.


NGĀ HUARAHI ARA RAU

HOW WE PERFORMED


Performance Measure 1 – Roads meeting the roughness standard remains stable or improves - DIA Performance Measure 2

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Council provides roads which are safe and comfortable to drive on.	(T) % of the quality of the Council's sealed local roads to provide smooth and comfortable ride for motorists measured by Smooth Travel Exposure. "Smooth Travel Exposure" measures the average ride quality experienced by motorists travelling on smooth, sealed roads. <i>DIA Performance Measure 2</i>	Not achieved 91% (target 92%)	92%	 (93%). The roading roughness condition rating generated from RAMM for all roads is 93%. When separated out, the result for urban streets is 84% and rural roads is 97%.

Performance Measure 2 – Road users satisfied with the condition of Council roads


Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Council provides roads which are safe and comfortable to drive on.	(C) % of road users satisfied with the condition of Council roads.	Not achieved 69% (target ≥ 75%)	≥ 75%	 (59%). The Annual Residents' Survey results show 59% of people are satisfied with the condition of Council roads. Some dissatisfaction was noted by residents regarding issues on State Highways (these are not in our control) therefore, this may lead to higher dissatisfaction for this measure.

Performance Measure 3 – Annual change in number of fatalities and serious injury crashes on local road network - DIA Performance Measure 1


Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Council provides roads which are safe and comfortable to drive on.	(T) Annual change in number of fatalities and serious injury crashes on local road network. <i>DIA Performance Measure 1</i>	Achieved. 14	Decrease by 1 or zero	 (11). The overall reported serious crashes for the year was 11, 3 less than the previous year.

ROADING AND FOOTPATHS


Performance Measure 4 – Sealed local road network resurfaced annually - DIA Performance Measure 3

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
The roading network is maintained in good condition.	(T) % of sealed local road network resurfaced annually. <i>DIA Performance Measure 3</i>	Not achieved. 5.89% (target 6%)	6%	 (5.3%). Area sealed is 399,878m ² out of the total sealed area of 7,574,810m ² which equates to 5.3%. This is largely due to reseal cost increases and the need to do more two coat seals and less single coat seals than anticipated during the year.


Performance Measure 5 – Footpaths with condition rating 1-4 - DIA Performance Measure 4

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Footpaths are maintained in good condition and are fit for purpose.	(T) % of footpaths with condition rating 1-4. <i>DIA Performance Measure 4</i>	Achieved. 99% (target 92%)	92%	 (99%). 99% of footpaths have a condition rating of 1-4.

Performance Measure 6 – Urgent customer service requests relating to roads and footpaths responded to within 2 working days - DIA Performance Measure 5

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Council will respond promptly to customer service requests for roads and footpaths.	(C) % of urgent customer service requests relating to roads and footpaths responded to within 2 working days. <i>DIA Performance Measure 5</i>	Achieved. 100% (target ≥ 95%)	≥ 95%	 (100%). For the year 100% (13 out of 13) of urgent customer service requests relating to roads and footpaths were responded to within two working days.

Performance Measure 7 – Non-urgent customer service requests relating to roads and footpaths responded to within 5 working days - DIA Performance Measure 5

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Council will respond promptly to customer service requests for roads and footpaths.	(C) % of non-urgent customer service requests relating to roads and footpaths responded to within 5 working days. <i>DIA Performance Measure 5</i>	Achieved. 91% (target ≥ 90%)	≥ 90%	 (92%). 1,218 out of 1,325 (92%) non-urgent CRMs relating to roads and footpaths were responded to within five working days for the year.

COMMUNITY FACILITIES

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vibrant together prosperous sustainable

SOUTH TARANAKI

SOUTH TARANAKI

SOUTH TARANAKI

SOUTH TARANAKI

MAKING SOUTH TARANAKI

THE MOST

liveable

DISTRICT IN NZ



COMMUNITY FACILITIES

WHAT WE DO

Community Facilities include Parks and Reserves, Public Spaces, Halls, Swimming Pools, Public Toilets, Holiday Parks, Cemeteries, Pensioner Housing, TSB Hub, Hāwera Cinemas and Corporate Property.

PARKS AND RESERVES

The Council owns and maintains (approximately 168) parks and reserves across the entire District varying in size from neighbourhood ‘pocket parks’ and playgrounds, small roadside gardens and main street gardens to sports fields, premier parks and the large Lake Rotokare scenic reserve (457ha in total). Of these, 60 Council-owned parks and reserves across the District can be considered parks in their own right. South Taranaki has 2.45 hectares of actively maintained park land per 1,000 residents, the lowest of 33 peer local authorities. While many are owned in ‘fee simple’ by the Council, some are gazetted as reserves under the Reserves Act 1977, which creates specific legal responsibilities (for example, Crown owned land with management vested in the Council). In addition, the Council owns and maintains 38 playgrounds across the District.

PUBLIC SPACES

The Council has a wide range of active and passive open spaces that make this District unique and which are not necessarily formal parks or reserve areas. Examples of these are places for quiet reflection, public gathering spaces, walkways, informal recreational areas and places set aside for the protection of flora, fauna and cultural heritage and some of the designated freedom camping areas. These open spaces are areas of land to which the public has a relatively free right of access. They can serve a variety of purposes from recreation, amenity and preservation to providing and being part of views, protecting significant landscapes and community identities, and providing a focal point for a local area. The different types of open space and the combination of these spaces make up the Public Spaces network.

The Council is not the sole provider of the open space in the District, but we play the main role to create, protect and improve accessibility to these special places that are valued by our communities and visitors.

HALLS

Council-owned halls are provided in Ōpunakē, Manaia, Kaponga, Eltham, Normanby, Hāwera, Pātea and Waverley. Bookings are made through the Council Offices and LibraryPlus locations. We also assist rural halls throughout the District with an annual grant. The Eltham Town Hall has a “Friends of” community group that is a primary stakeholder in the running of this facility. The Council also owns the Sports Complex in Manaia, but the day-to-day operations, like the sports bookings, minor maintenance and applications for grants, are managed by the Manaia Sports Hall Society. This facility and the Manaia Town Hall are currently closed due to not meeting 34% of New Building Standards (NBS). The New Zealand Heritage-listed Hunter Shaw Hall in Pātea has undergone strengthening and restoration and has re-opened for community use.

The Council has a partnership and works closely with the Hāwera Memorial Theatre Trust. Formed in 2011, the Trust is able to seek external funding for specified projects including funding to allow school students the opportunity to be involved in experiencing the theatre environment through the school curriculum.

In Waverley, the community hall is jointly owned and operated by the Council and the Border Rugby Club. The Council makes an annual grant to the Ōpunakē Sports and Recreation Trust towards the cost of programmed renewals at the Sandford Events Centre.

SWIMMING POOLS – RURAL POOLS AND AQUATIC CENTRE, HĀWERA

The Council owns and operates rural swimming pools in Kaponga, Manaia, Eltham, Rāwhitiroa, Pātea and Waverley, which are open to the public from mid-December through to Taranaki Anniversary Weekend in March. These pools have free access for the public and are staffed by qualified lifeguards. The Council also makes an annual contribution to the operation of the Ōpunakē Community Baths. The Aquatic Centre in Hāwera has an indoor complex that operates all year round and features a thermal pool, 25 metre pool, hydro-slide, learners’ pool and children’s splash park. The outdoor complex, which includes a 50-metre pool and children’s pool, is open from early December to the end of March. Swim and survive programmes for children are offered both privately and through the schools’ programme year-round at the Aquatic Centre. The Aquatic Centre is Poolsafe™ accredited and is a Gold Level AUSTSWIM recognised Swim Centre.

PUBLIC TOILETS

The Council owns and maintains 37 public toilets at locations across the District. There are 8 in Hāwera, 11 in and north of Ōpunakē

NGĀ HUHUA KAUNIHERA

(including a toilet at Rāhotu that is privately owned but managed by the Council so public access is guaranteed), 6 in the Eltham area, 1 in Kaponga, 4 in Manaia and 7 in the towns of Pātea, Waverley and Wai-inu Beach. Some toilets are cleaned by contractors while others are cleaned by Council staff. Toilets are generally serviced daily with the exception of coastal or remote toilets where use is limited during the winter season.

We provide six motorhome dump stations at Normanby, Ōpunakē, Ōpunakē Beach, Waiinu Beach, Waverley (Aotea Park) and Hāwera Holiday Park.

HOLIDAY PARKS

We have seven holiday parks across the District: Ōpunakē Beach Holiday Park, Te Ngutu o Te Manu (Ahipaipa Road, Ōkaiawa), Hāwera Holiday Park, Pātea Beach Holiday Park, Waverley Beach, Waiinu Beach and Lake Rotorangi (Pātea Dam).

The management and operation of these holiday parks varies. The Ōpunakē Beach and Pātea Holiday Parks are leased to private operators; Te Ngutu o Te Manu, Waverley Beach, Waiinu Beach and the Hāwera Holiday Park are managed in-house (the Council employs a part time custodian at Waiinu over the summer period when demand is high). The Lake Rotorangi (Pātea Dam) campground is managed by a voluntary Trust in partnership with the Council.

CEMETERIES

The Council actively manages ten cemeteries across the District, at Eltham, Hāwera, Kaponga, Manaia, Ōhawe Beach, Ōkaiawa, Ōpunakē, Otakeho, Pātea and Waihi (Normanby). It also owns the Armed Constabulary Cemetery on the bank of the Ōpunakē Lake, and the land at Rāhotu Cemetery which is managed by a Trust and provides an annual grant to the Waverley Cemetery Trust. As well as the land for cemeteries, the Council also manages the roading, car parks, toilet blocks, rubbish bins, concrete berms and lowering devices associated with the Cemetery activity.

PENSIONER HOUSING

We have pensioner housing units in Ōpunakē, Eltham, Manaia, Kaponga, Hāwera, Pātea and Waverley. In addition to normal rental management services, we provide a support service that includes regular fortnightly visits to the residents and a first point of contact for maintenance requests.

TSB HUB

The TSB Hub is the District's premier sports, leisure and recreation facility, based in Hāwera. It includes three indoor courts, a small-bore rifle range, ten changing rooms, three large high-quality function areas and a modern fitness centre. The expansive outdoor area includes sealed netball/tennis courts and provides for a range of turf based seasonal sports on Taranaki's largest field sports complex. A netball pavilion, public toilets and a cricket pavilion complement the stadium. The TSB Hub is capable of hosting conferences, expos, concerts and sports events that bring visitors to the District.

HĀWERA CINEMA

The Council owns the Cinema 2 land, building and some chattels but the Cinema is managed by a charitable trust, Hāwera Cinema 2 Trust. The building is partly leased to the Trust for the Cinema and partly to The Local Sports Bar. The Council provides an annual operating grant (\$40,000) to the Cinema Trust to ensure it is able to continue operating, as well as having a representative on the Trust to provide support and accountability.

CORPORATE PROPERTY

The Council owns or administers approximately 550 properties and the role of the Corporate Property Unit includes the provision of legal services and advice relating to those properties. The unit is responsible for compliance and safety for all Council buildings, ensuring Building Warrants of Fitness are current, appropriate Asbestos Management Plans are in place and co-ordinating the completion of Seismic Assessments and remedial work. The Unit manages approximately 100 leases and licences to generate an income stream for the Council and approximately 40 concessional agreements with not-for-profit groups located on Council owned land and public reserves. The Unit also oversees the management of Domains and Reserves administered by Domain Boards and Committees.

The Unit is responsible for the preparation and review of Asset Management Plans for the Sundry Property Portfolio and Pensioner Housing and capital work and maintenance plans for Council's Parks and Facilities.

COMMUNITY FACILITIES


WHY WE DO IT

The vision of our Open Space Strategy is to have accessible Open Spaces that are enjoyed by our people, support the health and wellbeing of our communities and enhance our environment. The activities and associated infrastructure in the Community Facilities grouping contribute to this Strategy and provide recreation and leisure opportunities for residents and visitors to the District.


HOW WE PERFORMED

PARKS AND RESERVES


Performance Measure 1 – Satisfaction with level of maintenance in Council Parks and Reserves

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Parks and reserves are tidy and well maintained.	(C) % of customers satisfied with the level of maintenance in Council parks and reserves.	Achieved. 97% (target ≥ 90%)	≥ 90%	 (97%). The Annual Residents' Survey results show that 97% of respondents were satisfied with the level of maintenance in our Parks and Reserves.

Performance Measure 2 – Number of incidents recorded due to poor maintenance or design

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Visitors feel safe and enjoy visiting our parks and reserves.	(C) Number of incidents recorded per annum due to poor maintenance or design.	Achieved. 2 (target ≤ 6)	≤ 6	 (0). There were no incidents reported for the year due to poor maintenance or design.


Performance Measure 3 – Customer complaints/requests for Parks and Properties managed within specified timeframe

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Visitors feel safe and enjoy visiting our parks and reserves.	(C) % of customers satisfied that the provided playgrounds meet the needs of users.	Achieved. 97% (target ≥ 80%)	≥ 80%	 (94%). The Annual Resident's Survey showed that 94% of residents were satisfied that Council playgrounds met user needs.

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PUBLIC SPACES

Performance Measure 4 – Number of incidents reported due to poor maintenance or design.

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Visitors feel safe and enjoy visiting our public spaces.	(C) Number of incidents reported per annum due to poor maintenance or design.	Achieved. 0 (target ≤ 6)	≤ 6	 (2). Two incidents were reported at Council public spaces due to poor maintenance and design for the year.


HALLS

Performance Measure 5 – Satisfaction with maintenance and cleanliness of Halls

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Halls are well maintained and serviced.	(C) % of customers satisfied with the maintenance and cleanliness of Halls.	Achieved. 93% (target ≥ 90%)	≥ 90%	 (94%). The Annual Residents' Survey showed that 94% of residents were satisfied with the maintenance and cleanliness of our Halls.


SWIMMING POOLS – RURAL POOLS

Performance Measure 6 – Number of Rural Pool users is greater than 30,000


Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021														
Rural Pools are attractive environments.	(C) Total number of users of rural pools is greater than 30,000.	Achieved. 37,629 (target ≥ 30,000)	≥ 30,000	 <table border="1" data-bbox="1114 1641 1425 1928"> <tbody> <tr> <td>Eltham</td> <td>6,089</td> </tr> <tr> <td>Rāwhitiroa</td> <td>7,745</td> </tr> <tr> <td>Kaponga</td> <td>3,582</td> </tr> <tr> <td>Manaia</td> <td>7,006</td> </tr> <tr> <td>Pātea</td> <td>6,643</td> </tr> <tr> <td>Waverley</td> <td>3,616</td> </tr> <tr> <td>Total</td> <td>35,347</td> </tr> </tbody> </table>	Eltham	6,089	Rāwhitiroa	7,745	Kaponga	3,582	Manaia	7,006	Pātea	6,643	Waverley	3,616	Total	35,347
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Waverley	3,616																	
Total	35,347																	

COMMUNITY FACILITIES


Performance Measure 7 – Satisfaction with Rural Pool venues being well maintained

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Rural Pools are well maintained.	(C) % of customers satisfied with venues being well maintained.	Achieved. 91% (target 90%)	≥ 90%	 (91.8%). Online surveys were undertaken with an average satisfaction across all pools of 91%. Kaponga survey results recorded a satisfaction level of 86%. All other pools recorded over 90%.

Performance Measure 8 – Satisfaction with services provided by Rural Pool staff


Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Customers are satisfied with services.	(C) % of users satisfied with services provided by staff.	Achieved. 98% (target ≥ 90%)	≥ 90%	 (94.5%). Online surveys were undertaken and the average satisfaction across all pools was 94%. Kaponga survey results recorded a satisfaction level of 86%. All other pools recorded over 90%.

Performance Measure 9 – Number of accidents at Rural Pools reported due to poor maintenance or design

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Rural Pools are safe environments.	(C) Number of accidents reported per annum due to poor maintenance or design.	Achieved. 0 (target ≤ 5)	≤ 5	 (0). No accidents were reported which have resulted from poor design or maintenance for the year.


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Performance Measure 10 – Compliance with NZ5826 through regular water quality tests at Rural Pools


Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Rural Pools water quality is safe.	(T) % of compliance with NZS5826 through regular water quality tests.	Achieved. 93.7% (target ≥ 90%)	≥ 90%	 (76%). 76% compliance was recorded during the season. New testing equipment was introduced that took some time to get used to and a number of plant issues contributed to non-compliant test results occurring. Manual dosing was undertaken, and follow-up test results were not recorded in the data.

SWIMMING POOLS - AQUATIC CENTRE, HĀWERA

Performance Measure 11 – Number of users of the Aquatic Centre is equal to or greater than 90,000 per annum


Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
The Aquatic Centre is an attractive environment.	(C) Number of users of the Aquatic Centre is greater than 90,000 per annum.	Not achieved. 81,056 (target ≥ 90,000)	≥ 90,000	 (85,392). 85,392 users of the Aquatic Centre were recorded for the year. Attendance numbers were affected by COVID-19 alert level changes which restricted recreational use. Much lower numbers than usual were also seen in January due to the scheduled indoor complex repainting.

Performance Measure 12 – Satisfaction with the Aquatic Centre venue being well maintained

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
The Aquatic Centre is well maintained.	(C) % of users satisfied with the venue being well maintained.	Achieved. 91.5% (target ≥ 90%)	≥ 90%	 (97%). The online and in-house survey was undertaken with 97% of users feeling satisfied with the venue being well maintained.

COMMUNITY FACILITIES


Performance Measure 13 – Satisfaction with the Aquatic Centre services provided by staff

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Customers are satisfied with services.	(C) % of users satisfied with services provided by staff.	Achieved. 91.5% (target ≥ 90%)	≥ 90%	 (95%). The online and in-house survey was undertaken with 95% of users satisfied with the services provided by staff.


Performance Measure 14 – Aquatic Centre holds a current national Poolsafe accreditation

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
The Aquatic Centre is a safe environment.	(T) The Aquatic Centre holds a current national Poolsafe® accreditation.	Achieved - Held	Held	 (Held). Current accreditation held.

Performance Measure 15 – Number of accidents reported at the Aquatic Centre due to poor design or maintenance

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
The Aquatic Centre is a safe environment.	(C) Number of accidents reported per annum due to poor maintenance or design.	Not achieved. 7 (target ≤ 5)	≤ 5	 (3). Three incidences due to broken pool tiles and a sharp area on a Learn To Swim platform, which have since been repaired.


Performance Measure 16 – Number of Learn to Swim enrolments is no less than 1,400 per annum

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Aquatic Centre actively promotes swim programmes.	(C) Number of Aqua School Learn to Swim enrolments are no less than 1,400 per annum.	Not achieved. 1,293 (target ≥ 1,400)	≥ 1,400	 (1232). There were 1232 enrolments recorded in Aqua school for the year. Numbers were down due to closure and restrictions following the COVID-19 outbreak, particularly in quarters one and three.


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PUBLIC TOILETS

Performance Measure 17 – Satisfaction with cleanliness and maintenance of Public Toilets


Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Toilets are safe, accessible and well maintained.	(C) % of residents satisfied with cleanliness and maintenance of Public Toilets.	Achieved. 84% (target ≥ 80%)	≥ 80%	 (79%). The Annual Residents' Survey results showed 79% of respondents were satisfied with the level of cleanliness and maintenance of public toilets.

Performance Measure 18 – Satisfaction with Public Toilet opening hours


Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Toilets are safe, accessible and well maintained.	(C) % of residents satisfied with Public Toilet opening hours.	Achieved. 89% (target ≥ 85%)	≥ 85%	 (89%). The Annual Residents' Survey showed that 89% of residents were satisfied with Public Toilet opening hours.

CEMETERIES

Performance Measure 19 – Satisfaction with tidiness and level of cemeteries maintenance

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Cemeteries are tidy and well maintained.	(C) % of visitors satisfied with the tidiness and level of maintenance at Cemeteries.	Achieved. 97% (target ≥ 95%)	≥ 95%	 (98%). The Annual Residents' Survey showed that 98% of residents were satisfied with the level of maintenance at Cemeteries.


Performance Measure 20 – Number of complaints regarding interment processes

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Interments are managed with respect and sensitivity.	(C) Number of reported issues regarding interment processes.	Achieved. 0 (Target ≤ 3)	≤ 3	 (1). There was one reported complaint for the year.


COMMUNITY FACILITIES

PENSIONER HOUSING


Performance Measure 21 – Pensioner Housing Units are rated good to very good

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Council will provide well maintained and affordable Pensioner Housing.	(T) % of Pensioner Housing units are rated good to very good using the minimum standards included in the Pensioner Housing Policy.	Not achieved. 70% (target 71%)	76%	 (89%). Three refits were completed at Skittrup Court and Willowbrook, Eltham and Norfolk in Pātea. Ceiling insulation was confirmed in six units at Manaia and four at Willowbrook, Eltham. 56 Units (89%) are now rated good to very good.

Performance Measure 22 – Tenants satisfied with the standard of maintenance of their accommodation

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Council will provide well maintained and affordable Pensioner Housing.	(C) % of tenants satisfied with the standard of their accommodation.	Achieved. 97% (target ≥ 95%)	≥ 95%	 (94%). The annual Tenant Survey was completed in May 2021 with 35 of the 63 tenants responding to this question. 33 of those tenants (94%) were satisfied with the condition of their units.


Performance Measure 23 – Tenants satisfied with the social support service provided

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Tenants are supported to remain independent in their communities of choice for as long as they are able.	(C) % of tenants satisfied with the social support service provided (or who rate the social support service good or above).	Achieved. 97% (target ≥ 90%)	≥ 90%	 (100%). The annual Tenant Survey was completed in May 2021 with 36 of the 63 tenants responding to this question. 26 rated the service excellent, 8 very good and 2 good.


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TSB HUB


Performance Measure 24 – Number of users of TSB Hub is greater than or equal to 150,000 per annum

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
TSB Hub is an attractive, well maintained and well used venue.	(C) Number of visitors to TSB Hub.	Not achieved. 129,256 (target ≥ 150,000)	≥ 150,000	 (161,848). The total recorded visitors for the year were 161,848.

Performance Measure 25 – Satisfaction with TSB Hub standard of service provided

Level of Service	Performance Measure	2018/19 Actuals	Target 2019/20	For the year ended 30 June 2020
TSB Hub is an attractive, well maintained and well used venue.	(C) % of users satisfied with the standard of service provided.	Achieved. 100% (target ≥ 90%)	≥ 90%	 (100%). Results showed that 100% of respondents were either satisfied or very satisfied with the standard of service they received.

Performance Measure 26 – Number of accidents reported due to poor design or maintenance of TSB Hub

Level of Service	Performance Measure	2018/19 Actuals	Target 2019/20	For the year ended 30 June 2020
TSB Hub provides a safe environment.	(C) Number of accidents reported per annum due to poor design or maintenance.	Achieved. 0 (target ≤ 3)	≤ 3	 (1). One accident was reported that was attributed to poor design in Q4, which was the only one for the year. A student in the Hall of Fame tripped on a doorstep (these are at ground level).



ARTS AND CULTURE NGĀ MAHI Ā-TOI ME RĒHIA



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prosperous SOUTH TARANAKI
sustainable SOUTH TARANAKI

MAKING SOUTH TARANAKI

THE MOST
liveable
DISTRICT IN NZ



ARTS AND CULTURE

WHAT WE DO

Cultural services include the following Council activities – Arts, Heritage and Library services.

ARTS

The Council's Arts, Culture and Heritage Policy, adopted in 2006, provides the direction for this sub-activity. An Arts Co-ordinator facilitates and promotes community participation in creative activities by providing a point of coordination for the creative community, facilitating the increased visibility of the arts within the District and supporting creative activities and organisations.

HERITAGE

The Council, in partnership with the South Taranaki District Museum Trust, provides District heritage services through the management of Aotea Utanganui – Museum of South Taranaki, providing support and advice to individuals and communities that wish to preserve their tāonga, objects and archives, as well as the promotion of the District's heritage, the Museum and its activities.

LIBRARYPLUS

The Council provides extensive combined library and Council services throughout the District, known as LibraryPlus, in Ōpunakē, Eltham, Hāwera, Kaponga, Manaia, Pātea and Waverley. LibraryPlus users have access to the entire District library stock and can also interloan items from throughout New Zealand. We provide a free lending service to the community and books are delivered free of charge to people who are housebound.

The libraries are committed to developing children's literacy by providing a range of activities that promote children's reading and story writing. Youth services have been developed to encourage their on-going use of the libraries. Access is provided to information technology with online databases, social media sites and eBooks plus free WiFi and public internet services available at each facility.

South Taranaki LibraryPlus provides a library management software solution for Stratford Library through a shared services agreement. Stratford and South Taranaki Libraries share a combined catalogue and patrons from both districts are able to request and borrow books from each library's collection.

The Council services available at LibraryPlus facilities include payment of rates and accounts, enquiries about pensioner housing, burials, building consent applications, property file requests and community facility bookings. Six of the libraries act as agencies for the dissemination of visitor information and Eltham LibraryPlus provides New Zealand Postal Centre Services.


WHY WE DO IT

We provide these services to honour and protect the past and invest in the cultural development of our communities.

HOW WE PERFORMED

ARTS


Performance Measure 1 – Number of programmes or projects facilitated or supported per annum

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Opportunities are provided to participate in arts activities.	(T) Number of programmes or projects facilitated or supported per annum.	Achieved. 10 (target 10)	10	 (16). 16 programmes or events were facilitated or supported for the year.


NGĀ MAHI Ā-TOI ME RĒHIA

HERITAGE – AOTEA UTANGANUI – MUSEUM OF SOUTH TARANAKI

Performance Measure 2 – Customers satisfied with their visit


Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Visitors feel welcome and enjoy the facility.	(C) % of customers are satisfied with their visit.	Achieved. 99% (target ≥ 95%)	≥ 95%	 (96%). The overall satisfaction rate of customer visits, from 413 comments, is 96% for the year.

Performance Measure 3 – Number of collection items re-housed to Museum standards

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
The collection of artefacts and archives is protected for future generations.	(T) Number of collection items re-housed to Museum standards.	Not achieved. 704 objects archived, 11 lineal metres rehoused.	Social History 400 objects archived 20 Linear metres	 628 social history objects and 20 linear meters rehoused. In addition, 75% of off-site agricultural machinery has been returned to the Museum.


LIBRARYPLUS

Performance Measure 4 – Satisfaction with facilities and customer service

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
LibraryPlus facilities are well resourced and have friendly, helpful staff.	(C) % of customers satisfied with facilities and customer service.	Achieved. 98% (target ≥ 95%)	≥ 95%	 (99%). The Annual Residents' Survey showed that 99% of residents were satisfied with the facilities and customer service of LibraryPlus Centres.

ARTS AND CULTURE

Performance Measure 5 – Satisfaction with materials, resources and information provided

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
LibraryPlus materials and resources are relevant to current information and leisure needs of the community.	(C) % of customers satisfied with materials, resources and information provided.	Achieved. 97% (target ≥ 95%)	≥ 95%	 (99%). The Annual Residents' Survey showed that 99% of residents were satisfied with the materials, resources and information provided.

DISTRICT ECONOMY WHAKATIPURANGA O TE ROHE

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DISTRICT IN NZ



DISTRICT ECONOMY

WHAT WE DO

District Economy includes Economic Development, Tourism and Events.

The Council supports the delivery of Tapuae Roa Make Way for Taranaki Regional Economic Development Strategy. This is a collaborative effort between the South Taranaki, Stratford and New Plymouth District Councils, Taranaki Regional Council, Venture Taranaki, local business leaders, iwi and central government (MBIE). The strategy takes a whole-of-region approach, focusing on unlocking the best opportunities for regional economic growth and the on-going success of the region. The Tapuae Roa [Action Plan](#), which the Council has adopted, was released in April 2018.

The Council, in partnership with Venture Taranaki (the regional economic development and tourism agency), offers a business advisory service to assist both new and existing businesses wishing to expand or improve their competitiveness and businesses wishing to relocate to South Taranaki. This includes a support service to assist businesses to access Government agency funding for research and development, export and growth incentives and to act as a link to further professional services.

The Council has set aside a Digital Development Fund of \$1m to improve broadband and mobile blackspot connectivity across the District. A new Digital Strategy is under development to determine the best way to utilise this fund. We included \$100,000 in the 2020/21 Annual Plan for the development of a digital transformation strategy (DTS). The DTS will help us take advantage of 21st century tools to improve customer service. Phase one of the project is completed and the draft strategy is being prepared.

The Mayor’s Task Force for Jobs projects are actions in the Council’s Economic Development Strategy. The projects include the biennial Youth To Work Awards that celebrate young people who are achieving in their workplace or training environment, as well as the businesses, education and training providers who support them.

The Council also has a contract with Venture Taranaki to provide tourism development and promotion services.

There is a Council-operated centralised i-SITE visitor centre in the Hāwera Central Business District near the Water Tower, which has Qualmark accreditation and satellite information services from six of the LibraryPlus facilities around the District to promote tourism within the area. The i-SITE is open seven days per week including every public holiday except Christmas Day.

Events are undertaken and supported by the Council to provide the community with a range of recreational and cultural activities that bring communities together and add to the character and spirit of the community. The Council is involved in a range of events throughout the District and supports them in a variety of different ways. This may be financially through sponsorship, ticketing and bookings, facilitation of a local element of a regional/national event, promotions and marketing or the complete organisation of an event.


WHY WE DO IT

The Council adopted an Economic Development Strategy in 2014 with a vision for a vibrant and thriving community that appeals to industry, business, entrepreneurs, visitors and our residents. The activities in the District Economy activity all contribute to this goal.

HOW WE PERFORMED


ECONOMIC DEVELOPMENT

Performance Measure 1 – Number of client interactions with the Business Advisory Service

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Existing or new businesses are supported and assisted to grow.	(C) Number of client interactions with the Business Advisory Service.	Achieved 1,353 (target ≥ 475)	≥ 475	 (2,084). The number of interactions for the year was 2,084 for the South Taranaki District. This is a 54% increase from the previous year.

WHAKATIPURANGA O TE ROHE

Performance Measure 2 – Dollar value of Capability Development vouchers distributed in South Taranaki

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Existing or new businesses are supported and assisted to grow.	(T) Dollar value of Capability Development vouchers distributed in South Taranaki.	Achieved. \$112,030 (target ≥ \$75,000)	≥ \$75,000	 (\$68,732). The total value of capability development vouchers for the year was \$68,732 across 27 allocations. This figure does not include any COVID-19 business support funding, which saw an additional \$110,730 of business support provided to 43 South Taranaki businesses for the year.

Performance Measure 3 – Number of South Taranaki promotions per annum

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
South Taranaki is promoted as a great place to live, work and visit.	(T) Number of South Taranaki promotions per annum.	Not achieved. 4 (target ≥ 10)	≥ 10	 (11). Promotion of the Rebel Business School Taranaki event continued in Q4. The Council led the promotion for the trade show of the newly created businesses that took place in the Hāwera Memorial Lounge. In April, the Council launched a new employment initiative in partnership with the Taranaki Chamber of Commerce. An office (Chamber Hub South) was established in Hāwera and the staff connect employers and employees through training and employment opportunities. The Council contributed to a media release about the launch of the 250 section Longview Hāwera development. The adoption of the Long Term Plan in June was also an opportunity to promote Council's commitment to stimulating sustainable economic growth via a media release and various other marketing channels. 11 promotions were presented for the year.

DISTRICT ECONOMY


TOURISM

Performance Measure 4 – Qualmark Accreditation is maintained


Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Customers are satisfied with the level of service they received at the i-SITE.	(T) Qualmark accreditation is maintained.	Achieved. Qualmark held	Held	 (Held). Qualmark accreditation achieved 27/10/2020.

EVENTS

Performance Measure 5 – Number of events Council has provided or supported per annum

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Council will provide, encourage and/or support events within the District.	(T) Minimum number of events Council has provided or supported per annum.	Achieved. 23 (target ≥ 10)	≥ 10	 (20). The total number of events provided or supported by the Council for the year was 20.

Performance Measure 6 – Attendees satisfied with selected Council events

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Council events are well organised, safe and well attended.	(C) % of attendees satisfied with selected Council events.	Not achieved. No surveys completed.	≥ 90%	 Measure not achieved as no measurable post-event surveys were undertaken during the year.

Performance Measure 7 – Number of serious accidents due to poor event management

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Council events are well organised, safe and well attended.	(C) Number of incidents due to poor event management.	Achieved. 0 (target ≤ 3)	≤ 3	 (0). No incidents were recorded at events for the year.

COMMUNITY DEVELOPMENT WHAKAWHANAKE HAPORI



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COMMUNITY DEVELOPMENT

WHAT WE DO

The Community Development activity is made up of services aimed at developing the partnership between the Council and the community, enabling the community to participate in the Council's planning, development and implementation of initiatives. The activity also supports communities to undertake projects and achieve outcomes they desire for themselves.

Partnerships with regional stakeholders in initiatives of benefit to the District are also developed and maintained. The Council manages Roadsafe Taranaki on behalf of the three District Councils. It is a partner in initiatives such as the Regional Disability Strategy, Regional Public Transport Service and The Wheelhouse, a regional capacity building incubator.

The Council has a nominated budget within the Long Term Plan for grants and discretionary funding for the four Community Boards and the Iwi Liaison Committee. We administer the Rural Travel Fund on behalf of Sport and Recreation New Zealand and the Creative Communities Scheme on behalf of Creative New Zealand.


WHY WE DO IT

This group of activities supports communities' well-being by helping to build their capacity and implement projects and initiatives they have identified as priorities to enhance their communities, making them attractive places to live, do business, work and visit.


HOW WE PERFORMED

COMMUNITY DEVELOPMENT

Performance Measure 1 – Participants in workshops and training sessions find the training useful


Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Communities and Groups are provided with the skills they need to support them to achieve their goals.	(C) % of participants in workshops and training sessions find the training useful.	Achieved. 98% (target ≥ 80%)	≥ 80%	 (100%). Six Wheelhouse training sessions were supported for the year, with 100% of the participants finding the training useful.

Performance Measure 2 – Cost of community led projects (supported by Council) funded from external sources

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Partnerships with community groups are developed to make the best use of resources.	(T) % of the cost of community led projects (supported by Council) funded from external sources.	Achieved. 50% (target ≥ 50%)	≥ 50%	 (100%). A successful funding application was made to the Tū Manawa Aotearoa Fund managed by Sport Taranaki for a basketball hoop and sports equipment for St Joseph's School, Pātea which was 100% funded by the Fund. Community Development staff advised and helped prepare the application.

WHAKAWHANAKE HAPORI

Performance Measure 3 – Total cost of Council led projects (in community partnership) funded externally

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Partnerships with community groups are developed to make the best use of resources.	(T) % of the total cost of Council led projects (completed in partnership with the community) funded from external sources.	Achieved. 86% (target ≥ 33.3%)	≥ 33.3%	 (98%). The Waka Kotahi NZTA Innovating Streets fund will cover 90% of the cost of the Innovating Streets project. This is a continuing project which began in Q3 and will continue into the new year. A successful application to MTFJ for Work Exposure Funding meant two events for students to meet employers were held, one in Hāwera and the other at Ōpunakē. These events were both 100% funded. MTFJ provided a \$1,000 subsidy towards an ITO graduation barbecue and ceremony (2 June) which was also 100% funded. The Ministry of Social Development, through MTFJ, funded 100% of a trial of their COVID-19 Community Recovery Programme. This programme was successful and further funding will be provided to continue the programme for 2021/22.



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COMMUNITIES

ENVIRONMENTAL SUSTAINABILITY TOITŪ TE TAI AO



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ENVIRONMENTAL SUSTAINABILITY

WHAT WE DO

Environmental Sustainability activities include:

- Promoting sustainable management of the environment through the District Plan.
- Applying the provisions of the District Plan through the assessment and determination of land use and subdivision consents.

PLANNING

Planning involves applying the provisions of the South Taranaki District Plan to meet the Council's obligations under the Resource Management Act 1991. As well as processing resource consents, this consists of providing advice to customers on subdivision and land use activities and monitoring compliance with the District Plan and resource consent conditions.

ENVIRONMENTAL POLICY

The Environmental Policy activity involves promoting the sustainable management of the environment through the District Plan and providing funding assistance to people protecting areas of indigenous vegetation or habitats of indigenous fauna. The Council began reviewing the District Plan in 2013 and decisions on submissions were released in December 2016. Nine appeals were lodged and all have since been resolved, so the District Plan is now operative.


WHY WE DO IT

Environmental Sustainability contributes to protecting and managing the natural and built environment for the benefit of the whole community.

HOW WE PERFORMED


PLANNING

Performance Measure 1 – Resource consent applications processed within specified timeframes

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Consents for subdivisions and development are processed in a timely manner.	(T) % of resource consent applications processed within statutory timeframes.	Not achieved. 98% (target 100%)	100%	 (99%). In the 2020/21 year, 208 consents were processed, with 206 (99.04%) processed within statutory timeframes.


TOITŪ TE TAIĀO

Performance Measure 2 – Consents monitored by their due date


Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Consent compliance is monitored by the Council.	(T) Consents are monitored by their due date.	Not achieved. 53% (target ≥ 90%)	≥ 90%	 (11%). In the 2020/21 year, 179 consents were monitored with 20 (11%) completed by their due date. A dedicated resource has been engaged to monitor consents, but this has only been in place since the start of Q3. The initial focus of this new role has been working through the backlog and this has been achieved. While it does not reflect in the statistics for the full year, 100% was achieved for Q4 of the year ended 30 June 2021.

ENVIRONMENTAL POLICY

Performance Measure 3 – Plan Changes and Variations to the District Plan are undertaken in accordance with legislative timeframes

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Growth and development is planned while our natural and physical resources are managed in a sustainable manner.	(T) The Plan Changes and Variations to the District Plan are undertaken in accordance with legislative timeframes.	Not applicable.	Achieved	 On track. Request for Proposal for Plan Change 1 under development.

Performance Measure 4 – Plan change projects that have dedicated periods of officer time set aside for consulting with Iwi

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Iwi are supported to contribute to local environmental issues.	(T) % of Plan Change projects that have dedicated periods of officer time set aside for consulting with Iwi.	Not applicable. There were no Plan Change projects	100%	 On track. The Ngā Kaitiaki Group has been established for Plan Change 1.



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COMMUNITIES

REGULATORY SERVICES

RATONGA WHAKATURE

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REGULATORY SERVICES

WHAT WE DO

Regulatory Services includes the following Council activities – Building Control, Environmental Health, Licensing - Alcohol and Gambling, Noise Control, Parking Control, Animal Services, Regulatory Monitoring, and Civil Defence and Emergency Management.

BUILDING CONTROL

The Building Control activity involves regulating construction to ensure that buildings are safe for people to use, are designed and built in a manner that promotes sustainable development, and fulfil the purposes of the Building Act 2004. In doing so, approximately 590 building consents each year are received and processed and the building work inspected. In addition, our territorial authority responsibilities include maintaining a Building Warrant of Fitness register of buildings with specified safety systems, identifying, registering and monitoring earthquake-prone buildings and maintaining a register of properties with swimming pools.

ENVIRONMENTAL HEALTH

Part of the Council's regulatory role is to promote, protect and improve public health in the District. There is a close relationship between people and the environment, as what happens in the environment can have adverse effects on our health. Our Environmental Health Officers actively identify issues and assess the health risks related to food businesses, hairdressers, camping grounds, funeral parlours, stock sales yards and many issues relating to the management of private properties and commercial activities to protect the health of the surrounding community.

LICENSING – ALCOHOL AND GAMBLING

Alcohol licensing law in New Zealand is set by the Sale and Supply of Alcohol Act 2012. Applications for alcohol licences and managers' certificates are determined by the South Taranaki District Licensing Committee (DLC), an independent committee appointed by the Council. Council-appointed alcohol licensing inspectors report on all applications and monitor licensed premises for compliance with the Act and provide support to the DLC.

The Council's Gambling Venues Policy and Board Venues Policy were reviewed in 2019.

NOISE CONTROL

The Council deals with specific noise problems. Some kinds of noise - such as noisy cars and workplace noise - are controlled by other organisations under different regulations. Our Environmental Health Officers deal with excessive noise complaints from:

- Loud parties and stereos
- House and building alarms
- Construction activity
- Buskers and bars
- Industry or commercial uses affecting residents

ANIMAL MANAGEMENT

Animal management activities cover the registration of dogs, administration of the Dog Control Act 1996, our Dog Control Policy and Bylaws, plus the Impounding Act 1955. We register approximately 4,600 dogs each year. Considerable time is directed at dealing with dog control issues in the District, such as increasing owner awareness and education to reduce incidents of roaming and aggressive dogs.

The Animal Management Team responds to nearly 1,300 complaints each year, including:

- dogs attacking or threatening people, domestic animals, stock or poultry
- roaming dogs
- unregistered dogs
- dog nuisance, such as loud and excessive barking or howling
- wandering stock obstructing public roads
- keeping of goats, pigs and other stock within city boundaries

RATONGA WHAKATURE

REGULATION MONITORING

This activity enforces several Council bylaws. Key duties include licensing of street stalls, removing obstructions in public places, removing abandoned vehicles and responding to illegal waste/rubbish dumping.

CIVIL DEFENCE AND EMERGENCY

The Council is involved in Civil Defence and Emergency Management to provide for the safety of the public and the protection of property in South Taranaki. It is a partner in the Taranaki Emergency Management Office (TEMO), which delivers Civil Defence and Emergency Management services throughout Taranaki on behalf of the councils in the region. The Council is obligated to plan and provide for Civil Defence and Emergency Management within South Taranaki and to ensure that it can function at the fullest possible extent during an emergency.

WHY WE DO IT

The regulatory services activity covers a broad range of tasks – in all cases the Council performs a role because it is set by statute, and we do it because of our duty of care for the health and safety of the community and the environment, both natural and built.

HOW WE PERFORMED


BUILDING CONTROL

Performance Measure 1 – Building Consent applications processed within specified timeframe


Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Building consents are processed efficiently.	(T) % of building consent applications processed within the statutory timeframe of 20 working days.	Not achieved. 90% (target 100%)	100%	 (62.5%). In the 2020/21 year, 637 consents were processed with 398 processed within the 20 working days statutory timeframe (62.5%). High consent volumes post-COVID lockdown and staff turnover, are the two main reasons the target was not achieved. While the consent volumes are not dramatically higher than previous years, the volumes of complex consents (eg new houses) certainly are. MBIE have acknowledged this in same way by relaxing this requirement for the last IANZ accreditation round.

REGULATORY SERVICES

Performance Measure 2 – Building inspections carried out within specified timeframe


Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Customers receive industry recognised quality service.	(T) % of building inspections carried out within 2 working days of request.	Achieved. 100% (target ≥ 95%)	≥ 95%	 (100%). For the year, all 2,219 inspections were inspected within two working days of the request.

Performance Measure 3 – Accreditation as a Building Consent Authority is retained

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
The Council retains authority to issue building consents.	(T) Accreditation as a Building Consent Authority is retained.	Achieved. Accreditation retained	Retained	 (Retained). IANZ visited in June 2021 and recommended the continuance of accreditation for the BCA subject to clearing the outstanding non-compliances within the required timeframes.


ENVIRONMENTAL HEALTH

Performance Measure 4 – New/renewal premises applications processed within specified timeframe


Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
New food premises can open to the public quickly and existing food premises can continue to trade.	(T) % of new premises applications and renewal premises applications processed within 10 working days.	Achieved. 100% (target ≥ 95%)	≥ 95%	 (100%). For the year, all 75 applications were processed within 10 working days.

RATONGA WHAKATURE


Performance Measure 5 – Licensed premises that are audited within one month of the due date

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Food premises are hygienic, and food sold to the public is safe to eat.	(T) % of licensed premises that are audited within 1 month of the due date.	Achieved. 100% (target ≥ 95%)	≥ 95%	 (100%). All 73 premises were audited within one month for the year. Due to the new Food Act 2014, not all premises will be verified within a 12 month period. This is based on their Risk Base Measure.

Performance Measure 6 – Number of complaints received from food premises operators about standard of service

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Food premises operators receive high quality service.	(C) The number of complaints received from food premises operators about standard of service per annum.	Achieved. 0 (target ≤ 5)	≤ 5	 (1). One food complaint was received during Q4. This complaint did not affect food safety and turned out to be a spice used by an operator. Only one complaint received for the 2020/21 year.


Performance Measure 7 – Number of licensed premises that are inspected annually

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Hairdressers, camping grounds/holiday parks, funeral homes and offensive trade premises are hygienically safe.	(T) % of licensed premises that are inspected annually.	Achieved. 100% (target ≥ 95%)	≥ 95%	 (100%). For the year, all 55 (100%) health premises were inspected.


REGULATORY SERVICES

LIQUOR LICENSING


Performance Measure 8 – Number of Council facilitated workshops to encourage host responsibility

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Premises selling liquor to the public are licensed and are running their business responsibly.	(T) Number of workshops to encourage host responsibility that the Council is involved in facilitating per annum.	Not achieved. 0 (target 2)	2	 (0). No Council facilitated workshops have taken place this financial year due to workload, COVID-19 and staff vacancies. We are assessing an alternative to face-to-face workshops, for example a quarterly newsletter to all liquor premises.

Performance Measure 9 – Licensed premises that are annually inspected

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Premises selling liquor to the public are licensed and are running their business responsibly.	(T) % of licensed premises that the Council has contact with or are inspected.	Achieved. 100% (target 100%)	95%	 (100%). All 89 (100%) licensed premises had a compliance visit during the financial year.


Performance Measure 10 – Unopposed Liquor License applications processed within specified timeframe

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Unopposed liquor licence applications are processed promptly.	(T) % of unopposed alcohol licence applications processed within 10 working days of receipt of all reports.	Achieved. 98% (target ≥ 95%)	≥ 95%	 (100%). For the year all of the 47 applications received were processed within 10 days.

RATONGA WHAKATURE


NOISE CONTROL

Performance Measure 11 – Noise complaints responded to within specified timeframe


Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Provide a prompt and reliable noise control service 24 hours a day, 7 days a week.	(T) % of noise complaints responded to within one hour.	Achieved. 91% (target ≥ 90%)	≥ 90%	 (92%). For the year, 741 (92%) out of the 804 reported complaints received were responded to within one hour.

ANIMAL CONTROL


Performance Measure 12 – Residents satisfied with the Animal Control service

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
Residents are satisfied with the Animal Control service.	(C) % of residents satisfied with the Animal Control service.	Achieved. 78% (target ≥ 75%)	≥ 75%	 (76%). The Annual Residents' Survey showed that 76% of residents were satisfied with the Animal Control service.

Performance Measure 13 – Reported serious dog or wandering stock incidents responded to within specified timeframe

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
A prompt and reliable animal control service will be provided 24 hours a day, 7 days a week for wandering stock and serious dog* incidents.	(T) % of reported serious dog or wandering stock incidents responded to within 4 hours.	Achieved. 95% (target ≥ 95%)	≥ 95%	 (95%). For the year, 386 (95%) of 408 incidents were responded to within 4 hours.

Performance Measure 14 – Reported general dog incidents responded to within specified timeframe

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
A reliable and responsive animal control service that investigates general dog** incidents.	(T) % of reported general dog incidents responded to within 1 working day.	Achieved. 98% ≥ 95%	≥ 95%	 (95%). For the year, 1650 (95%) of the 1739 incidents were responded to within 1 working day.



* serious dog incidents – dog attacks, threatening or rushing dogs or continual barking.

** general dog incidents – barking and roaming.

REGULATORY SERVICES

CIVIL DEFENCE AND EMERGENCY MANAGEMENT

Performance Measure 15 – Roles identified and staffed for 24 hour operations of the EOC and staff trained appropriately

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
The Council is ready to respond to a Civil Defence Emergency and is able to function for as long as required during an emergency.	(T) Roles identified and staffed for 24 hour operations of the Emergency Operations Centre (EOC) and staff trained to the appropriate level agreed to by the Civil Defence and Emergency Management Group.	Not achieved. 99% (target 100% of roles filled)	100% of roles filled	 (100%). All EOC function manager roles are fully allocated (100%).
		45% (target 50% of staff trained)	65% of staff trained	 Not achieved (50%). Although only 50% of staff are trained, there has been a great response from new staff to undertake Emergency Management Training.

Performance Measure 16 – Community Action Plans are prepared and in place by 2026 for all 8 principal towns

Level of Service	Performance Measure	2019/20 Actuals	Target 2020/21	For the year ended 30 June 2021
The Council actively engages with the wider community to increase the level of awareness, and understanding of, and preparation and readiness for emergencies and strengthening community resilience.	(C) Community Action Plans are prepared in conjunction with, and for, each town. By 2026 Community Action Plans are prepared and in place for all 8 principal towns in the South Taranaki District.	Not achieved. Nil (target one Community Action Plan prepared per year)	One Community Action Plan prepared per year	 (0). There is ongoing active engagement with the Ōpunakē Emergency Management Group to assist with co-developing a workable community plan. This Plan will identify the hazards in the Ōpunakē community and the appropriate response from the community. This model will be repeated throughout the District to assist other communities to complete Community Response and Recovery Plans.

COASTAL STRUCTURES NGĀ MOMO HANGA KI TAI

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COASTAL STRUCTURES

WHAT WE DO

The Council provides access paths and steps to the sea and several boat ramps to allow recreational craft to access water bodies. It provides coastal protection in the form of revetments in a number of places and maintains a number of significant structures in the Pātea estuary such as the river moles. These concrete and stone walls guide the Pātea River out to sea. These and the associated structures in the Pātea estuary would cost over \$20 million to replace. Maintenance projects are in progress to preserve the levels of service for the moles and associated structures, to maintain the navigable channel of the river for as long as possible.

WHY WE DO IT

The District has a beautiful marine and river environment and this activity ensures pedestrians can access the beaches and lakes, and boat users can access the water. Maintaining these facilities means the Council needs to protect erosion-prone areas close to existing infrastructure and maintain access to the sea. We have no flood protection and coastal works, as defined in the LGA 2012, so this activity is not a mandatory activity.


SIGNIFICANT NEGATIVE EFFECTS

Infrastructure built in the marine environment is subject to dynamic and significant on-going natural forces (tides, currents, wave action, erosion and corrosion). This infrastructure therefore requires significantly more robust engineering and relatively expensive maintenance, when compared to similar land-based construction. The future effects of climate change may only exacerbate this situation.

There are ongoing difficulties with meeting health and safety standards when inspecting, repairing or maintaining coastal structures.

HOW WE PERFORMED

Performance Measure 1 – Compliance with Resource Consent conditions

Level of Service	Performance Measure	2018/19 Actuals	Target 2019/20	For the year ended 30 June 2020
Comply with the Taranaki Regional Council Resource Consent conditions for coastal structures.	(T) % of compliance with Resource Consent conditions.	Not achieved. 93% (target ≥ 100%)	≥ 100%	 (100%). 100% compliance has been achieved for the year.

CORPORATE ACTIVITIES NGĀ MAHINGA MATAKITE Ā ROHE



(REALLOCATED OVERHEADS)

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CORPORATE ACTIVITIES

Corporate Activities are the supporting services that are an essential part of ensuring the Council operates in an effective and efficient manner, meets its statutory obligations and is able to work towards the achievement of our community outcomes.

These activities are internally focused and do not have a direct output to the community; rather they are internal support systems for those activities that do. As the Support Services activities are internal services there are no Long Term Plan levels of service or performance measures; however, they have their own business plans.

This activity includes the following functions:

- Contact Centre
- Corporate Property
- Policy and Governance
- Finance and Business Services
- Information Management and Information Technology
- People and Capability
- Communications

EFFECTS ON WELL-BEING WHAKAPĀNGA HAUORA



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EFFECTS ON WELL-BEING

EFFECTS ON SOCIAL WELL-BEING

Effect	How the Council intends to mitigate the effect
Water Supply	
Failing to treat all water to meet the Drinking Water Standard increases the risk to public health of our customers.	Emergency response plans, operational procedures and monitoring of the raw water supplies. Water is treated and tested to meet the Drinking Water Standards.
Stormwater	
Discharge of polluted stormwater impacting on public health.	The Council utilises overland flow paths to increase the level of protection for house and commercial buildings. Works are proposed to improve the level of protection in large rainfall events.
Wastewater	
Overflows of untreated sewage from the sewerage network due to blockages, pump station or other plant malfunction, inflow/infiltration of stormwater into the sewerage network and/or insufficient capacity pose a potential serious risk to health, social and cultural wellbeing of the community and the environment.	Compliance with resource consents. Regular monitoring and implementation of the Inflow and Infiltration Management Plan. Providing emergency storage tanks at pump stations for sewage overflow.
Unmonitored trade waste discharges pose a significant risk to wastewater infrastructure, the health and safety of operations staff and the health and wellbeing of the community and the environment.	Trade Waste Officer employed to monitor compliance with Trade Waste Bylaw 2017. Penalties can be imposed by the Council for any breaches of the Trade Waste Bylaw 2017. Maintaining and operating our plants effectively.
Odours produced from the treatment of trade waste and domestic sewage can be offensive.	Management of trade waste in terms of the Trade Waste Bylaw. Maintaining and operating our plants effectively.
Solid Waste	
Environmental and health impacts caused by the discharge of contaminants to land, air and water from the Central Landfill and closed landfills.	Compliance with resource consents and aftercare management.
Environmental and health impacts caused by fly-tipping and the illegal dumping of waste. Additional costs associated with clean-up and disposal.	Regular monitoring of known illegal sites and areas, erecting signage, public education and enforcement. Keeping charges/fees at transfer stations at affordable levels.
Roading and Footpaths	
Vehicle accidents have a significant effect on the social and economic wellbeing of the community.	Road safety management and public education is an ongoing focus for the Council. Minor improvement works are carried out at high risk areas to reduce crash incidents. Road safety improvements include widening of narrow roads and bridges, improve visibility at corners, and speed management.

WHAKAPĀNGA HAUORA

Effect	How the Council intends to mitigate the effect
Dust generated by traffic on unsealed roads can cause health and nuisance effects for people and stock.	Dust generated by traffic on unsealed roads is mitigated through regular gravelling or sealing of the roads (the latter is subject to available funds) and compliance with resource consents during maintenance activities.
Parks and Reserves	
Vandalism of Council parks and properties assets is a costly negative effect.	Vandalism can be mitigated by applying 'Crime Prevention through Environmental Design' principles in design - features such as improved lighting and open space, security notices and dealing with incidents of vandalism quickly (removal within 24 hours) so that these assets do not become a target. For existing assets we remove graffiti using contractors or in-house staff depending on the location.
Personal injury due to failure or non-compliance of playground equipment.	This can be mitigated through good design, occasional safety audits and on-going monitoring of the condition of all playgrounds, and immediate response to reports of damage to play equipment.
Swimming Pools	
Environmental impact through the transmission of water borne contaminants.	Pool Risk Management Plans address a range of potential risk elements that may arise in conjunction with provision and operation of the pools. The Pool Risk Management Plan for the Hāwera Aquatic Centre is reviewed annually, prior to the annual Poolsafe review.
Accidental injury to pool users and even death by drowning or activity related injury or stress.	Qualified lifeguards are employed to supervise the pools and respond to emergencies that may arise when the pools are open for public use. All staff employed at South Taranaki District Council operated pools are required to hold current First Aid Certificates and all lifeguard staff are required to hold current Pool Lifeguard Practicing Certificates.
Public Toilets	
Vandalism of public toilets	Vandalism can be mitigated by applying 'Crime Prevention through Environmental Design' principals in design – features such as improved lighting and open space, security notices and dealing with incidents of vandalism quickly (removal within 24 hours) so that these assets do not become a target.
Cemeteries	
Discrepancies in the allocation of plots can have a significant negative effect on public confidence in the Council's management of cemeteries, as well as a direct impact on the families involved.	<p>Maintaining accurate, up-to-date records including an annual programme of checking and cross-referencing burial data to make sure it is correct (referred to as cemetery surveys).</p> <p>Maintaining close working relationships with contractors and funeral directors.</p>

EFFECTS ON WELL-BEING

Effect	How the Council intends to mitigate the effect
TSB Hub	
Accidental injury to facility users through activity related injury or stress.	<p>Staff trained in first aid training and emergency response procedures.</p> <p>Sports codes are expected to make their own provision for response to injury and accident when TSB Hub staff may not be on site.</p> <p>Risk management plans for events address a range of potential risk elements that may arise.</p>

EFFECTS ON ECONOMIC WELL-BEING

Effect	How the Council intends to mitigate the effect
Roading and Footpaths	
Forestry harvesting (logging) and activities requiring increased heavy traffic on low volume rural roads results in significant wear and damage to the roads, which are expensive to repair and maintain.	Council to consider introduction of a new rate or some other mechanism to partially offset the cost of heavy traffic damage to roads, through a differential rate based on land-use.
Vehicle accidents have a significant effect on the social and economic wellbeing of the community.	<p>Minor improvement works are carried out at high risk areas to reduce crash incidents.</p> <p>Road safety improvements include widening of narrow roads and bridges, improve visibility at corners, and speed management.</p>
Dust generated by traffic on unsealed roads can cause health and nuisance effects for people and stock.	Dust generated by traffic on unsealed roads is mitigated through regular gravelling or sealing of the roads (the latter is subject to available funds) and compliance with resource consents during maintenance activities.
Public Spaces	
Environmental and health impacts caused by larger than expected numbers of freedom camping visitors at sites throughout the District.	<p>Increased monitoring of the camping sites to determine whether or not incidents of people not using the facilities increased.</p> <p>Freedom camping ambassadors are employed by the Council during the summer/holiday season to regularly monitor identified freedom camping sites.</p> <p>Regional approach to investigating further amenities for freedom campers.</p>

EFFECTS ON ENVIRONMENTAL WELL-BEING

Effect	How the Council intends to mitigate the effect
Water Supply	
Over extraction of water and reducing river flows can impact negatively on the ecosystems of rivers.	<p>Comply with resource consent conditions on maximum draw.</p> <p>Apply the Taranaki Regional Council principles set out in the Regional Fresh Water Plan when considering permission to abstract water from streams and bores.</p>

WHAKAPĀNGA HAUORA

Effect	How the Council intends to mitigate the effect
Stormwater	
Discharge of polluted stormwater impacting on public health.	<p>Compliance with design standards for new infrastructure to better manage flooding and erosion.</p> <p>Climate change effects are incorporated into our design processes.</p>
Wastewater	
Overflows of untreated sewage from the sewerage network due to blockages, pump station or other plant malfunction, inflow/infiltration of stormwater into the sewerage network and/or insufficient capacity pose a potential serious risk to health, social and cultural wellbeing of the community and the environment.	<p>Maintaining our maintenance programme and environmental controls.</p> <p>Providing emergency storage tanks at pump stations for sewage overflow.</p> <p>Regular monitoring of the ocean outfall and environment.</p>
Unmonitored trade waste discharges pose a significant risk to wastewater infrastructure, the health and safety of operations staff and the health and wellbeing of the community and the environment.	<p>Trade Waste Officer employed to monitor compliance with Trade Waste Bylaw 2017.</p> <p>Penalties can be imposed by the Council for any breaches of the Trade Waste Bylaw 2017.</p> <p>Maintaining and operating our plants effectively.</p>
Solid Waste	
Environmental and health impacts caused by the discharge of contaminants to land, air and water from the Central Landfill and closed landfills.	<p>Reducing the amount of waste going into landfill through increased recycling and reprocessing as described in the WMMP.</p> <p>Compliance with resource consents and aftercare management.</p> <p>Regular monitoring of gas emissions and leachate from the Central Landfill and closed landfills.</p>
Environmental and health impacts caused by fly-tipping and the illegal dumping of waste. Additional costs associated with clean-up and disposal.	Regular monitoring of known illegal sites and areas, erecting signage, public education and enforcement.
Roading and Footpaths	
The provision of a roading network may encourage increased traffic volumes and increase the level of emissions.	The provision of a suitable roading network is essential to the District. The Council also invests in walking and cycling infrastructure.
Public Spaces	
Environmental and health impacts caused by larger than expected numbers of freedom camping visitors at sites throughout the District.	<p>Increased monitoring of the camping sites to determine whether or not incidents of people not using the facilities increased.</p> <p>Freedom camping ambassadors are employed by the Council during the summer/holiday season to regularly monitor identified freedom camping sites.</p>
Swimming Pools	
Chemicals commonly associated with swimming pool water treatment may pose a risk to the environment through accidental spillage.	Secondary containment vessels are provided to mitigate spills from liquid chemicals.

EFFECTS ON WELL-BEING

Effect	How the Council intends to mitigate the effect
Public Toilets	
Environmental and health impacts from a potential sewage spill from a public toilet.	Regular condition inspections, monitoring and maintenance, close liaison with wastewater service engineers and prompt response to customer requests.

EFFECTS ON CULTURAL WELL-BEING

Effect	How the Council intends to mitigate the effect
Water Supply	
Over extraction of water and reducing river flows can impact negatively on the ecosystems of rivers.	Comply with resource consent conditions on maximum draw. Apply the Taranaki Regional Council principles set out in the Regional Fresh Water Plan when considering permission to abstract water from streams and bores.
Wastewater	
Overflows of untreated sewage from the sewerage network due to blockages, pump station or other plant malfunction, inflow/infiltration of stormwater into the sewerage network and/or insufficient capacity pose a potential serious risk to health, social and cultural wellbeing of the community and the environment.	Compliance with resource consents. Regular monitoring and implementation of the Inflow and Infiltration Management Plan. Providing emergency storage tanks at pump stations for sewage overflow.
Odours produced from the treatment of trade waste and domestic sewage can be offensive.	Management of trade waste in terms of the Trade Waste Bylaw. Maintaining and operating our plants effectively.
Solid Waste	
Environmental and health impacts caused by the discharge of contaminants to land, air and water from the Central Landfill and closed landfills.	Reducing the amount of waste going into landfill through increased recycling and reprocessing as described in the WMMP. Compliance with resource consents and aftercare management. Regular monitoring of gas emissions and leachate from the Central Landfill and closed landfills.
Roading and Footpaths	
The provision of a roading network may encourage increased traffic volumes and increase the level of emissions.	The provision of a suitable roading network is essential to the District. The Council also invests in walking and cycling infrastructure.
Parks and Reserves	
Vandalism of Council parks and properties assets is a costly negative effect.	Vandalism can be mitigated by applying 'Crime Prevention through Environmental Design' principles in design - features such as improved lighting and open space, security notices and dealing with incidents of vandalism quickly (removal within 24 hours) so that these assets do not become a target. For existing assets we remove graffiti using contractors or in-house staff depending on the location.

WHAKAPĀNGA HAUORA

Effect	How the Council intends to mitigate the effect
Personal injury due to failure or non-compliance of playground equipment.	This can be mitigated through good design, occasional safety audits and on-going monitoring of the condition of all playgrounds, and immediate response to reports of damage to play equipment.
Cemeteries Discrepancies in the allocation of plots can have a significant negative effect on public confidence in the Council's management of cemeteries, as well as a direct impact on the families involved.	Maintaining accurate, up-to-date records including an annual programme of checking and cross-referencing burial data to make sure it is correct (referred to as cemetery surveys). Maintaining close working relationships with contractors and funeral directors.
TSB Hub Accidental injury to facility users through activity related injury or stress.	Staff trained in first aid training and emergency response procedures. Sports codes are expected to make their own provision for response to injury and accident when TSB Hub staff may not be on site. Risk management plans for events address a range of potential risk elements that may arise.



FINANCIAL STATEMENTS TE TAUĀKI PŪTEA



FOR THE YEAR ENDED 30 JUNE 2021

MAKING SOUTH TARANAKI

THE MOST
liveable

DISTRICT IN NZ

FUNDING IMPACT STATEMENTS

SOUTH TARANAKI DISTRICT COUNCIL

FUNDING IMPACT STATEMENT - DEMOCRACY and LEADERSHIP

TE POUMANUKURA for the year ended 30 June 2021

Actual 2020 (\$,000)	2018-28 LTP 2020 (\$,000)		Actual 2021 (\$,000)	2018-28 LTP 2021 (\$,000)
SOURCES OF OPERATING FUNDING				
2,582	2,453	General rates, uniform annual general charges, rates penalties	2,562	2,512
0	0	Targeted rates	0	0
0	0	Subsidies and grants for operating purposes	0	0
0	0	Fees and charges	0	0
0	0	Internal charge and overheads recovered	0	0
537	519	Local authorities fuel tax, fines, infringement fees and other receipts	551	448
3,119	2,972	Total operating funding (A)	3,113	2,960
APPLICATIONS OF OPERATING FUNDING				
1,216	1,016	Payments to staff and suppliers	1,227	959
2	0	Finance costs	2	0
1,946	1,949	Internal charges and overheads applied	2053	1,994
0	0	Other operating funding applications	3	0
3,165	2,965	Total applications of operating funding (B)	3,285	2,953
(45)	7	Surplus (deficit) of operating funding (A-B)	(171)	7
SOURCES OF CAPITAL FUNDING				
0	0	Subsidies and grants for capital expenditure	0	0
0	0	Development and financial contributions	0	0
0	0	Increase (decrease) in debt	0	0
0	0	Gross proceeds from sale of assets	0	0
0	0	Lump sum contributions	0	0
0	0	Other dedicated capital funding	0	0
0	0	Total sources of capital funding (C)	0	0
APPLICATIONS OF CAPITAL FUNDING				
0	0	- To meet additional demand	0	0
0	0	- To improve the level of service	0	0
0	0	- To replace existing assets	0	0
(45)	7	Increase (decrease) in reserves	(171)	7
0	0	Increase (decrease) in investments	0	0
(45)	7	Total applications of capital funding (D)	(171)	7
45	(7)	Surplus (deficit) of capital funding (C-D)	171	(7)
0	0	Funding Balance ((A-B) + (C-D))	0	0
10	7	Excludes Depreciation of:	6	7

TE TAUĀKI PŪTEA WHAKAPĀNGA

SOUTH TARANAKI DISTRICT COUNCIL

FUNDING IMPACT STATEMENT - WATER SUPPLY

NGĀ PUNA WAI for the year ended 30 June 2021

Actual 2020 (\$,000)	2018-28 LTP 2020 (\$,000)		Actual 2021 (\$,000)	2018-28 LTP 2021 (\$,000)
SOURCES OF OPERATING FUNDING				
0	0	General rates, uniform annual general charges, rates penalties	0	0
13,732	13,150	Targeted rates	13,715	13,564
25	0	Subsidies and grants for operating purposes	0	0
83	85	Fees and charges	85	87
0	0	Internal charge and overheads recovered	0	0
290	384	Local authorities fuel tax, fines, infringement fees and other receipts	422	393
14,130	13,619	Total operating funding (A)	14,223	14,043
APPLICATIONS OF OPERATING FUNDING				
3,169	3,281	Payments to staff and suppliers	3,593	3,382
2,199	2,829	Finance costs	1,971	2,838
2,337	2,101	Internal charges and overheads applied	2,558	2,148
0	0	Other operating funding applications	0	0
7,705	8,211	Total applications of operating funding (B)	8,122	8,368
6,425	5,408	Surplus (deficit) of operating funding (A-B)	6,101	5,676
SOURCES OF CAPITAL FUNDING				
0	0	Subsidies and grants for capital expenditure	1,270	0
0	0	Development and financial contributions	0	0
535	(392)	Increase (decrease) in debt	(596)	(1,109)
0	0	Gross proceeds from sale of assets	0	0
0	0	Lump sum contributions	0	0
0	0	Other dedicated capital funding	0	0
535	(392)	Total sources of capital funding (C)	674	(1,109)
APPLICATIONS OF CAPITAL FUNDING				
87	2,311	- To meet additional demand	170	95
2,218	632	- To improve the level of service	2,311	373
2,487	3,591	- To replace existing assets	5,055	4,658
2,168	(1,518)	Increase (decrease) in reserves	(761)	(558)
0	0	Increase (decrease) in investments	0	0
6,960	5,016	Total applications of capital funding (D)	6,775	4,567
(6,425)	(5,408)	Surplus (deficit) of capital funding (C -D)	(6,101)	(5,676)
0	0	Funding Balance ((A-B) + (C-D))	0	0
4,566	4,699	Excludes Depreciation of:	5,039	5,146

The above Statement includes interest of \$333,772 and loan repayments of \$442,197 on internal borrowings. The outstanding balance of the internal loan is \$6,659,342.

FUNDING IMPACT STATEMENTS

SOUTH TARANAKI DISTRICT COUNCIL

FUNDING IMPACT STATEMENT - STORMWATER

TE WAI ĀWHIOWHIO ME ŌNA RĪTENGA

for the year ended 30 June 2021

Actual 2020 (\$,000)	2018-28 LTP 2020 (\$,000)		Actual 2021 (\$,000)	2018-28 LTP 2021 (\$,000)
SOURCES OF OPERATING FUNDING				
890	945	General rates, uniform annual general charges, rates penalties	905	1,027
9	8	Targeted rates	8	8
0	0	Subsidies and grants for operating purposes	0	0
3	0	Fees and charges	14	0
0	0	Internal charge and overheads recovered	0	0
168	179	Local authorities fuel tax, fines, infringement fees and other receipts	192	183
1,069	1,132	Total operating funding (A)	1,119	1,219
APPLICATIONS OF OPERATING FUNDING				
208	232	Payments to staff and suppliers	173	245
173	208	Finance costs	148	222
304	391	Internal charges and overheads applied	348	399
0	0	Other operating funding applications	0	0
685	831	Total applications of operating funding (B)	669	866
384	301	Surplus (deficit) of operating funding (A-B)	450	353
SOURCES OF CAPITAL FUNDING				
0	0	Subsidies and grants for capital expenditure	0	0
0	0	Development and financial contributions	0	0
287	186	Increase (decrease) in debt	(183)	146
0	0	Gross proceeds from sale of assets	0	0
0	0	Lump sum contributions	0	0
0	0	Other dedicated capital funding	0	0
287	186	Total sources of capital funding (C)	(183)	146
APPLICATIONS OF CAPITAL FUNDING				
0	0	- To meet additional demand	3	0
119	400	- To improve the level of service	62	479
478	87	- To replace existing assets	41	19
74	0	Increase (decrease) in reserves	161	1
0	0	Increase (decrease) in investments	0	0
671	487	Total applications of capital funding (D)	267	499
(384)	(301)	Surplus (deficit) of capital funding (C -D)	(450)	(353)
0	0	Funding Balance ((A-B) + (C-D))	0	0
418	463	Excludes Depreciation of:	683	503

The above Statement includes interest of \$55,956 and loan repayments of \$124,928 on internal borrowings. The outstanding balance of the internal loan is \$1,065,632.

TE TAUĀKI PŪTEA WHAKAPĀNGA

SOUTH TARANAKI DISTRICT COUNCIL

FUNDING IMPACT STATEMENT - WASTEWATER

NGĀ PARAPARA for the year ended 30 June 2021

Actual 2020 (\$,000)	2018-28 LTP 2020 (\$,000)		Actual 2021 (\$,000)	2018-28 LTP 2021 (\$,000)
SOURCES OF OPERATING FUNDING				
0	0	General rates, uniform annual general charges, rates penalties	0	0
4,773	4,877	Targeted rates	4,798	5,159
0	0	Subsidies and grants for operating purposes	0	0
585	1,057	Fees and charges	682	1,086
0	0	Internal charge and overheads recovered	14	0
4	0	Local authorities fuel tax, fines, infringement fees and other receipts	0	0
5,362	5,934	Total operating funding (A)	5,494	6,246
APPLICATIONS OF OPERATING FUNDING				
2,731	2,647	Payments to staff and suppliers	2,733	2,645
1,294	1,614	Finance costs	1,304	1,662
636	627	Internal charges and overheads applied	778	640
0	0	Other operating funding applications	0	0
4,661	4,888	Total applications of operating funding (B)	4,815	4,947
700	1,046	Surplus (deficit) of operating funding (A-B)	679	1,299
SOURCES OF CAPITAL FUNDING				
0	0	Subsidies and grants for capital expenditure	158	0
0	0	Development and financial contributions	0	0
830	1,421	Increase (decrease) in debt	3,057	76
0	0	Gross proceeds from sale of assets	0	0
0	0	Lump sum contributions	0	0
0	0	Other dedicated capital funding	0	0
830	1,421	Total sources of capital funding (C)	3,215	76
APPLICATIONS OF CAPITAL FUNDING				
1,456	0	- To meet additional demand	6	0
436	916	- To improve the level of service	292	129
1,870	1,864	- To replace existing assets	2,162	1,598
(2,231)	(313)	Increase (decrease) in reserves	1,433	(352)
0	0	Increase (decrease) in investments	0	0
1,531	2,467	Total applications of capital funding (D)	3,894	1,374
(700)	(1,046)	Surplus (deficit) of capital funding (C - D)	(679)	(1,299)
0	0	Funding Balance ((A-B) + (C-D))	0	0
1,298	1,365	Excludes Depreciation of:	1,674	1,474

The above Statement includes interest of \$270,987 and loan repayments of \$426,255 on internal borrowings. The outstanding balance of the internal loan is \$5,339,431.

FUNDING IMPACT STATEMENTS

SOUTH TARANAKI DISTRICT COUNCIL

FUNDING IMPACT STATEMENT - SOLID WASTE

TE TUKUHANGA O NGĀ PARAPARA

for the year ended 30 June 2021

Actual 2020 (\$,000)	2018-28 LTP 2020 (\$,000)		Actual 2021 (\$,000)	2018-28 LTP 2021 (\$,000)
SOURCES OF OPERATING FUNDING				
639	680	General rates, uniform annual general charges, rates penalties	587	689
1,923	1,950	Targeted rates	1,936	1,950
0	0	Subsidies and grants for operating purposes	0	0
1,162	776	Fees and charges	1,590	791
0	0	Internal charge and overheads recovered	0	0
751	431	Local authorities fuel tax, fines, infringement fees and other receipts	743	435
4,474	3,837	Total operating funding (A)	4,855	3,864
APPLICATIONS OF OPERATING FUNDING				
3,399	2,666	Payments to staff and suppliers	4,234	2,720
197	268	Finance costs	143	263
478	525	Internal charges and overheads applied	480	537
0	0	Other operating funding applications	0	0
4,074	3,460	Total applications of operating funding (B)	4,857	3,519
400	377	Surplus (deficit) of operating funding (A-B)	(2)	345
SOURCES OF CAPITAL FUNDING				
0	0	Subsidies and grants for capital expenditure	0	0
0	0	Development and financial contributions	0	0
(2,170)	(114)	Increase (decrease) in debt	(121)	(188)
0	0	Gross proceeds from sale of assets	0	0
0	0	Lump sum contributions	0	0
0	0	Other dedicated capital funding	0	0
(2,170)	(114)	Total sources of capital funding (C)	(121)	(188)
APPLICATIONS OF CAPITAL FUNDING				
0	0	- To meet additional demand	0	0
2	32	- To improve the level of service	42	27
54	74	- To replace existing assets	37	5
(1,826)	158	Increase (decrease) in reserves	(202)	124
0	0	Increase (decrease) in investments	0	0
(1,771)	263	Total applications of capital funding (D)	(123)	157
(400)	(377)	Surplus (deficit) of capital funding (C -D)	2	(345)
0	0	Funding Balance ((A-B) + (C-D))	0	0
55	45	Excludes Depreciation of:	93	49

The above Statement includes interest of \$36,834 and loan repayments of \$114,016 on internal borrowings. The outstanding balance of the internal loan is \$669,677.

TE TAUĀKI PŪTEA WHAKAPĀNGA

SOUTH TARANAKI DISTRICT COUNCIL FUNDING IMPACT STATEMENT - ROADING and FOOTPATHS (INCLUDES ROAD SAFETY & PATHWAYS) NGĀ HUARAHI ARA RAU for the year ended 30 June 2021

Actual 2020 (\$,000)	2018-28 LTP 2020 (\$,000)		Actual 2021 (\$,000)	2018-28 LTP 2021 (\$,000)
SOURCES OF OPERATING FUNDING				
48	42	General rates, uniform annual general charges, rates penalties	42	42
6,815	6,815	Targeted rates	6,518	6,910
5,167	4,596	Subsidies and grants for operating purposes	6,077	4,694
161	109	Fees and charges	132	110
0	0	Internal charge and overheads recovered	0	0
1,887	1,658	Local authorities fuel tax, fines, infringement fees and other receipts	2,073	1,687
14,078	13,220	Total operating funding (A)	14,842	13,443
APPLICATIONS OF OPERATING FUNDING				
8,346	8,910	Payments to staff and suppliers	9,263	9,140
267	270	Finance costs	224	266
265	299	Internal charges and overheads applied	262	306
0	0	Other operating funding applications	0	0
8,878	9,479	Total applications of operating funding (B)	9,750	9,711
5,200	3,741	Surplus (deficit) of operating funding (A-B)	5,093	3,732
SOURCES OF CAPITAL FUNDING				
3,590	4,085	Subsidies and grants for capital expenditure	5,455	4,175
0	0	Development and financial contributions	0	0
(171)	(172)	Increase (decrease) in debt	(175)	(172)
0	0	Gross proceeds from sale of assets	0	0
0	0	Lump sum contributions	0	0
0	0	Other dedicated capital funding	0	0
3,418	3,913	Total sources of capital funding (C)	5,279	4,003
APPLICATIONS OF CAPITAL FUNDING				
0	0	- To meet additional demand	0	0
2,607	1,376	- To improve the level of service	3,552	1,401
4,754	6,565	- To replace existing assets	6,125	6,710
1,258	(287)	Increase (decrease) in reserves	695	(376)
0	0	Increase (decrease) in investments	0	0
8,618	7,654	Total applications of capital funding (D)	10,372	7,735
(5,200)	(3,741)	Surplus (deficit) of capital funding (C - D)	(5,093)	(3,732)
0	0	Funding Balance ((A-B) + (C-D))	0	0
6,941	6,534	Excludes Depreciation of:	7,290	6,955

The above Statement includes interest of \$108,547 and loan repayments of \$103,137 on internal borrowings. The outstanding balance of the internal loan is \$2,206,372.

FUNDING IMPACT STATEMENTS

SOUTH TARANAKI DISTRICT COUNCIL FUNDING IMPACT STATEMENT - COMMUNITY FACILITIES NGĀ WHARE-Ā-HAPORI for the year ended 30 June 2021

Actual 2020 (\$,000)	2018-28 LTP 2020 (\$,000)		Actual 2021 (\$,000)	2018-28 LTP 2021 (\$,000)
SOURCES OF OPERATING FUNDING				
5,319	5,372	General rates, uniform annual general charges, rates penalties	5,627	6,102
0	0	Targeted rates	0	0
23	23	Subsidies and grants for operating purposes	38	7
1,990	2,012	Fees and charges	2,233	2,072
0	0	Internal charge and overheads recovered	1	0
3,124	3,101	Local authorities fuel tax, fines, infringement fees and other receipts	3,240	3,153
10,455	10,508	Total operating funding (A)	11,138	11,334
APPLICATIONS OF OPERATING FUNDING				
5,772	5,805	Payments to staff and suppliers	6,142	6,338
1,263	1,595	Finance costs	1,094	1,637
1,289	1,200	Internal charges and overheads applied	1,420	1,232
61	0	Other operating funding applications	93	0
8,385	8,600	Total applications of operating funding (B)	8,748	9,207
2,071	1,908	Surplus (deficit) of operating funding (A-B)	2,390	2,127
SOURCES OF CAPITAL FUNDING				
0	0	Subsidies and grants for capital expenditure	3	0
0	0	Development and financial contributions	0	0
(667)	(44)	Increase (decrease) in debt	(546)	497
0	0	Gross proceeds from sale of assets	0	0
121	13	Lump sum contributions	0	8
0	0	Other dedicated capital funding	0	0
(545)	(31)	Total sources of capital funding (C)	(543)	505
APPLICATIONS OF CAPITAL FUNDING				
0	0	- To meet additional demand	0	0
240	416	- To improve the level of service	274	49
572	1,389	- To replace existing assets	1,329	2,031
714	72	Increase (decrease) in reserves	244	553
0	0	Increase (decrease) in investments	0	0
1,525	1877	Total applications of capital funding (D)	1,847	2,632
(2,071)	(1,908)	Surplus (deficit) of capital funding (C -D)	(2,390)	(2,127)
0	0	Funding Balance ((A-B) + (C-D))	(0)	0
2,593	3,034	Excludes Depreciation of:	2,992	3,288

The above Statement includes interest of \$17,334 and loan repayments of \$42,448 on internal borrowings. The outstanding balance of the internal loan is \$326,359.

TE TAUĀKI PŪTEA WHAKAPĀNGA

SOUTH TARANAKI DISTRICT COUNCIL

FUNDING IMPACT STATEMENT - ARTS and CULTURE

NGĀ MAHI Ā-TOI ME RĒHIA

for the year ended 30 June 2021

Actual 2020 (\$,000)	2018-28 LTP 2020 (\$,000)		Actual 2021 (\$,000)	2018-28 LTP 2021 (\$,000)
SOURCES OF OPERATING FUNDING				
2,555	2,505	General rates, uniform annual general charges, rates penalties	2,593	2,584
0	0	Targeted rates	0	0
38	42	Subsidies and grants for operating purposes	109	43
84	39	Fees and charges	95	42
0	0	Internal charge and overheads recovered	0	0
496	544	Local authorities fuel tax, fines, infringement fees and other receipts	582	528
3,173	3,130	Total operating funding (A)	3,379	3,197
APPLICATIONS OF OPERATING FUNDING				
1888	1,896	Payments to staff and suppliers	2,024	1,897
46	53	Finance costs	36	52
885	804	Internal charges and overheads applied	973	832
0	0	Other operating funding applications	0	0
2,819	2,753	Total applications of operating funding (B)	3,033	2,781
354	376	Surplus (deficit) of operating funding (A-B)	346	416
SOURCES OF CAPITAL FUNDING				
0	0	Subsidies and grants for capital expenditure	0	0
0	0	Development and financial contributions	0	0
(45)	(49)	Increase (decrease) in debt	(48)	(19)
0	0	Gross proceeds from sale of assets	0	0
0	0	Lump sum contributions	0	0
0	0	Other dedicated capital funding	0	0
(45)	(49)	Total sources of capital funding (C)	(48)	(19)
APPLICATIONS OF CAPITAL FUNDING				
0	0	- To meet additional demand	0	0
0	0	- To improve the level of service	6	0
249	279	- To replace existing assets	356	391
60	48	Increase (decrease) in reserves	(64)	7
0	0	Increase (decrease) in investments	0	0
309	327	Total applications of capital funding (D)	298	397
(354)	(376)	Surplus (deficit) of capital funding (C -D)	(346)	(416)
0	0	Funding Balance ((A-B) + (C-D))	0	0
522	484	Excludes Depreciation of:	435	503

The above Statement includes interest of \$11,029 and loan repayments of \$29,334 on internal borrowings. The outstanding balance of the internal loan is \$205,336.

FUNDING IMPACT STATEMENTS

SOUTH TARANAKI DISTRICT COUNCIL FUNDING IMPACT STATEMENT - DISTRICT ECONOMY WHAKATIPURANGA O TE ROHE for the year ended 30 June 2021

Actual 2020 (\$,000)	2018-28 LTP 2020 (\$,000)		Actual 2021 (\$,000)	2018-28 LTP 2021 (\$,000)
SOURCES OF OPERATING FUNDING				
930	843	General rates, uniform annual general charges, rates penalties	1,066	890
169	167	Targeted rates	168	169
20	13	Subsidies and grants for operating purposes	29	14
86	208	Fees and charges	65	130
36	0	Internal charge and overheads recovered	28	0
473	985	Local authorities fuel tax, fines, infringement fees and other receipts	906	1,187
1,715	2,216	Total operating funding (A)	2,262	2,390
APPLICATIONS OF OPERATING FUNDING				
933	1,012	Payments to staff and suppliers	1,203	968
210	462	Finance costs	276	575
312	225	Internal charges and overheads applied	334	233
167	287	Other operating funding applications	167	289
1,623	1,986	Total applications of operating funding (B)	1,980	2,065
92	230	Surplus (deficit) of operating funding (A-B)	282	325
SOURCES OF CAPITAL FUNDING				
0	0	Subsidies and grants for capital expenditure	3,200	0
0	0	Development and financial contributions	0	0
1,633	3,644	Increase (decrease) in debt	711	727
0	0	Gross proceeds from sale of assets	0	0
227	3,334	Lump sum contributions	0	0
0	0	Other dedicated capital funding	0	0
1,860	6,978	Total sources of capital funding (C)	3,911	727
APPLICATIONS OF CAPITAL FUNDING				
0	0	- To meet additional demand	0	0
1,821	7,016	- To improve the level of service	679	1,000
0	0	- To replace existing assets	0	0
132	193	Increase (decrease) in reserves	3,514	52
0	0	Increase (decrease) in investments	0	0
1,953	7,208	Total applications of capital funding (D)	4,193	1,052
(92)	(230)	Surplus (deficit) of capital funding (C -D)	(282)	(325)
0	0	Funding Balance ((A-B) + (C-D))	0	0
52	188	Excludes Depreciation of:	39	280

The above Statement includes interest of \$1,837 and loan repayments of \$4,342 on internal borrowings. The outstanding balance of the internal loan is \$34,736.

TE TAUĀKI PŪTEA WHAKAPĀNGA

SOUTH TARANAKI DISTRICT COUNCIL FUNDING IMPACT STATEMENT - COMMUNITY DEVELOPMENT WHAKAWHANAKE HAPORI for the year ended 30 June 2021

Actual 2020 (\$,000)	2018-28 LTP 2020 (\$,000)		Actual 2021 (\$,000)	2018-28 LTP 2021 (\$,000)
SOURCES OF OPERATING FUNDING				
923	885	General rates, uniform annual general charges, rates penalties	1,006	886
0	0	Targeted rates	0	0
10	0	Subsidies and grants for operating purposes	273	0
0	0	Fees and charges	0	0
0	0	Internal charge and overheads recovered	0	0
247	245	Local authorities fuel tax, fines, infringement fees and other receipts	294	234
1,180	1,129	Total operating funding (A)	1,573	1,120
APPLICATIONS OF OPERATING FUNDING				
397	367	Payments to staff and suppliers	633	373
60	63	Finance costs	52	63
262	211	Internal charges and overheads applied	264	217
511	575	Other operating funding applications	596	505
1,230	1,216	Total applications of operating funding (B)	1,546	1,158
(49)	(87)	Surplus (deficit) of operating funding (A-B)	27	(38)
SOURCES OF CAPITAL FUNDING				
0	0	Subsidies and grants for capital expenditure	0	0
0	0	Development and financial contributions	0	0
(24)	(25)	Increase (decrease) in debt	(29)	(25)
0	0	Gross proceeds from sale of assets	0	0
0	0	Lump sum contributions	0	0
0	0	Other dedicated capital funding	0	0
(24)	(25)	Total sources of capital funding (C)	(29)	(25)
APPLICATIONS OF CAPITAL FUNDING				
0	0	- To meet additional demand	0	0
1	0	- To improve the level of service	0	0
0	0	- To replace existing assets	0	0
(74)	(112)	Increase (decrease) in reserves	(1)	(63)
0	0	Increase (decrease) in investments	0	0
(73)	(112)	Total applications of capital funding (D)	(1)	(63)
49	87	Surplus (deficit) of capital funding (C -D)	(27)	38
0	0	Funding Balance ((A-B) + (C-D))	0	0
2	2	Excludes Depreciation of:	1	1

FUNDING IMPACT STATEMENTS

SOUTH TARANAKI DISTRICT COUNCIL

FUNDING IMPACT STATEMENT - ENVIRONMENTAL SUSTAINABILITY

TOITŪ TE TAI AO for the year ended 30 June 2021

Actual 2020 (\$,000)	2018-28 LTP 2020 (\$,000)		Actual 2021 (\$,000)	2018-28 LTP 2021 (\$,000)
SOURCES OF OPERATING FUNDING				
728	790	General rates, uniform annual general charges, rates penalties	755	722
0	0	Targeted rates	0	0
0	0	Subsidies and grants for operating purposes	0	0
188	165	Fees and charges	215	169
0	0	Internal charge and overheads recovered	0	0
218	254	Local authorities fuel tax, fines, infringement fees and other receipts	251	235
1,134	1,209	Total operating funding (A)	1,221	1,126
APPLICATIONS OF OPERATING FUNDING				
1,049	725	Payments to staff and suppliers	866	759
0	0	Finance costs	0	0
288	283	Internal charges and overheads applied	324	290
0	0	Other operating funding applications	0	0
1,338	1,008	Total applications of operating funding (B)	1,190	1,049
(203)	201	Surplus (deficit) of operating funding (A-B)	31	77
SOURCES OF CAPITAL FUNDING				
0	0	Subsidies and grants for capital expenditure	0	0
0	0	Development and financial contributions	0	0
0	0	Increase (decrease) in debt	0	0
0	0	Gross proceeds from sale of assets	0	0
0	0	Lump sum contributions	0	0
0	0	Other dedicated capital funding	0	0
0	0	Total sources of capital funding (C)	0	0
APPLICATIONS OF CAPITAL FUNDING				
0	0	- To meet additional demand	0	0
0	0	- To improve the level of service	0	0
0	0	- To replace existing assets	0	0
(203)	201	Increase (decrease) in reserves	31	77
0	0	Increase (decrease) in investments	0	0
(203)	201	Total applications of capital funding (D)	31	77
203	(201)	Surplus (deficit) of capital funding (C - D)	(31)	(77)
0	0	Funding Balance ((A-B) + (C-D))	0	0
1	1	Excludes Depreciation of:	1	1

TE TAUĀKI PŪTEA WHAKAPĀNGA

SOUTH TARANAKI DISTRICT COUNCIL FUNDING IMPACT STATEMENT - REGULATORY SERVICES RATONGA WHAKATURE for the year ended 30 June 2021

Actual 2020 (\$,000)	2018-28 LTP 2020 (\$,000)		Actual 2021 (\$,000)	2018-28 LTP 2021 (\$,000)
SOURCES OF OPERATING FUNDING				
839	769	General rates, uniform annual general charges, rates penalties	908	817
0	0	Targeted rates	0	0
0	0	Subsidies and grants for operating purposes	0	0
1,584	1,617	Fees and charges	1,661	1,651
0	0	Internal charge and overheads recovered	0	0
193	154	Local authorities fuel tax, fines, infringement fees and other receipts	209	154
2,616	2,540	Total operating funding (A)	2,777	2,622
APPLICATIONS OF OPERATING FUNDING				
1,893	1,675	Payments to staff and suppliers	2,350	1,737
19	8	Finance costs	13	9
836	823	Internal charges and overheads applied	924	845
0	0	Other operating funding applications	0	0
2,749	2,506	Total applications of operating funding (B)	3,287	2,591
(133)	34	Surplus (deficit) of operating funding (A-B)	(510)	31
SOURCES OF CAPITAL FUNDING				
0	0	Subsidies and grants for capital expenditure	0	0
0	0	Development and financial contributions	0	0
27	20	Increase (decrease) in debt	11	(3)
0	0	Gross proceeds from sale of assets	0	0
0	0	Lump sum contributions	0	0
0	0	Other dedicated capital funding	0	0
27	20	Total sources of capital funding (C)	11	(3)
APPLICATIONS OF CAPITAL FUNDING				
0	0	- To meet additional demand	0	0
14	6	- To improve the level of service	40	0
32	33	- To replace existing assets	16	12
(152)	15	Increase (decrease) in reserves	(555)	16
0	0	Increase (decrease) in investments	0	0
(106)	54	Total applications of capital funding (D)	(499)	28
133	(34)	Surplus (deficit) of capital funding (C -D)	510	(31)
0	0	Funding Balance ((A-B) + (C-D))	0	0
51	46	Excludes Depreciation of:	47	43

FUNDING IMPACT STATEMENTS

SOUTH TARANAKI DISTRICT COUNCIL FUNDING IMPACT STATEMENT - COASTAL STRUCTURES NGĀ MOMO HANGA KI TAI for the year ended 30 June 2021

Actual 2020 (\$,000)	2018-28 LTP 2020 (\$,000)		Actual 2021 (\$,000)	2018-28 LTP 2021 (\$,000)
SOURCES OF OPERATING FUNDING				
53	104	General rates, uniform annual general charges, rates penalties	112	115
0	0	Targeted rates	0	0
0	0	Subsidies and grants for operating purposes	0	0
0	0	Fees and charges	0	0
0	0	Internal charge and overheads recovered	0	0
10	0	Local authorities fuel tax, fines, infringement fees and other receipts	24	0
63	104	Total operating funding (A)	136	115
APPLICATIONS OF OPERATING FUNDING				
18	22	Payments to staff and suppliers	24	23
8	28	Finance costs	11	30
36	32	Internal charges and overheads applied	65	33
0	0	Other operating funding applications	0	0
62	82	Total applications of operating funding (B)	100	86
1	21	Surplus (deficit) of operating funding (A-B)	36	29
SOURCES OF CAPITAL FUNDING				
0	0	Subsidies and grants for capital expenditure	0	0
0	0	Development and financial contributions	0	0
176	(16)	Increase (decrease) in debt	3	72
0	0	Gross proceeds from sale of assets	0	0
0	0	Lump sum contributions	0	0
0	0	Other dedicated capital funding	0	0
176	(16)	Total sources of capital funding (C)	3	72
APPLICATIONS OF CAPITAL FUNDING				
0	0	- To meet additional demand	0	0
51	158	- To improve the level of service	0	161
151	0	- To replace existing assets	22	107
(25)	(152)	Increase (decrease) in reserves	16	(168)
0	0	Increase (decrease) in investments	0	0
177	5	Total applications of capital funding (D)	38	101
(1)	(21)	Surplus (deficit) of capital funding (C -D)	(36)	(29)
0	0	Funding Balance ((A-B) + (C-D))	0	0
273	290	Excludes Depreciation of:	239	312

TE TAUĀKI PŪTEA WHAKAPĀNGA

SOUTH TARANAKI DISTRICT COUNCIL

FUNDING IMPACT STATEMENT - CORPORATE ACTIVITIES (REALLOCATED ACTIVITY)

NGĀ MAHINGA MATAKITE Ā ROHE

for the year ended 30 June 2021

Actual 2020 (\$,000)	2018-28 LTP 2020 (\$,000)		Actual 2021 (\$,000)	2018-28 LTP 2021 (\$,000)
SOURCES OF OPERATING FUNDING				
177	298	General rates, uniform annual general charges, rates penalties	(149)	(71)
256	209	Targeted rates	278	209
0	0	Subsidies and grants for operating purposes	0	0
40	87	Fees and charges	50	93
13,665	13,599	Internal charge and overheads recovered	14,941	13,935
(1,501)	2,667	Local authorities fuel tax, fines, infringement fees and other receipts	14,234	2,570
12,637	16,859	Total operating funding (A)	29,355	16,736
APPLICATIONS OF OPERATING FUNDING				
11,463	10,506	Payments to staff and suppliers	11,912	10,684
351	387	Finance costs	373	405
2,537	3,321	Internal charges and overheads applied	3,264	3,410
0	0	Other operating funding applications	62	0
14,351	14,214	Total applications of operating funding (B)	15,612	14,499
(1,714)	2,645	Surplus (deficit) of operating funding (A-B)	13,743	2,237
SOURCES OF CAPITAL FUNDING				
0	0	Subsidies and grants for capital expenditure	(42)	0
92	0	Development and financial contributions	168	0
5,082	(388)	Increase (decrease) in debt	700	533
0	0	Gross proceeds from sale of assets	0	0
(266)	0	Lump sum contributions	0	0
0	0	Other dedicated capital funding	0	0
4,908	(388)	Total sources of capital funding (C)	826	533
APPLICATIONS OF CAPITAL FUNDING				
0	0	- To meet additional demand	0	0
735	107	- To improve the level of service	295	691
114	171	- To replace existing assets	289	699
2,344	1,980	Increase (decrease) in reserves	13,985	1,381
0	0	Increase (decrease) in investments	0	0
3,194	2,258	Total applications of capital funding (D)	14,569	2,770
1,714	(2,645)	Surplus (deficit) of capital funding (C -D)	(13,743)	(2,237)
(0)	0	Funding Balance ((A-B) + (C-D))	0	0
717	564	Excludes Depreciation of:	741	665

The above Statement includes interest of \$21,407 and loan repayments of \$50,608 on internal borrowings. The outstanding balance of the internal loan is \$404,860.

FUNDING IMPACT STATEMENTS

SOUTH TARANAKI DISTRICT COUNCIL

FUNDING IMPACT STATEMENT - WHOLE OF COUNCIL for the year ended 30 June 2021

Actual 2020 (\$,000)	2018-28 LTP 2020 (\$,000)		Actual 2021 (\$,000)	2018-28 LTP 2021 (\$,000)
SOURCES OF OPERATING FUNDING				
15,454	15,423	General rates, uniform annual general charges, rates penalties	15,780	15,720
27,151	26,204	Targeted Rates	26,882	26,326
5,283	4,984	Subsidies and grants for operating purposes	6,526	5,137
5,966	6,150	Fees and charges	6,820	6,744
3,261	7,692	Interest and dividends from investments	19,960	8,491
2,474	2,200	Local authorities fuel tax, fines, infringement fees and other receipts	2,509	1,435
59,588	62,653	Total operating funding (A)***	78,477	63,853
APPLICATIONS OF OPERATING FUNDING				
40,149	38,998	Payments to staff and suppliers	44,271	41,923
5,217	6,072	Finance costs*	4,789	5,326
739	901	Other operating funding applications	922	970
46,105	45,971	Total applications of operating funding (B)***	49,982	48,219
13,483	16,682	Surplus (deficit) of operating funding (A-B)	28,495	15,635
SOURCES OF CAPITAL FUNDING				
3,590	4,599	Subsidies and grants for capital expenditure	10,045	4,580
92	0	Development and financial contributions	168	0
4,400	471	Increase (decrease) in debt**	(5,800)	8,606
0	0	Gross proceeds from sale of assets	0	0
82	3,349	Lump sum contributions	0	1,027
0	0	Other dedicated capital funding	0	0
8,164	8,419	Total sources of capital funding (C)	4,413	14,213
APPLICATIONS OF CAPITAL FUNDING				
1,542	45	- To meet additional demand	180	3,847
8,244	7,253	- To improve the level of service	7,555	8,363
10,760	10,564	- To replace existing assets	15,433	15,270
1,100	7,239	Increase (decrease) in reserves	9,741	2,367
0	0	Increase (decrease) in investments	0	0
21,647	25,101	Total applications of capital funding (D)	32,908	29,847
(13,483)	(16,682)	Surplus (deficit) of capital funding (C - D)	(28,495)	(15,635)
0	0	Funding Balance ((A-B) + (C-D))	0	0
17,498	17,738	Excludes Depreciation of:	19,279	19,083

* The finance costs exclude interest of \$857,703 on internal borrowings.

** The increase/decrease in debt excludes a loan repayment of \$1,337,265 on internal borrowings. The outstanding balance of the internal loan is \$16,911,744.

***2020/21 Revenue and Expenditure amounts exclude internal charges of \$1.17 million such as Rates and Water by Meter (which the Council charges to itself).

TE TAUĀKI PŪTEA WHAKAPĀNGA

SOUTH TARANAKI DISTRICT COUNCIL

FUNDING IMPACT STATEMENT - WHOLE OF COUNCIL for the year ended 30 June 2021

	Actual 2021 (\$,000)	2018-28 LTP 2021 (\$,000)
RECONCILIATION TO SURPLUS/(DEFICIT) BEFORE TAXATION		
Surplus (deficit) of operating funding (A-B)	28,495	13,483
Subsidies and grants for capital expenditure	10,045	3,590
Development and financial contributions	168	92
Other Adjustments	0	0
Loss on disposal of assets	(1,186)	(355)
Vested assets	888	249
Lump sum Contributions	0	82
Other Dedicated Capital Funding	0	0
Gain/(Loss) on derivatives	7,364	(3,586)
Depreciation	(19,279)	(17,498)
Surplus (Deficit) before taxation	26,495	(3,943)

STATEMENT OF FINANCIAL PERFORMANCE

For the year ended 30 June 2021

The Statement of Financial Performance details the revenue and expenditure relating to all Council activities. The supporting operating statements for each significant activity provide further detail as to the costs and revenue of each activity.

Council 2020 \$,000	Consolidated 2020 \$,000		Note	Council 2021 \$,000	Budget 2021 \$,000	Consolidated 2021 \$,000
		INCOME	1			
42,426	42,426	Rates Income		42,478	42,046	42,478
17,736	17,736	Other Income		34,319	18,924	34,319
3,260	3,260	Financial Income		19,960	8,491	19,960
0	0	Other Gains		0	0	0
63,422	63,422	Total Income*		96,758	69,461	96,758
		EXPENDITURE	2			
2,995	2,995	Democracy and Leadership		3,291	3,095	3,291
3,339	3,339	Arts and Culture		3,464	3,429	3,464
10,577	10,577	Community Facilities		11,397	11,595	11,397
1,623	1,623	District Economy		2,127	2,390	2,127
1,231	1,231	Community Development		1,547	1,271	1,547
2,800	2,800	Regulatory Services		3,333	2,922	3,333
11,616	11,616	Water Supply Service		12,348	11,863	12,348
15,683	15,683	Roading and Footpaths		16,932	16,436	16,932
982	982	Stormwater		1,238	1,129	1,238
5,550	5,550	Waste Water		6,075	6,176	6,075
4,060	4,060	Solid Waste		4,898	4,082	4,898
335	335	Coastal Structure		339	386	339
1,338	1,338	Environmental Sustainability		1,191	1,071	1,191
5,236	5,236	Reallocated Activity		2,083	1,458	2,083
67,365	67,365	Total Expenditure*		70,263	67,302	70,263
(3,943)	(3,943)	Surplus Operating (Deficit) before Tax		26,495	2,159	26,495
0	0	Taxation	3	0	0	0
(3,943)	(3,943)	Surplus Operating (Deficit) after Tax		26,495	2,159	26,495

Explanation of Net Surplus

The Council made a net operating surplus of \$26,495,000 against a budgeted surplus of \$2,159,000. An explanation of this variance is detailed in the financial commentary.

*2020/21 Revenue and Expenditure amounts exclude internal charges of \$1.17 million such as Rates and Water by Meter (which the Council charges to itself).

The financial statements should be read in conjunction with the notes and policies and the financial commentary within this document.

SOUTH TARANAKI DISTRICT COUNCIL

STATEMENT OF FINANCIAL POSITION

As at 30 June 2021

Council Actual 2020 \$,000	Consolidated Actual 2020 \$,000	Description	Note	Council Actual 2021 \$,000	Council Budget 2021 \$,000	Consolidated Actual 2021 \$000
CURRENT ASSETS						
10,703	10,703	Cash and Cash Equivalents	4	16,778	5,097	16,778
7,930	7,930	Accounts Receivable	5	9,067	10,265	9,067
0	0	Derivative Financial Instruments	23	25	0	25
107,790	107,790	Current Portion of Investments	6	108,030	106,665	108,030
906	906	Prepayments		1,040	2,260	1,040
116	116	Stocks	7	57	207	57
127,445	127,445	Total Current Assets		134,998	124,494	134,997
Non-Current Assets						
30,669	30,669	Investments	6	37,670	30,232	37,670
906,429	906,429	Property, Plant and Equipment	8	909,533	908,716	909,533
1,268	1,268	Intangible Assets	9	1,542	511	1,542
938,366	938,366	Total Non-Current Assets		948,745	939,459	948,745
1,065,811	1,065,811	Total Assets		1,083,742	1,063,953	1,083,742
CURRENT LIABILITIES						
7,435	7,435	Accounts Payable	10	10,578	9,365	10,578
910	910	Employee Entitlements	11	1,020	910	1,020
379	379	Income Received in Advance		1,791	758	1,791
163	163	Derivative Financial Instruments	23	516	0	516
12,112	12,112	Current Portion of Term Liabilities	13	17,077	25,105	17,077
47	47	Current Landfill Aftercare Provision	12	39	0	39
21,046	21,046	Total Current Liabilities		31,021	36,138	31,021
Non-Current Liabilities						
107,109	107,109	Term Liabilities	13	96,231	102,889	96,231
17,395	17,395	Derivative Financial Instruments	23	9,703	13,870	9,703
321	321	Non-Current Landfill Aftercare Provision	12	348	350	348
124,825	124,825	Total Non-Current Liabilities		106,282	117,109	106,282
919,940	919,940	Total Assets Less Liabilities		946,441	910,706	946,441
EQUITY						
458,545	458,545	Accumulated Balances	14	469,233	403,684	469,233
2,276	2,276	Restricted and Statutory Reserves	14	2,601	1,973	2,601
0	0	Investment Revaluation Reserves	14	6	36	6
10,357	10,357	Separate Operating Reserves	14	11,800	3,387	11,800
642	642	Capital Replacement Reserves	14	434	160	434
145,728	145,728	Council Created Reserves	14	159,976	150,764	159,976
302,391	302,391	Asset Revaluation Reserves	14	302,391	350,702	302,391
919,940	919,940	Total Equity		946,441	910,706	946,441

The Annual Report and associated Audit Report were considered and adopted at a meeting of the South Taranaki District Council on 1 November 2021.


PHIL NIXON
 Mayor


WAIDE CROCKETT
 Chief Executive

The financial statements should be read in conjunction with the notes and policies and the financial commentary within this document.

STATEMENT OF CHANGES IN EQUITY

For the year ended 30 June 2021

Council 2020 \$,000	Consolidated 2020 \$,000		Council 2021 \$,000	Budget 2021 \$,000	Consolidated 2021 \$,000
850,384	850,384	Opening Equity as at 1 July	919,940	908,547	919,940
(3,943)	(3,943)	Total comprehensive income	26,495	2,159	26,495
73,499	73,499	Total other comprehensive income	6	0	6
919,940	919,940	Balance at 30 June	946,441	910,706	946,441
		Total comprehensive income attributable to:			
69,556	69,556	South Taranaki District Council	26,495	2,159	26,495
69,556	69,556	Total comprehensive income	26,495	2,159	26,495

The financial statements should be read in conjunction with the notes and policies and the financial commentary within this document.

STATEMENT OF COMPREHENSIVE REVENUE AND EXPENSE

For the year ended 30 June 2021

Council Actual 2020 \$,000	Consolidated Actual 2020 \$,000		Council Actual 2021 \$,000	Council Budget 2021 \$,000	Consolidated Actual 2021 \$,000
REVENUE					
REVENUE BY EXCHANGE TRANSACTIONS					
9,133	9,133	Rates - Water by Meter	9,123	8,578	9,123
3,260	3,260	Financial Revenue	19,960	8,491	19,960
		Revenue from Non-Exchange Transactions			
33,293	33,293	Rates	33,356	33,468	33,356
6,078	6,078	Fees and Charges	6,810	6,744	6,810
8,955	8,955	Subsidies and Grants	16,571	10,745	16,571
92	92	Development and Financial Contributions	168	0	168
2,610	2,610	Other Revenue	10,770	1,435	10,770
63,422	63,422	Total Income	96,758	69,461	96,758
EXPENDITURE					
13,893	13,893	Personnel Costs	14,852	14,828	14,852
17,498	17,498	Depreciation & Amortisation Expense	19,278	19,083	19,278
5,217	5,217	Finance Costs	4,789	5,326	4,789
30,757	30,757	Other Expenses	31,344	28,065	31,344
67,365	67,365	Total Expenditure*	70,263	67,302	70,263
(3,943)	(3,943)	Surplus/(Deficit) Before Tax	26,495	2,159	26,495
0	0	Tax	0	0	0
(3,943)	(3,943)	Surplus/(Deficit) After Tax	26,495	2,159	26,495
(92)	(92)	Increase/Decrease in Revaluation Reserves	0	0	0
73,591	73,591	Gain on Asset Revaluation	0	0	0
69,556	69,556	Total Comprehensive Revenue and Expense for the Year	26,495	2,159	26,495

The financial statements should be read in conjunction with the notes and policies and the financial commentary within this document.

*2020/21 Revenue and Expenditure amounts exclude internal charges of \$1.17 million such as Rates and Water by Meter (which the Council charges to itself).

STATEMENT OF CASHFLOW

For the year ended 30 June 2021

Council 2020 \$,000	Consolidated 2020 \$,000		Note	Council 2021 \$,000	Budget 2021 \$,000	Consolidated 2021 \$,000
CASH FLOWS FROM OPERATING ACTIVITIES						
CASH WAS PROVIDED FROM:						
42,567	42,567	Rates		42,743	42,544	42,743
118	118	Dividends		4	0	4
2,907	2,907	Interest on Investments		3,605	2,090	3,605
17,780	17,780	Other Revenue		25,936	18,924	25,936
3,085	3,085	Regional Council Rates		3,109	2,250	3,109
Cash was applied to:						
(38,823)	(38,823)	Payments to Suppliers & Employees		(41,997)	(43,855)	(41,997)
(5,534)	(5,534)	Interest paid on Term Debt		(4,789)	(5,326)	(4,789)
211	211	Net GST paid to/from IRD		303	0	303
(3,085)	(3,085)	Rates paid to Regional Council		(3,109)	(2,250)	(3,109)
19,226	19,226	Net Cash from Operating Activities	15	25,805	14,378	25,805
CASH FLOWS FROM INVESTING ACTIVITIES						
CASH WAS PROVIDED FROM:						
23	23	Proceeds from Sale of Property, Plant and Equipment		0	0	0
3,206	3,206	Net cash inflow from investment		9,110	4,668	9,110
Cash was applied to:						
0	0	Net cash outflow to investments		0	0	0
(6,000)	(6,000)	Net cash outflow to short term investment		0	0	0
(20,554)	(20,554)	Purchase of Property, Plant and Equipment		(22,954)	(30,395)	(22,954)
0	0	Miscellaneous – Prepayment for Landfill		0	0	0
(23,325)	(23,325)	Net Cash from Investing Activities		(13,844)	(25,727)	(13,844)
CASH FLOWS FROM FINANCING ACTIVITIES						
CASH WAS PROVIDED FROM:						
13,246	13,246	Loans Raised		6,550	12,337	6,550
25,000	25,000	Loan Raised - Current Portion		0	0	0
Cash was applied to:						
(9,011)	(9,011)	Repayment of Debt		(6,435)	(3,773)	(6,435)
(25,000)	(25,000)	Repayment Loans - Current Portion		(6,000)	0	(6,000)
4,235	4,235	Net Cash from Financing Activities		(5,886)	(8,564)	(5,886)
136	136	Net Increase/(Decrease) In Cash Held		6,075	(2,785)	6,075
10,567	10,567	Total Cash Resources at 1 July		10,703	7,882	10,703
10,703	10,703	Total Cash Resources at 30 June		16,778	5,097	16,778
Made Up Of:						
10,703	10,703	Cash and Cash Equivalents		16,778	5,097	16,778

The GST (net) component of operating activities reflects the net GST paid and received with the Inland Revenue Department. The GST (net) component has been presented on a net basis, as the gross amounts do not provide meaningful information for financial statement purposes.

The financial statements should be read in conjunction with the notes and policies and the financial commentary within this document.

NOTES TO FINANCIAL STATEMENTS PITO KŌRERO KI TE TAUĀKI PŪTEA



FOR THE YEAR ENDED 30 JUNE 2021

MAKING SOUTH TARANAKI

THE MOST
liveable

DISTRICT IN NZ



STATEMENT OF ACCOUNTING POLICIES

ENTITY STATEMENT

The South Taranaki District Council is a territorial local authority governed by the Local Government Act 2002. The Council's primary objective is to provide goods or services for the community or social benefit rather than making a financial return. Accordingly, the Council has designated itself and the group as a public benefit entity. The consolidated financial statements are for the Council and its subsidiary, Novus Contracting Limited (100% owned). The Council and all related entities are domiciled and incorporated, in New Zealand. The financial statements are for the year ended 30 June 2021. The financial statements were authorised by the Council on 1 November 2021.

STATEMENT OF COMPLIANCE AND BASIS OF PREPARATION

The financial statements have been prepared to comply with the requirements of Section 98 of the Local Government Act 2002 and Local Government Rating Act 2002. The Council is a public benefit entity (PBE) and complies with the PBE Accounting Standards Tier 1 issued by the External Reporting Board.

The financial statements have been prepared on the going concern basis, and the accounting policies have been applied consistently throughout the period.

MEASUREMENT BASE

The financial statements have been prepared on a historical cost basis, modified by the revaluation of land and buildings, certain infrastructural assets, and certain financial instruments (including derivative instruments) except for assets and liabilities, which are recorded at fair value. These are detailed in the specific policies below.

FUNCTIONAL AND PRESENTATION CURRENCY

The Financial Statements are presented in New Zealand dollars and all values are rounded to the nearest thousand dollars (\$000) and as a result there may be some rounding errors. The functional currency of the Council and group is New Zealand dollars.

CHANGES IN ACCOUNTING POLICIES

Land under roads was valued based on fair value provided by previous valuations in 2017. The valuation was carried out by Beca Projects NZ Limited. The Council has elected to use the fair value of Land under roads as at 30 June 2017 as the deemed cost. Land under roads is no longer revalued.

Amendments to PBE IPSAS 34-38

In January 2017, the External Reporting Board (XRB) issued new standards for interests in other entities (PBE IPSAS 34-38). These new standards replace the existing standards for interests in other entities (PBE IPSAS 6-8). The new standards are effective for annual periods beginning on or after 1 January 2019, with early application permitted.

Amendments to PBE IPSASs 21 and 26

In April 2017, the XRB issued Impairment of Revalued Assets, which now scopes in revalued property, plant and equipment into the impairment accounting standards PBE IPSASs 21 and 26, which will require Council to assess at each reporting date whether there is any indication that an asset may be impaired. However, where an impairment loss is recognised for an asset, or group of assets, that is revalued, an entity is not necessarily required to revalue the entire class of assets to which that impaired asset, or group of assets, belongs. This amendment is effective for periods beginning on or after 1 January 2019.

The Council has applied the new standards, which have no impact on the financial statements as at 30 June 2021.

STANDARDS ISSUED AND NOT YET EFFECTIVE AND NOT EARLY ADOPTED

Standards and amendments issued but not yet effective that have not been early adopted, and which are relevant to the Council and group are:

PBE IPSAS 41 Financial Instruments

In March 2019, the External Reporting Board (XRB) issued PBE IPSAS 41 Financial Instruments, which supersedes both PBE IFRS 9 Financial Instruments and PBE IPSAS 29 Financial Instruments: Recognition and Measurement. The Council has not early adopted PBE IPSAS 41 and the main changes between PBE IPSAS 29 and PBE IPSAS 41 are:

New financial asset classification requirements for determining whether an asset is measured at fair value or amortised cost.

TE KAUPAPA HERE O NGĀ TAUĀKI PŪTEA

A new impairment model for financial assets based on expected credit losses, which may result in earlier recognition of impairment losses.

Revised hedge accounting requirements to better reflect the management of risks.

The Council plans to apply this standard in preparing its 30 June 2022 financial statements. The Council has not yet assessed the effects of the new standard.

Amendment to PBE IPSAS 2 Statement of Cash Flows

An amendment to PBE IPSAS 2 Statement of Cash Flows requires entities to provide disclosures that enable users of financial statements to evaluate changes in liabilities arising from financing activities, including both changes arising from cash flows and non-cash changes. The amendment is effective for the year ending 30 June 2022, with early application permitted. The Council will not early adopt this amendment.

PBE FRS 48 Service Performance Reporting

PBE FRS 48 replaces the service performance reporting requirements of PBE IPSAS 1 and is effective for the year ending 30 June 2023, with early application permitted. The Council has not yet determined how application of PBE FRS 48 will affect its statement of service performance.

NOTES TO FINANCIAL STATEMENTS

Note 1: Revenue

Accounting policy

Revenue comprises rates, revenue from operating activities (fees and charges), investment revenue, grants and subsidies, capital contributions, gains, bequests and other revenue and is measured at the fair value of consideration received or receivable. Revenue may be derived from exchange and non-exchange transactions.

Exchange Transactions

An exchange transaction occurs when the Council receives assets or services, or has liabilities extinguished, and directly gives approximately equal value to the other party in exchange.

Non-Exchange Transactions

A non-exchange transaction is where the Council receives value from another party without giving approximately equal value in exchange.

An inflow of resources from a non-exchange transaction recognised as an asset is recognised as revenue, and any related liability is also recognised in respect of the same inflow.

Rates

Rates are set annually by a Council resolution and relate to a financial year. All ratepayers are invoiced within the financial year for which the rates have been set. Rates revenue is recognised at the start of the financial year to which the rates resolution relates.

Rates arising from late payment penalties are recognised as revenue when rates become overdue.

Rates remissions are recognised as a reduction of rates revenue when the Council receives an application that satisfies its rates remission policy.

Rates collected on behalf of the Taranaki Regional Council (TRC) are not recognised in the financial statement (except for statement of cashflow), as the Council is acting as an agent for the TRC.

Revenue from water rates by meter is recognised on an accrual basis. Unbilled usage, as a result of unread meters at year end, is accrued on an average usage basis.

Rate revenue is classified as non-exchange except for metered water rates which are classed as exchange revenue.

Government grants and subsidies

Government grants and subsidies are recognised upon entitlement at their fair value, which is when conditions pertaining to eligible expenditure have been fulfilled. The Council receives government grants from Waka Kotahi New Zealand Transport Agency, which subsidises part of the costs of maintaining the local roading infrastructure. Grants and Subsidies are classified as non-exchange revenue.

Fees and charges and sale of goods

Revenue from fees and charges is recognised from the rendering of services (for example, building consent fees) where the transaction is based on the actual service provided as a percentage of the total services to be provided. Under this method, revenue is recognised in the accounting periods in which the services are provided. Within rendering of services most activities are partially funded by rates and therefore classified as non-exchange revenue. Sale of goods is recognised when goods are delivered and is classified as exchange revenue.

Investment revenue

Interest revenue is accrued on a time basis, by reference to the principal outstanding and the effective interest rate applicable. Interest revenue is classified as exchange revenue.

Dividends are recognised when the shareholders' rights to receive payment have been established and are recognised, net of imputation credits. Dividends are classified as exchange revenue.

Other grants, bequests and vested assets

Other grants, bequests and assets vested in the Council are recognised when control over the asset is obtained. Vested assets are recognised as revenue at the fair value of the assets at the time of vesting. This is classified as non-exchange revenue.

PITO KŌRERO KI TE TAUĀKI PŪTEA

Capital contributions

Capital contributions for assets are recognised as revenue when received and are classified as non-exchange revenue.

Gains

Gains include additional earnings on the disposal of property, plant and equipment and movements in the fair value of financial assets and liabilities. Gains are classified as exchange revenue.

Foreign currency - exchange differences

Foreign currency transactions are converted into New Zealand dollars at the rate of exchange at the date of the transaction. Gains or losses on exchange have been recognised in the Surplus/Deficit. Gains on foreign currency exchange are classified as exchange revenue.

For the year ended 30 June 2021

Council 2020 \$,000	Consolidated 2020 \$,000		Council 2021 \$,000	Budget 2021 \$,000	Consolidated 2021 \$,000
RATES					
15,267	15,267	General Rates	15,619	15,575	15,619
6,694	6,694	Targeted - Roading	6,404	6,379	6,404
4,317	4,317	Other Water Rates	4,290	4,730	4,290
9,132	9,132	Metered Water Rates	9,121	8,314	9,121
1,904	1,904	Targeted - Refuse	1,918	1,913	1,918
4,674	4,674	Targeted - Wastewater	4,700	4,686	4,700
256	256	Warmer Homes Scheme Rate	278	292	278
9	9	Eltham Drainage Board	8	9	8
165	165	Hāwera Business Rate	163	161	163
187	187	Rate Penalties	161	165	161
(179)	(179)	Remissions	(184)	(177)	(184)
42,426	42,426	Total Rates	42,478	42,046	42,478
6,078	6,078	Fees and Charges	6,810	6,744	6,810
FINANCIAL REVENUE					
118	118	Dividends - General	4	0	4
235	235	Interest - General	71	301	71
0	0	Dividends - Long Term Investment Fund	0	0	0
0	0	Earnings - Long Term Investment Fund	0	0	0
3,870	3,870	Capital Gains on Long Term Investment Fund	18,536	8,190	18,536
-963	-963	Foreign Exchange Gains (Losses) on LTIF	1,344	0	1,344
3,260	3,260	Total Financial Revenue	19,960	8,491	19,960
92	92	Developmental Contributions	168	0	168
8,955	8,955	Subsidies & Grants	16,571	5,137	16,571
2,610	2,610	Other Revenue	10,770	7,043	10,770
63,422	63,422	Total Revenue # Subsidies and Grants include significant grants as follows: \$2.8m from the TSB Community Trust for the Te Ramanui project; \$700k Provincial Growth Grant for Nukumarū Station Road and \$1.429m Government Grant for tranche 1 of the Three Waters Reform	96,758	69,461	96,758

NOTES TO FINANCIAL STATEMENTS

Rates Remissions

Rates Remissions have been deducted from rates revenue above.

Councils Rate Remission Policy provides for rates to be remitted for the following purposes:

Council 2020 \$,000	Consolidated 2020 \$,000		Council 2021 \$,000	Budget 2021 \$,000	Consolidated 2021 \$,000
22	22	Rates on community halls	20		20
77	77	Rates for sporting, games, branches of the arts, community care and volunteer organisations	84		84
20	20	Rates on land protected for natural, historical or cultural conservation purposes	27		27
42	42	Uniform annual general charges on non-contiguous units owned by the same owner	42		42
12	12	Remissions of rates for miscellaneous purposes	1		1
6	6	Water by meter rates remissions	10		10
187	187	Rates Penalties*	161		161
366	366	Total Rates Remitted	345		345

* Rates penalty remissions include penalties remitted for those that have arranged to repay their outstanding rate debts through regular payments.

PITO KŌRERO KI TE TAUĀKI PŪTEA

Note 2: Expenditure by Nature Accounting policy

Specific accounting policies for major categories of expenditures are outlined below:

Personnel Costs

Salaries and Wages are recognised as an expense as employees provide services.

Grants and sponsorships

Expenditure is classified as a grant or sponsorship if it results in a transfer of resources to another party in return for compliance with certain conditions relating to the operating activities of that party. It includes any expenditure arising from a funding arrangement with another party that has been entered into to achieve the Council objectives. Grants and sponsorships are distinct from donations, which are discretionary or charitable gifts. Where grants and sponsorships are discretionary until payment, the expense is recognised when the payment is made. Otherwise, the expense is recognised when the specific criteria have been fulfilled.

Finance expenses - interest

Interest expense is recognised using the effective interest rate method. All borrowing costs are expensed in the period in which they are incurred. The Council has not capitalised borrowing costs associated with funding capital works in progress.

Depreciation and amortisation

Depreciation of property, plant and equipment and amortisation of intangible assets are charged on a straight-line basis over the estimated useful life of the associated assets.

Council 2020 \$,000	Consolidated 2020 \$,000		Council 2021 \$,000	Budget 2021 \$,000	Consolidated 2021 \$,000
13,746	13,746	Salary and Wages*	14,742	14,828	14,742
147	147	Increase/(decrease) in employee entitlements	109	0	109
13,893	13,893		14,852	14,828	14,852
OTHER OPERATING EXPENSES					
679	679	Remuneration to Elected Representatives**	716	654	716
134	134	Audit Fees for Annual Report	146	254	146
5	5	Audit Fees for Debenture Trust Deed	5	0	5
0	0	Audit Fees for Ten Year Plan	108	0	108
739	739	Grants	922	970	922
33	33	Impairment of receivables	121	0	121
17,498	17,498	Depreciation and amortisation expense	19,278	19,083	19,278
399	399	Fund Manager Fees	397	450	397
3,586	3,586	Loss on Derivatives	0	0	0
355	355	Loss on Disposal of Asset	1,186	0	1,186
64	64	Operating Lease payments	68	68	68
24,763	24,763	Other Operating Expenses	27,676	25,670	27,676
48,255	48,255		50,622	47,148	50,622
FINANCE COSTS					
5,217	5,217	Interest Expense	4,789	5,326	4,789
5,217	5,217		4,789	5,326	4,789
67,365	67,365	Total Expenditure	70,263	67,302	70,263

*Salary and Wages include Council's contribution to Kiwisaver of \$363k (2020 \$340k).

**Remuneration paid to the Elected Representatives include payments to Community Board members, Iwi Liaison Committee members and appointed members.

NOTES TO FINANCIAL STATEMENTS

Note 3: Tax

Accounting policy

Income tax

Income tax expense includes components relating to current tax and deferred tax. Current tax is the amount of income tax payable based on the taxable profit for the current year and any adjustments in respect of prior years.

Deferred tax

Deferred taxation is the amount of taxes payable (or receivable) in future years in respect of temporary differences (that is, where the accounting treatment differs from the Inland Revenue Department's requirements). Deferred taxation is determined using the full provision method. Deferred tax assets are only recognised when recovery is probable.

Council 2020 \$,000	Consolidated 2020 \$,000		Council 2021 \$,000	Budget 2021 \$,000	Consolidated 2021 \$,000
(3,943)	(3,943)	Net Surplus/(Deficit) before Taxation	26,495	2,159	26,495
(1,104)	(1,104)	Tax at 28%	7,419	605	7,419
		Plus/ (Less) Tax Effect of:			
1,104	1,104	Non-taxable income/expenditure	(7,419)	(605)	(7,719)
0	0	Tax Loss not recognised	0	0	0
0	0	Share of Associates Retained Surplus	0	0	0
0	0	Tax Expense for the Year	0	0	0
COMPRISING:					
0	0	Current Tax	0	0	0
0	0	Deferred tax	0	0	0
0	0	Deferred tax	0	0	0

The Council has unrecognised tax losses of \$720,427 (2020 \$715,602) with a tax effect of \$201,720 at 28% (2020 \$200,369) at 28% available to carry forward to future years.

Note 4: Cash and Cash Equivalents

Accounting policy

Cash and cash equivalents include cash on hand, deposits held at call with banks and other short-term highly liquid investments with the original maturities of three months or less. It includes all funds held for the day-to-day management of the Council and does not include funds set aside for specific purposes (for example, Reserve Funds).

Council 2020 \$,000	Consolidated 2020 \$,000		Council 2021 \$,000	Consolidated 2021 \$,000
5	5	Cash at bank and on hand	7	7
12,832	12,832	Westpac Current Account	16,771	16,771
(2,134)	(2,134)	Transfer to Long Term Investment Fund	0	0
0	0	Westpac On call account	0	0
0	0	TSB Hub account	0	0
10,703	10,703		16,778	16,778

The carrying value of cash at bank short-term deposits with maturity dates of three months or less approximates their fair value.

PITO KŌRERO KI TE TAUĀKI PŪTEA

Note 5: Accounts Receivable

Accounting policy

Accounts receivable are initially measured at fair value and subsequently measured at amortised cost using the effective interest method, less any provision for impairment.

A provision for impairment of accounts receivable is established when there is objective evidence that the Council will not be able to collect all amounts due according to the original terms of the agreement. The amount of the provision is the difference between the assets' carrying amount and the present value of estimated future cash flows, discounted using the effective interest method.

Rates are "written off": when remitted in accordance with the Council's rates remission policy and in accordance with the write-off criteria of sections 90A (where rates cannot be reasonably recovered) and 90B (in relation to Maori freehold land) of the Local Government (Rating) Act 2002.

Council 2020 \$,000	Consolidated 2020 \$,000		Council 2021 \$,000	Consolidated 2021 \$,000
832	832	Accruals and Sundries	1,093	1,093
4,313	4,313	General Debtors (Incl. Water)	4,336	4,336
1,324	1,324	Rate Arrears	1,036	1,036
1,111	1,111	Waka Kotahi NZTA	2,074	2,074
675	675	Goods and Services Tax	975	975
(325)	(325)	Provision for Doubtful Debts	(446)	(446)
7,930	7,930		9,067	9,067

The above amount for accounts receivable includes exchange transactions of \$2.77m (2020 - \$2.66m) for water by meter charges and interest receivable.

Fair Value

Debtors and other receivables are non-interest bearing and receipt is normally on 30-day terms; therefore the carrying value of debtors and other receivables approximate their fair value.

Impairment

The Council regularly reviews all debts to identify any areas of impairment, making provision as necessary. The Council utilises a number of options to assist slow-paying debtors to fulfil their obligations and debts are only written off when all avenues are exhausted.

The status of receivables as at 30 June 2020 and 2021 are detailed below:

Council 2020 \$,000	Consolidated 2020 \$,000		Council 2021 \$,000	Consolidated 2021 \$,000
5,050	5,050	Not past due	6,966	6,966
518	518	Past due 1-60 days	413	413
221	221	Past due 61 - 90 days	244	244
2,140	2,140	Past due > 90 days	1,443	1,443
7,930	7,930		9,067	9,067

Details of the Impairment Provision

The impairment provision has been calculated based on expected losses for the Council's pool of debtors.

Expected losses have been determined based on an analysis of the Council's losses in previous periods and the current provision has been estimated accordingly.

Council 2020 \$,000	Consolidated 2020 \$,000		Council 2021 \$,000	Consolidated 2021 \$,000
0	0	Individual Impairment	0	0
(325)	(325)	Collective Impairment	(446)	(446)
(325)	(325)	Total provision for Impairment	(446)	(446)

NOTES TO FINANCIAL STATEMENTS

Movements in the provision for impairment of receivables are as follows:

Council 2020 \$,000	Consolidated 2020 \$,000		Council 2021 \$,000	Consolidated 2021 \$,000
(292)	(292)	At 1 July	(325)	(325)
(90)	(90)	(Addition)/Reduction in provisions made during the year	(326)	(326)
0	0	Provisions reversed during the year	0	0
57	57	Receivables written-off during the period	205	205
(325)	(325)	At 30 June	(446)	(446)

The Council holds no collateral as security or other credit enhancements over receivables that are either past due or impaired.

The Chief Executive approved the “write-off” of rates receivable during the year under the Local Government (Rating) Act 2002 as follows: Section 90A \$2,677 (2020 \$7,900) and Section 90B \$23,823 (2020 \$7,829).

Note 6: Investments

Accounting policy

Financial assets

Financial Assets are initially measured at fair value plus transaction costs unless they are carried at fair value through surplus or deficit, in which case the transaction costs are recognised in the Surplus/Deficit.

Purchases and sales of investments are recognised on trade-date, the date on which there is a commitment to purchase or sell the asset. Financial assets are derecognised when the rights to receive cash flows from the financial assets have expired or have been transferred and the transfer of substantial risks and rewards is completed.

Fair value of financial instruments traded in active markets is based on quoted market prices at the balance sheet date. The quoted market price used is the current bid price.

The fair value of financial instruments that are not traded in an active market is determined using valuation techniques. A variety of methods and assumptions is used based on market conditions existing at each balance date. Quoted market prices or dealer quotes for similar instruments are used for long term debt instruments held. Other techniques, such as discounted cash flows, are used to determine fair value for the remaining financial instruments.

At year-end, the assets are assessed for indicators of impairment. Impairment is established when there is evidence that the Council and group will not be able to collect amounts due according to the original terms of the receivable. Significant financial difficulties of the debtor, probability that the debtor will enter into bankruptcy, receivership or liquidation and default in payments are indicators that the asset is impaired.

For shares, a significant or prolonged decline in the fair value of the shares below their cost is considered to be objective evidence of impairment. For listed bonds, significant financial difficulties of the debtor, probability that the debtor will enter into bankruptcy, receivership or liquidation and default in payments is considered to be objective evidence of impairment.

Financial assets are classified into four categories:

Financial assets at fair value through surplus or deficit:

A financial asset is classified in this category if acquired principally for the purpose of selling in the short term. After initial recognition it is measured at its fair value. Gains or losses on re-measurement are recognised in the Surplus/Deficit.

Loans and receivables:

These are non-derivative financial assets with fixed or determined payments that are not quoted in an active market. After initial recognition they are measured at amortised cost using the effective interest method. Gains and losses when the asset is impaired or de-recognised are recognised in the Surplus/Deficit. Loans and receivables are classified as “trade and other receivables” in the Statement of Financial Position.

Held to maturity investments:

Held to maturity investments are assets with fixed or determinable payments and fixed maturities that the Council has the positive intention and ability to hold to maturity. After initial recognition they are measured at amortised cost using the effective interest rate method. Gains and losses when the asset is impaired or de-recognised are recognised in the Surplus/Deficit.

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Investments in this category include term deposits, investments in local authority and government stock.

Financial assets at fair value through other comprehensive revenue and expense:

Financial asset at fair value through equity are those that are designated as fair value through equity or are not classified in any of the other three categories above. This category includes investments held long term but may be realised before maturity and shareholdings held for strategic purposes. Investments in the Councils subsidiary are not included in this category as they are held at cost. Gains and losses are recognised directly in equity except for impairment, which are recognised in the Surplus/Deficit. In the event of impairment, any cumulative losses previously recognised in other comprehensive revenue and expense will be recognised in the Surplus/Deficit even though the asset has not been de-recognised. On de-recognition the cumulative gain or loss previously recognised in other comprehensive revenue and expense is recognised in the Surplus/Deficit.

Investments in bank deposits are recognised at cost plus accrued interest. This is considered fair value. Long term receivables and advances are recognised at cost plus accrued interest. Investments in associates are recognised at cost.

Investments and other shares are valued at fair value. Where there is an active market, fair value is determined by reference to published prices. Otherwise fair value is determined by using a variety of valuation techniques. Movements in fair value will be taken through equity.

Council 2020 \$,000	Consolidated 2020 \$,000		Council 2021 \$,000	Consolidated 2021 \$,000
FINANCIAL ASSETS CURRENT PORTION				
1,712	1,712	Bonds with maturities of less than 1 year	2,117	2,117
10,229	10,229	Cash and cash equivalents	7,404	7,404
2,134	2,134	Cash balance transferred from Current/Call Account for LTIF	0	0
6,000	6,000	Term Deposit	0	0
6,250	6,250	Property	8,236	8,236
6,874	6,874	Global Infrastructure	7,914	7,914
66,343	66,343	Equities	82,131	82,131
8,034	8,034	Hedge Fund	0	0
214	214	Warmer Home Scheme Loans and Nukumarū Loan	228	228
107,790	107,790	Total Current Portion	108,030	108,030
NON-CURRENT PORTION				
26,247	26,247	Bonds with maturities of greater than 1 year	34,020	34,020
832	832	Cash and cash equivalents	266	266
1,356	1,356	Warmer Home Scheme Loans and Nukumarū Loan	1,186	1,186
2,234	2,234	Other Shares and Notes	2,198	2,198
30,669	30,669	Total Non-Current Portion	37,670	37,670
138,459	138,459	Total Financial Assets	145,700	145,700

Maturity of Financial Assets

Cash and cash equivalents portions of Council's investments are available immediately and represent funds held for liquidity or funds awaiting reinvestment in other asset classes. The carrying value approximates their fair value.

Property and equities are invested through units in investment funds and can be readily liquidated and are thus classified as current. These funds are invested for the longer term. The carrying value approximates their fair value and is determined as per current market rate.

Bonds with maturities of less than one year represent direct holdings of bonds that are to mature in this financial year and a portion of the global bond portfolio. The carrying value approximates their fair value and is determined as per current market rate.

NOTES TO FINANCIAL STATEMENTS

LTIF ALLOCATION

The total Long Term Investment Fund sector allocation at 30 June 2021 was as follows:

2020		2021
14%	Trans-Tasman Equities	13%
24%	Global Equities	31%
5%	Global Listed Infrastructure	5%
9%	New Zealand Cash	5%
10%	New Zealand Fixed Interest	9%
6%	Hedge Funds	0%
21%	Foreign Fixed Interest*	25%
7%	Low Volatility	7%
4%	Property	5%
100%		100%

* Includes internal borrowing.

RECONCILIATION OF INVESTMENTS

2020		2021
132,191	Opening Balance	128,655
	Income	
60	Interest	0
0	Dividends	0
(622)	Unrealised Gains/(Losses)	15,007
4,492	Realised Gains/(Losses)	3,528
(963)	Foreign Exchange Gains/(Losses)	1,344
	Less	
(3,854)	Subsidy Withdrawal	(3,760)
(399)	Management Fees	(397)
(2,250)	Other Transfers/adjustments	(2,291)
128,655	Closing Balance	142,088
9,804	Other Investments	3,612
138,459	Total Investments	145,700

*The net subsidy withdrawal amount is calculated using all LTIF subsidies and was \$5.95m (2020 \$5.84m) less internal interest received of \$857k (2020 \$832k) and loan repayments of \$1,337k (2020 \$1,157k) from Internal Borrowings to the LTIF.

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Note 7: Stocks

Accounting policy

Inventories are valued at the lower of cost (determined on a first-in first-out basis) and net realisable value. This valuation includes allowances for slow moving and obsolete inventories.

Council 2020 \$,000	Consolidated 2020 \$,000		Council 2021 \$,000	Consolidated 2021 \$,000
HELD FOR RESALE				
16	16	Information Centre Stock	12	12
6	6	Aquatic Centre Stock	5	5
6	6	New Zealand Post Stock	4	4
28	28		22	22
HELD FOR BUSINESS CONTINGENCY				
88	88	Infrastructure Stock	36	36
116	116	Total Financial Assets	57	57

No stocks are pledged as security for liabilities (2020 \$nil). However, some stocks are subject to retention of title clause.

The carrying amount of stocks, which are measured at current replacement costs as at 30 June 2021, amounted to \$57,000 (2020 \$116,000).

The written down value of stocks held was \$46,470 (2020 \$25,113). Stocks held for resale turnover frequently while stocks held for business contingency are regularly assessed to ensure they are still fit and available for intended use should the need arise. Stocks are written down to fair value in the event of impairment.

Note 8: Property, Plant and Equipment

Accounting policy

Property, plant and equipment consist of operational assets, restricted assets and infrastructure assets.

All assets are recorded at cost/valuation less accumulated depreciation (with the exception of land, which is not depreciated).

All property, plant and equipment is classified as non-cash generating as these assets are not held with a primary objective of generating commercial return.

For those assets that are re-valued, the change in valuation is credited or debited to the asset revaluation reserve for that class of asset. Where this results in a debit balance in the asset revaluation reserve, this balance is expensed in the Statement of Financial Performance. Any subsequent increase on revaluation that offsets a previous decrease in value recognised in the Statement of Financial Performance will be recognised first in the Statement of Financial Performance up to the amount previously expensed, and then credited to the revaluation reserve for that class of asset. Additions subsequent to revaluations are recorded at cost.

Disposals

An item of property, plant and equipment is de-recognised upon disposal or when no further future economic benefits or service potential are expected from its use or disposal.

Gains and losses on disposals are determined by comparing the disposal proceeds with the carrying amount of the asset. Gains and losses on disposals are reported net in the surplus or deficit. When revalued assets are sold, the amounts included in asset revaluation reserves in respect of those assets are transferred to accumulated funds.

Operational assets

These include land, building, motor vehicles, plant and equipment and library books.

Land and buildings are valued at fair value, as determined from market based evidence, by Beca Projects NZ Limited, registered valuers, as at 30 June 2020. Valuations are generally carried out on a three-yearly cycle unless market conditions require otherwise. Motor vehicles, library books and plant and equipment are valued at cost less accumulated depreciation.

NOTES TO FINANCIAL STATEMENTS

Restricted assets

These are assets owned by the Council that cannot be disposed of because of legal or other restrictions and provide a benefit or service to the community.

Land and buildings are valued at fair value, as determined from market based evidence, by Beca Projects NZ Limited, as at 30 June 2020. Valuations are generally carried out on a three-yearly cycle unless market conditions require otherwise.

Parks and Recreation assets were valued at fair value by Beca Projects NZ Limited, as at 30 June 2020. Valuations are carried out on a three-yearly cycle.

Heritage and Cultural Assets were valued at fair value by Quotable Value New Zealand Limited, as at 1 July 2001. This is considered deemed cost.

Infrastructural assets

These are the fixed utility systems owned by the Council. Each asset type includes all items that are required for the network to function.

Wastewater, water, stormwater, and roading infrastructural assets are valued using the depreciated replacement cost method. A number of estimates and assumptions are exercised when valuing infrastructural assets using the depreciated replacement cost method. These include:

- Estimating any obsolescence or surplus capacity of the asset.
- Estimating the replacement cost of the asset. The replacement cost is derived from recent construction contracts in the region for similar assets.

Estimates of the remaining useful life over which the asset will be depreciated. These estimates can be affected by the local conditions. For example, weather patterns and traffic growth. If useful lives do not reflect the actual consumption of the benefits of the asset, the Council could be over-or-under-estimating the annual depreciation charge recognised as an expense in the statement of comprehensive revenue and expense. To minimise this risk, infrastructural assets' useful lives have been determined with reference to the New Zealand Infrastructural Asset Valuation and Depreciation Guidelines published by the National Asset Management Steering Group and have been adjusted for local conditions based on past experience. Asset inspections, deterioration, and condition-modelling are also carried out regularly as part of asset management planning activities, which provides further assurance over useful life estimates.

Infrastructural assets (excluding land) have all been valued at optimised depreciated replacement cost by Beca Projects NZ Limited, as at 30 June 2020. Valuations are generally carried out on a three-yearly cycle unless market conditions require otherwise. Infrastructural land under Roads are no longer revalued.

Certain infrastructural assets and land have been vested in the Council as part of the subdivision consent process. The vested asset has been valued at the latest appropriately certified government valuation or at a mutually agreed market value or at a value determined through arbitration. Vested infrastructural assets have been based on the actual quantities of infrastructural components vested and current "in the ground" cost of providing identical services. All other assets are valued at historical cost less accumulated depreciation.

Depreciation

Depreciation rates for fixed assets are as follows:

Operational assets

Depreciation rates for operational assets are based on a straight line basis.

Buildings	1.22%	-	33.33%
Motor Vehicles	4.00%	-	20.00%
Plant and Equipment	3.33%	-	33.33%
Information Systems Equipment	10.00%	-	50.00%
Library Books	10.00%	-	20.00%
Furniture and Fittings	5.00%	-	20.00%
Office Equipment	10.00%	-	25.00%

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Infrastructural assets

Roading

Provision has been made for depreciation of significant components of the roading asset, based on their remaining lives.

The significant component depreciation rates are as follows:

Traffic Facilities, Signs and Markings	10 - 50 years	2.00%	-	10.00%
Bridges	50 - 100 years	1.00%	-	2.00%
Footpaths	25 - 60 years	1.67%	-	4.00%
Pavement Surfacing	2 - 16 years	6.25%	-	50.00%
Drainage and Culverts	45 - 80 years	1.25%	-	2.22%
Roading Base-course	40 - 80 years	1.25%	-	2.50%
Berms, Markings, Shoulder and Formation	Not depreciated			

Water, Wastewater and Stormwater Reticulation Systems

Provision has been made for depreciation of components of the assets based on their remaining life.

Water Reticulation	4 - 143 years	0.70%	-	25.00%
Water Treatment Plants	5 - 100 years	1.00%	-	20.00%
Water Point	4 - 123 years	0.81%	-	25.00%
Wastewater Reticulation	10 - 178 years	0.57%	-	10.00%
Wastewater Treatment Plants	14 - 100 years	1.00%	-	7.14%
Wastewater Point	10 - 124 years	0.81%	-	10.00%
Wastewater Station	15 - 80 years	1.25%	-	6.67%
Stormwater Pipes	20 - 150 years	0.67%	-	5.00%
Stormwater Point	20 - 110 years	0.91%	-	5.00%

Restricted assets

Heritage and Cultural Assets

Provision has been made for depreciation of components of the assets based on their remaining life.

	23 - 250 years	0.40%	-	4.35%
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Parks and Recreation Assets

Provision has been made for depreciation of components of the assets based on their remaining life.

	6 - 15 years	6.67%	-	16.67%
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Assets under construction

Assets under construction are not depreciated. All costs are initially capitalised as work in progress. On completion, the cost is transferred to the relevant asset class and is then depreciated.

NOTES TO FINANCIAL STATEMENTS

Note 8: Property, Plant and Equipment

Council *	Cost/ Valuation 30/6/21 \$,000	Accumulated Depreciation 30/6/21 \$,000	Carrying Value 30/6/21 \$,000	Cost/ Valuation 30/6/20 \$,000	Accumulated Depreciation 30/6/20 \$,000	Carrying Value 30/6/20 \$,000
OPERATIONAL ASSETS						
Buildings	63,700	(2,513)	61,187	62,879	-	62,879
Land	9,622	-	9,622	9,433	-	9,433
Furniture and Fittings	1,208	(730)	478	1,156	(605)	551
Information Systems	3,194	(2,746)	449	3,124	(2,415)	710
Library Books	1,529	(813)	716	1,584	(887)	697
Office Equipment	302	(290)	13	302	(277)	26
Leased Office Equipment	323	(291)	32	323	(227)	96
Motor Vehicles	1,310	(644)	666	1,310	(565)	745
Plant and Equipment	2,811	(1,770)	1,041	2,505	(1,635)	870
Restricted Assets						
Parks and Recreation	11,788	(814)	10,974	11,716	-	11,716
Heritage and Cultural	1,592	(780)	811	1,592	(733)	858
Land	45,655	-	45,655	45,535	-	45,535
Work in Progress	4,386	-	4,386	3,712	-	3,712
Total Operational & Restricted Assets	147,420	(11,390)	136,030	145,171	(7,343)	137,828
INFRASTRUCTURAL ASSETS						
Land Under Roads	104,141	-	104,141	104,141	-	104,141
Network Assets						
Roading	404,439	(7,280)	397,159	395,935	-	395,935
Wastewater - treatment plants	27,320	(407)	26,913	24,984	-	24,984
Wastewater - other assets	45,773	(1,265)	44,508	45,453	-	45,453
Water - treatment plants	49,611	(2,361)	47,250	47,299	-	47,299
Water - other assets	112,357	(2,674)	109,683	109,667	-	109,667
Stormwater	33,299	(683)	32,616	31,891	-	31,891
Total Infrastructural & Network Assets	762,272	(14,669)	762,272	759,372	-	759,372
Work in progress	11,231	0	11,231	9,230	-	9,230
Total Fixed Assets	935,592	(26,059)	909,533	913,773	(7,343)	906,430

* Note: Consolidated figures same as for Council.

As per the most recent revaluations at 30 June 2020 by Beca Limited, the replacement cost of the Council's network assets are as follows:

Water Supply – treatment plants and facilities	\$ 76.3 million
Water Supply – other assets	\$206.3 million
Wastewater – treatment plants and facilities	\$ 26.5 million
Wastewater – other assets	\$ 93.3 million
Stormwater	\$ 60.1 million
Roading and Footpaths	\$596.7 million

PITO KŌRERO KI TE TAUĀKI PŪTEA

Movements 2021

	Carrying Value 1/7/20 \$,000	Additions \$,000	Disposal \$,000	Accumulated Depreciation on Disposal	Vested Assets	Other Adj \$,000	Depreciation \$,000	Carrying Value 30/6/21 \$,000
OPERATIONAL ASSETS								
Buildings	62,879	1,321	(374)	32	-	(126)	(2,545)	61,187
Land	9,433	189	-	-	-	-	-	9,622
Furniture and Fittings	551	54	(2)	2	-	-	(127)	478
Information Systems	710	80	-	-	-	(10)	(331)	449
Library Books	697	263	(318)	305	-	-	(231)	716
Office Equipment	26	-	-	-	-	-	(13)	13
Leased Office Equipment	96	-	-	-	-	-	(64)	32
Motor Vehicles	745	78	(78)	66	-	-	(145)	666
Plant and Equipment	870	311	-	-	-	(5)	(135)	1,041
Restricted Assets								
Parks & Recreation	11,716	72	-	-	-	-	(814)	10,974
Heritage and Cultural	859	-	-	-	-	-	(47)	812
Land	45,535	120	-	-	-	-	-	45,655
Work in Progress	3,712	-	-	-	-	674	-	4,386
Total Operational & Restricted Assets	137,829	2,488	(772)	405	-	533	(4,452)	136,031
INFRASTRUCTURAL ASSETS								
Land Under Roads	104,141	-	-	-	-	-	-	104,141
Network Assets								
Roading	395,935	8,504	-	-	-	-	(7,280)	397,159
Wastewater - treatment plants	24,984	2,336	-	-	-	-	(407)	26,913
Wastewater - other assets	45,453	474	(154)	-	-	-	(1,265)	44,508
Water - treatment plants	47,299	2,312	-	-	-	-	(2,361)	47,250
Water - other assets	109,667	3,290	(759)	-	-	158	(2,674)	109,683
Stormwater	31,891	634	-	-	774	-	(683)	32,616
Total Infrastructural & Network Assets	759,372	17,549	(913)	-	774	158	(14,669)	762,272
Work in progress	9,230	-	-	-	-	2,001	-	11,231
Total Fixed Assets	906,431	20,038	(1,685)	405	774	2,692	(19,121)	909,533

NOTES TO FINANCIAL STATEMENTS

Movements 2020

	Carrying Value 1/7/19 \$,000	Additions \$,000	Disposal \$,000	Accumulated Depreciation on Disposal	Vested Assets	Other Adj \$,000	Depreciation \$,000	Carrying Value 30/6/20 \$,000
OPERATIONAL ASSETS								
Buildings	48,068	2,284	(77)	16	-	14,939	(2,351)	62,879
Land	9,733	-	-	-	-	(300)	-	9,433
Furniture and Fittings	588	75	(24)	21	-	-	(110)	551
Information Systems	530	534	-	-	-	-	(355)	710
Library Books	719	212	(136)	135	-	-	(232)	697
Office Equipment	29	10	-	-	-	-	(13)	26
Leased Office Equipment	161	-	-	-	-	-	(65)	96
Motor Vehicles	906	43	(43)	23	-	-	(184)	745
Plant and Equipment	795	214	(4)	2	-	-	(137)	870
Restricted Assets								
Parks & Recreation	12,149	360	-	-	-	(74)	(718)	11,716
Heritage and Cultural	855	55	(10)	4	-	-	(46)	859
Land	48,543	2	-	-	-	(3,010)	-	45,535
Work in Progress	3,920	-	-	-	-	(208)	-	3,712
Total Operational & Restricted Assets	126,994	3,790	(293)	200	-	11,347	(4,211)	137,829
INFRASTRUCTURAL ASSETS								
Land Under Roads	104,151	-	(10)	-	-	-	-	104,141
Network Assets								
Roading	375,485	7,225	-	-	249	19,917	(6,941)	395,935
Wastewater - treatment plants	18,142	2,948	(27)	-	-	4,236	(316)	24,984
Wastewater - other assets	40,632	598	(81)	-	-	5,286	(982)	45,453
Water - treatment plants	40,742	740	(1)	-	-	7,960	(2,142)	47,299
Water - other assets	96,680	1,053	(123)	-	-	14,482	(2,425)	109,667
Stormwater	22,060	190	-	-	-	10,059	(418)	31,891
Total Infrastructural & Network Assets	697,894	12,754	(242)	-	249	61,940	(13,224)	759,370
Work in progress	5,046	-	-	-	-	4,184	-	9,230
Total Fixed Assets	829,934	16,544	(535)	200	249	77,471	(17,435)	906,429

PITO KŌRERO KI TE TAUĀKI PŪTEA

Work in Progress*

Property, plant and equipment in the course of construction by class of asset is detailed below.

	Council and Consolidated 2021 \$,000	2020 \$,000
Buildings	3,529	3,176
Land	-	20
Information Systems	95	253
Motor Vehicles	-	-
Plant and Equipment	423	26
Furniture and Fittings	15	2
Parks and Reserves	325	235
Stormwater	262	790
Water Supply	6,989	4,983
Wastewater	1,151	1,730
Roading	2,829	1,727
Total work in progress	15,618	12,943

Note 9: Intangible Assets

Accounting policy

Council 2020 \$,000	Consolidated 2020 \$,000		Council 2021 \$,000	Consolidated 2021 \$,000
ACQUIRED COMPUTER SOFTWARE				
BALANCE 1 JULY				
3,710	3,710	Cost	3,799	3,799
(2,468)	(2,468)	Accumulated amortisation and impairment	(2,531)	(2,531)
1,242	1,242	Carrying value 1 July	1,268	1,268
89	89	Additions	413	413
0	0	Disposals	(88)	(88)
0	0	Other Adjustments	8	8
(63)	(63)	Amortisation charge	(59)	(59)
CLOSING BALANCE				
3,799	3,799	Cost	4,132	4,132
(2,531)	(2,531)	Accumulated amortisation and impairment	(2,590)	(2,590)
1,268	1,268	Carrying value 30 June	1,542	1,542

NOTES TO FINANCIAL STATEMENTS

Council 2020 \$,000	Consolidated 2020 \$,000		Council 2021 \$,000	Consolidated 2021 \$,000
FONTERRA OUTFALL - USE RIGHTS BALANCE 1 JULY				
0	0	Cost	0	0
0	0	Accumulated amortisation and impairment	0	0
0	0	Carrying value 1 July	0	0
0	0	Additions	0	0
0	0	Amortisation charge	0	0
CLOSING BALANCE				
0	0	Cost	0	0
0	0	Accumulated amortisation and impairment	0	0
0	0	Carrying value 30 June	0	0
1,268	1,268	Total Intangible Assets	1,542	1,542

Note 10: Accounts Payable

Accounting policy

Trade liabilities are non-interest bearing and are generally settled within a 30-day term. Therefore, the carrying value of trade liabilities approximates their fair value. Accrued expenses and other payables are amounts due as of year-end but not yet invoiced. Bonds and Deposits are amounts that the Council holds on behalf of third parties through various negotiated agency agreements. Bonds are generally classified as refundable and deposits are generally classified as non-refundable.

Council 2020 \$,000	Consolidated 2020 \$,000		Council 2021 \$,000	Consolidated 2021 \$,000
4,620	4,620	Trade Liabilities	6,861	6,861
885	885	Accrued expenses and other payables	1,745	1,745
493	493	Accrued salaries and wages	437	437
1,437	1,437	Bonds and Deposits	1,534	1,534
7,435	7,435		10,578	10,578

The above amounts for accounts payable are all exchange transactions.

PITO KŌRERO KI TE TAUĀKI PŪTEA

Note 11: Employee Entitlements

Accounting policy

Provision is made for employee benefits accumulating as a result of services rendered.

Provision is made in respect of the Council's liability for annual leave and sick leave. Annual leave has been calculated on an actual entitlement basis at current rates of pay, while other provisions have been calculated on an actuarial basis at current rates of pay.

Council 2020 \$,000	Consolidated 2020 \$,000		Council 2021 \$,000	Consolidated 2021 \$,000
859	859	Annual leave	967	967
51	51	Sick leave	52	52
910	910		1,020	1,020

Note 12: Landfill Aftercare

Council 2020 \$,000	Consolidated 2020 \$,000		Council 2021 \$,000	Consolidated 2021 \$,000
397	397	Open Balance	367	367
(30)	(30)	Provision reassessed	19	19
0	0	Unwinding of discount	0	0
367	367	Closing Balance	387	387
BEING:				
46	46	Current Portion	39	39
321	321	Term Portion	348	348
367	367		387	387

The Council has a responsibility to provide ongoing maintenance and monitoring of closed landfill sites. There is an external liability where the landfill is not situated on Council-owned land.

There are closure and post-closure responsibilities such as:

Closure responsibilities:

- * final cover application and vegetation
- * incremental drainage control features
- * completing facilities for leachate collection and monitoring
- * completing facilities for water quality monitoring
- * completing facilities for monitoring and recovery of gas

Post-closure responsibilities:

- * treatment and monitoring of leachate
- * ground water and surface monitoring
- * gas monitoring and recovery
- * implementation of remedial measures such as needed for cover and control systems
- * ongoing maintenance of drainage systems

The cash outflows for landfill post-closure are expected to occur over the next 9 years and are based on current costs.

The provision has been estimated taking into account existing technology and is discounted using a discount rate of 3.23%.

The long-term nature of the liability means that there are inherent uncertainties in estimating costs that will be incurred.

NOTES TO FINANCIAL STATEMENTS

Note 13: Term Liabilities

Accounting policy

Financial liabilities comprise trade and other payables and borrowings. Financial liabilities (creditors, revenue in advance, loans, bonds and deposits) are initially recognised at fair value. Financial liabilities with duration of more than 12 months are recognised initially at fair value plus transaction costs and subsequently measured at amortised cost using the effective interest rate method. Amortisation is recognised within surplus or deficit. Financial liabilities with duration of less than 12 months are recognised at their nominal value. On disposal any gains or losses are recognised within the Surplus/Deficit.

Council 2020 \$,000	Consolidated 2020 \$,000		Council 2021 \$,000	Consolidated 2021 \$,000
		<i>Financial Liabilities</i>		
17,000	17,000	Debt Securities - Commercial Paper	17,000	17,000
101,000	101,000	Debt Securities - Local Authority Stock	95,000	95,000
0	0	Bank Facilities - Line of Credit Facility	200	200
0	0	Water Consent	0	0
114	114	Finance Leases	40	40
1,107	1,107	Income in advance from Ministry of Education	1,069	1,069
119,221	119,221	Total Financial Liabilities	113,309	113,309
CURRENT LIABILITIES				
17,000	17,000	Debt Securities - Commercial Paper	17,000	17,000
12,000	12,000	Debt Securities - Local Authority Stock	0	0
0	0	Bank Facilities - Line of Credit Facility	0	0
0	0	Water Consent	0	0
74	74	Finance Leases	40	40
38	38	Income in advance from MOE	38	38
29,112	29,112	Total Current Liabilities	17,078	17,078
NON-CURRENT LIABILITIES				
89,000	89,000	Debt Securities - Local Authority Stock	95,000	95,000
0	0	Bank Facilities - Line of Credit Facility	200	200
0	0	Water Consent	0	0
40	40	Finance Leases	0	0
1,069	1,069	Income in advance from MOE	1,031	1,031
90,109	90,109	Total Non-Current Liabilities	96,231	96,231

Secured loans

The Council currently has \$30m (2020 \$30m) of committed lines of credit. It used \$0.2m as at balance date and a further \$29.8m (2020 \$30m) under lines of credit facilities available. The lines of credit are subject to daily floating interest rates.

Debt securities – local authority stock

The following is a summary of interest costs incurred in respect of Council's local authority stock, as well as a maturity analysis. Contractual maturity analysis of financial liabilities:

Reference Rate	Maturity	Amount \$,000
Floating BKBM FRA + 74bp	15/04/2023	5,000
Floating BKBM FRA + 73.25bp	17/04/2023	5,000
Floating BKBM FRA + 53bp	22/04/2022	10,000
Floating BKBM FRA + 55.25bp	15/04/2027	5,000
Floating BKBM FRA + 64bp	28/06/2022	7,000

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Reference Rate	Maturity	Amount \$,000
Floating BKBM FRA + 73bp	15/04/2025	10,000
Floating BKBM FRA + 81.7bp	15/04/2027	5,000
Floating BKBM FRA + 60.25bp	15/04/2024	5,000
Floating BKBM FRA + 69.5bp	15/04/2026	5,000
Floating BKBM FRA + 77bp	15/04/2028	5,000
Floating BKBM FRA + 80bp	15/04/2029	5,000
Floating BKBM FRA + 83.5bp	15/04/2030	4,000
Floating BKBM FRA + 86.25bp	15/04/2030	4,000
Floating BKBM FRA + 68.25bp	15/04/2026	5,000
Floating BKBM FRA + 53bp	15/04/2024	5,000
Floating BKBM FRA + 64bp	20/04/2029	10,000
Floating BKBM FRA + 76bp	15/04/2028	5,000
Floating BKBM FRA + 98.6bp	15/04/2028	6,000
Floating BKBM FRA + 46.75bp	15/04/2024	3,000
Floating BKBM FRA + 53bp	15/04/2025	3,000
		112,000

Security

Finance Lease is secured by a charge over the specific asset being financed. Loans are secured by pledging targeted rates on various parts of the District or the District as a whole through a deed of charge.

In December 2007 Trustees Executors Ltd were appointed as Trustee of the Debenture Trust Deed. All of the Council's secured loans including lines of credit are secured under the terms of the Debenture Trust Deed. Security is by charge over the Council's ability to levy rates in favour of the Trustee. Pursuant to the Debenture Trust Deed, the Council has issued security certificates of \$95m to secure the various bank loans facilities, lines of credit, guarantees issued on behalf of the Council and other general banking facilities. An additional \$14,420m of security certificates has been issued as part of the LGFA agreement to jointly secure debt issues with other shareholding councils.

Line of credit expiration dates:

Council 2020 \$,000	Consolidated 2020 \$,000	Financial Institution - Expiry	Council 2021 \$,000	Consolidated 2021 \$,000
30,000	30,000	TSB - 20 July 2023	30,000	30,000
30,000	30,000		30,000	30,000

Interest rate swaps

The following is a summary of interest rate swaps as at the end of June 2021

Fixed Rate	Start Date	Maturity	Amount
4.81%	15/04/2014	17/07/2023	4,000,000
4.74%	15/04/2014	16/01/2023	4,000,000
4.30%	20/03/2014	20/12/2023	2,000,000
5.55%	21/07/2014	21/10/2021	5,000,000
4.57%	15/06/2015	15/06/2024	4,000,000
4.76%	22/12/2014	22/12/2022	2,000,000
4.79%	23/12/2014	23/06/2022	5,000,000

NOTES TO FINANCIAL STATEMENTS

Fixed Rate	Start Date	Maturity	Amount
4.82%	15/12/2014	15/06/2024	4,000,000
4.82%	15/08/2016	15/08/2024	3,000,000
4.90%	29/04/2016	29/04/2024	4,000,000
5.19%	20/02/2015	20/08/2024	5,000,000
3.65%	23/10/2018	23/01/2025	4,000,000
3.96%	20/06/2019	20/09/2025	2,000,000
3.80%	20/10/2017	20/01/2028	2,000,000
3.75%	21/10/2021	21/01/2028	5,000,000
3.34%	21/10/2021	21/04/2026	5,000,000
4.41%	20/02/2017	20/08/2021	5,000,000
4.14%	20/04/2017	25/10/2022	4,000,000
4.45%	22/05/2017	22/11/2021	1,000,000
4.20%	22/12/2022	22/12/2026	2,000,000
4.20%	15/01/2023	15/01/2027	4,000,000
4.18%	25/10/2022	25/10/2026	4,000,000
3.46%	17/09/2019	17/09/2021	4,000,000
3.41%	22/02/2019	22/02/2022	3,000,000
3.81%	23/10/2020	23/01/2029	1,000,000
3.81%	29/10/2020	23/01/2029	1,000,000
3.99%	17/07/2023	15/01/2029	4,000,000
3.98%	20/04/2024	29/01/2029	4,000,000
3.95%	15/06/2024	15/03/2029	4,000,000
3.89%	15/06/2024	15/06/2029	4,000,000
2.79%	23/10/2018	25/10/2022	2,000,000
2.75%	30/07/2019	31/01/2023	4,000,000
4.44%	20/08/2018	20/11/2029	4,000,000
1.93%	15/04/2019	15/01/2024	1,000,000
1.96%	22/08/2020	22/02/2024	5,000,000
1.99%	20/12/2019	22/09/2022	4,000,000
2.75%	29/01/2020	29/01/2025	4,000,000
1.45%	28/02/2023	28/02/2026	4,000,000
			133,000,000

Marked to Market Valuation of Interest Rate Swaps

The fair value (marked to market valuation) of interest rate swaps as at the balance date was -\$9,703,468.50 (2020 -\$17,394,830.06).

PITO KŌRERO KI TE TAUĀKI PŪTEA

Finance Leases

Council 2020 \$,000	Consolidated 2020 \$,000		Council 2021 \$,000	Consolidated 2021 \$,000
TOTAL MINIMUM LEASE PAYMENTS PAYABLE				
82	82	Not later than one year	41	41
41	41	Later than one year and not later than five years	0	0
0	0	Later than five years	0	0
123	123	Total minimum lease payments	41	41
(9)	(9)	Future finance charges	(1)	(1)
114	114	Present value of minimum lease payments	40	40
PRESENT VALUE OF MINIMUM LEASE PAYMENTS PAYABLE				
74	74	Not later than one year	40	40
40	40	Later than one year and not later than five years	0	0
0	0	Later than five years	0	0
114	114	Total present value of minimum lease payments	40	40
REPRESENTED BY:				
74	74	Current	40	40
40	40	Non-Current	0	0
114	114	Total finance leases	40	40

The Council has entered into a finance lease for office equipment. The net carrying amount of the leased item is shown in Note 8. There are no restrictions as a result of lease arrangements.

Income in Advance – Ministry of Education

The Ministry of Education contributed \$1.5 million for the use of TSB Hub for the Hāwera High School for a 40 year period, of which 29 years remain. The current portion represents the amount of the contribution and will be recognised as revenue over the next 12 months.

Other Borrowings

As at 30 June 2021, the Council had internally borrowed \$16,911,745 (2020 \$15,999,010) from its Special Fund Investments held with the Fund Managers.

Note 14: Equity Accounting policy

Public equity is the community's interest in the Council, as measured by the value of total assets less total liabilities. Equity is dis-aggregated and classified to enable a clearer identification of the various components. Accumulated balances comprise accumulated surpluses over the years.

Restricted and Statutory Reserves are those funds subject to external restrictions accepted as binding by the Council, which may not be revised by the Council without reference to the courts or a third party. Investment Revaluation Reserves comprise accumulated valuation increments.

NOTES TO FINANCIAL STATEMENTS

Council 2020 \$,000	Consolidated 2020 \$,000		Council 2021 \$,000	Consolidated 2021 \$,000
PUBLIC EQUITY				
458,545	458,545	Accumulated Balances	469,730	469,730
2,276	2,276	Restricted and Statutory Reserves	2,601	2,601
0	0	Investment Revaluation Reserves	6	6
302,391	302,391	Asset Revaluation Reserves	302,391	302,391
10,357	10,357	Separate Operating Reserves	11,800	11,800
145,728	145,728	Council Created Reserves	159,976	159,976
642	642	Capital Replacement Reserves	434	434
919,940	919,940	Total Closing Public Equity	946,938	946,938
ACCUMULATED BALANCES				
394,779	394,779	Opening Balance 1 July	458,545	458,545
(3,943)	(3,943)	Net Surplus (Deficit)	26,992	26,992
0	0	Adjustment	0	0
LESS APPROPRIATION TO				
(166)	(166)	Restricted Reserves	(146)	(146)
(102)	(102)	Statutory Reserves	(178)	(178)
(1,333)	(1,333)	Separate Operating Reserves	(1,444)	(1,444)
0	0	Council Created Reserves	(14,247)	(14,247)
(298)	(298)	Capital Replacement Reserves	208	208
FUNDS APPLIED FROM				
0	0	Restricted Reserves	0	0
0	0	Statutory Reserves	0	0
67,455	67,455	Asset Revaluation Reverses	0	0
0	0	Separate Operating Reserves	0	0
2,154	2,154	Council Created Reserves	0	0
0	0	Capital Replacement Reserves	0	0
458,545	458,545	Closing Balance 30 June	469,730	469,730
RESTRICTED RESERVES				
1,148	1,148	Opening Balance 1 July	1,315	1,315
235	235	Add Appropriation	186	186
(68)	(68)	Less Application of Funds	(40)	(40)
1,315	1,315	Closing Balance 30 June	1,461	1,461
STATUTORY RESERVES				
858	858	Opening Balance 1 July	961	961
118	118	Add Appropriation	179	179
(15)	(15)	Less Application of Funds	0	0
961	961	Closing Balance 30 June	1,140	1,140
2,276	2,276	Total Closing Restricted and Statutory Reserves	2,601	2,601

PITO KŌRERO KI TE TAUĀKI PŪTEA

Council 2020 \$,000	Consolidated 2020 \$,000		Council 2021 \$,000	Consolidated 2021 \$,000
INVESTMENT REVALUATION RESERVES				
36	36	Opening Balance 1 July	0	0
0	0	Gain/(Loss) on Long Term Investment Fund	0	0
(92)	(92)	Gain/(Loss) on Shares and Notes	6	6
57	57	Less Loss Transferred to income statement	0	0
0	0	Closing Balance 30 June	6	6
BEING:				
0	0	Long Term Investment Fund	0	0
0	0	Shares and Notes	6	6
0	0	Transfers from Accumulated Balances	0	0
0	0		6	6
ASSET REVALUATION RESERVES				
296,313	296,313	Opening Balance 1 July	302,391	302,391
61,898	61,898	Revaluation of Infrastructural Assets	0	0
14,945	14,945	Revaluation of Operational Assets	0	0
(3,010)	(3,010)	Revaluation of Restricted Land	0	0
(300)	(300)	Revaluation of Operational Land	0	0
(67,455)	(67,455)	Less Revaluation Reserves Transferred to Equity*	0	0
302,391	302,391	Closing Balance 30 June	302,391	302,391
BEING:				
249,168	249,168	Infrastructural Assets	249,168	249,168
38,677	38,677	Operational Assets	38,677	38,677
9,968	9,968	Restricted Land	9,968	9,968
4,578	4,578	Operational Land	4,578	4,578
302,391	302,391		302,391	302,391
SEPARATE OPERATING RESERVES				
9,023	9,023	Opening Balance 1 July	10,357	10,357
22,845	22,845	Add Appropriation	26,049	26,049
(21,511)	(21,511)	Less Application of Funds	(24,605)	(24,605)
10,357	10,357	Closing Balance 30 June	11,800	11,800
COUNCIL CREATED RESERVES				
147,882	147,882	Opening Balance 1 July	145,728	145,728
7,812	7,812	Add Appropriation	24,566	24,566
(9,966)	(9,966)	Less Application of Funds	(10,319)	(10,319)
145,728	145,728	Closing Balance 30 June	159,976	159,976
CAPITAL REPLACEMENT RESERVES				
345	345	Opening Balance 1 July	642	642
9,026	9,026	Add Appropriation	5,090	5,090
(8,728)	(8,728)	Less Application of Funds	(5,298)	(5,298)
642	642	Closing Balance 30 June	434	434

NOTES TO FINANCIAL STATEMENTS

Separate Operating Reserves

Name	Activity to which the reserve relates	Balance 1 July 2020 \$,000	Transfers into fund \$,000	Transfers out of fund \$,000	Balance 30 June 2021 \$,000
Roading	Roading and Footpaths	2,493	10,537	(9,853)	3,177
Regional Road Safety	Roading and Footpaths	51	8	0	60
Water Supply Urban	Water Supply Services	1,452	4,909	(5,905)	457
Waste Water	Waste Water	(1,123)	5,632	(4,199)	311
Water Supply Inaha	Water Supply Services	0	0	0	0
Eltham Drainage	Stormwater	28	5	0	33
Water Supply Pope	Water Supply Services	0	0	0	0
Water Supply Waimate West	Water Supply Services	5,967	4,793	(4,549)	6,211
Solid Waste Collection	Solid Waste	1,487	73	0	1,559
Nukumarū	Water Supply Services	(20)	90	0	70
Cold Creek	Water Supply Services	0	0	(100)	(100)
Hāwera Town Coordinator	District Economy	23	2	0	24
Total		10,357	26,049	(24,605)	11,800

Restricted Reserves

Name	Activity to which the reserve relates	Balance 1 July 2020 \$,000	Transfers into fund \$,000	Transfers out of fund \$,000	Balance 30 June 2021 \$,000
Eltham Property	Community Facilities	15	0	0	15
Hāwera Property	Community Facilities	0	0	0	0
Pool Plant	Community Facilities	36	0	0	36
Larcom Beq - Turuturu Mokai	Community Facilities	100	1	0	101
Pātea Property	Community Facilities	168	2	0	170
Wairoa Recreation Res	Community Facilities	569	61	0	630
Harbour Endowment	Community Facilities	321	100	(36)	387
Centennial Bursary	Community Development	66	1	(1)	66
Kaūpokonui Beach	Community Facilities	40	21	(3)	57
Total		1,315	186	(40)	1,461

PITO KŌRERO KI TE TAUĀKI PŪTEA

Statutory Reserves

Name	Activity to which the reserve relates	Balance 1 July 2020 \$,000	Transfers into fund \$,000	Transfers out of fund \$,000	Balance 30 June 2021 \$,000
Eltham Reserve Contributions	Community Facilities	43	1	0	44
Hāwera Reserve Contributions	Community Facilities	139	163	0	302
Pātea Reserve Contributions	Community Facilities	0	0	0	0
District Reserve Contributions	Community Facilities	405	5	0	411
Waimate Development Levy	Democracy and Leadership	295	3	0	298
Waverley Reserve Contributions	Community Facilities	0	0	0	0
Ōpunakē Reserve Contributions	Community Facilities	34	8	0	42
Manaia Reserve Contributions	Community Facilities	43	1	0	44
Total		960	181	0	1,140

Council Created Reserves

Name	Activity to which the reserve relates	Balance 1 July 2020 \$,000	Transfers into fund \$,000	Transfers out of fund \$,000	Balance 30 June 2021 \$,000
Safer Communities	Community Development	2	0	0	2
Economic Development Fund	Community Facilities	63	0	(43)	20
Tangata Whenua Grant Fund	Community Development	54	50	(102)	2
Forestry	Community Facilities	177	2	(5)	174
Ōkōtuku Domain	Community Facilities	16	5	0	21
Centennial Close 1% Contribution	Community Facilities	6	3	0	10
Long Term Investment Fund	All Activities	128,656	21,783	(8,351)	142,088
Riparian/Indigenous	Environmental Sustainability	88	44	(78)	53
Urban Redevelopment	All Activities	1	0	0	1
Painting Reserve	All Activities	536	270	(322)	484
LTIF – Loan to Southcare	All Activities	15,999	2,250	(1,337)	16,912
Tourism Reserves	District Economy	127	80	0	207
Community Board Funding	Community Development	4	80	(81)	3
Total		145,729	24,566	(10,318)	159,976

Purpose for Each Reserve

Separate Operating Reserves

All Separate Operating Reserves
To keep surpluses/deficits in each activity separate from other activities.

Restricted Reserves

Eltham-Kaponga Property

To hold funds from property sold in the Eltham-Kaponga Ward for funding of various projects in the Eltham-Kaponga Ward.

Te Hāwera Property

To hold funds from property sold in the Te Hāwera Ward for funding of various projects in the Te Hāwera Ward.

Pool Plant

To provide funds for District pools.

NOTES TO FINANCIAL STATEMENTS

Larcom Bequest - Turuturu Mōkai

To manage a bequest from Samuel Larcom to be used on Hāwera District parks.

Pātea Property

To hold funds from property sold in the Pātea ward for funding of various projects in the Pātea Ward.

Wairoa Recreation Reserve

To manage revenue from the leasing of Crown land vested in the Council and fees/charges from the campground for capital works on the Wairoa Recreation Reserve.

Harbour Endowment

To manage lease income from land formerly owned by the Pātea Harbour Board to be used for maintenance and improvement of endowment properties, maintenance and improvement of harbour facilities including harbour walls and expenditure on recreational and cultural facilities within the Pātea Ward.

Centennial Bursary

To provide grants of up to \$400 towards tertiary education for eligible applicants. Only interest income from the fund may be used.

Kaūpokonui Beach

To manage lease income from Crown land vested in the Council for capital works requested by the Kaūpokonui Beach Society.

Statutory Reserves

Eltham-Kaponga Reserve Contributions

To manage reserve contributions collected under the RMA to be used for acquisition or development of reserves in the Eltham-Kaponga ward.

Te Hāwera Reserve Contributions

To manage reserve contributions collected under the RMA to be used for acquisition or development of reserves in the Te Hāwera ward.

Pātea Reserve Contributions

To manage reserve contributions collected under the RMA to be used for acquisition or development of reserves in the Pātea Ward.

District Reserve Contributions

To manage reserve contributions collected under the RMA to be used for acquisition or development of reserves in the District.

Waimate Development Levy

To hold funds derived from a levy on Kāpuni Petrochemical Development for the funding of projects on public assets located on Council-owned property or reserves within the boundaries of the former Waimate Plains District Council. The principal fund to remain at no less than \$260,000.

Waverley Reserve Contributions

To manage reserve contributions collected under the RMA to be used for acquisition or development of reserves in the Waverley area.

Ōpunakē Reserve Contributions

To manage reserve contributions collected under the RMA to be used for acquisition or development of reserves in the Ōpunakē area.

Manaia Reserve Contributions

To manage reserve contributions collected under the RMA to be used for acquisition or development of reserves in the Manaia area.

Council Created Reserves

Safer Communities

To manage the balance of funds from Safer Community grants to be used on youth programmes.

Economic Development Fund

The purpose of the reserve is to enable the Council to strategically intervene when required by practically supporting new business.

Tangata Whenua Grant Fund

To fund for the management of grants to Tangata Whenua.

Forestry

To manage income and expenditure relating to the joint venture forestry investment.

Ōkōtuku Domain

To manage revenue on behalf of the Ōkōtuku Domain Committee from the leasing of Crown land vested in the Council.

Centennial Close 1% Contribution

To manage the 1% contribution for the first 15 years from the deposit held for Centennial Close flats for the purpose of upgrading the units when they are vacated.

Long Term Investment Fund (LTIF)

To manage funds derived from the sale of the Council's shareholding in Egmont Electricity and to provide a rates subsidy.

LTIF – Internally Invested

Debt funding from LTIF.

Riparian/Indigenous

To fund Riparian planting throughout the District.

Urban Redevelopment

To fund various community projects throughout the District. Only Waverley has any allocation left.

Painting Reserve

To fund various painting projects.

Tourism Fund

To fund various tourism related projects.

Community Board Funding

A fund for the management of funding to the community boards

PITO KŌRERO KI TE TAUĀKI PŪTEA

Note 15: Reconciliation of Net Surplus to Cash Flow from Operating Activities

Council 2020 \$,000	Consolidated 2020 \$,000		Council 2021 \$,000	Consolidated 2021 \$,000
(3,943)	(3,943)	Reported Surplus (Deficit) after Taxation	26,495	26,495
		Add (Deduct) Non-Cash Items		
17,498	17,498	Depreciation and Amortisation	19,278	19,278
3,586	3,586	Movement in swaps revaluations	(7,364)	(7,364)
(249)	(249)	Vested assets	(888)	(888)
		ADD /(LESS) ITEMS CLASSIFIED AS INVESTING OR FINANCING:		
352	352	(Gain)/Loss on Disposal of Property, Plant and Equipment	1,186	1,186
0	0	(Gain)/Loss on Sale/disposal of Investments	0	0
0	0	(Gain)/Loss in fair value of financial assets	(16,351)	(16,351)
29	29	Movement in Landfill Aftercare Provision	(19)	(19)
0	0	Interest and gains direct to investment	0	0
17,273	17,273		23,608	23,608
		ADD (LESS) MOVEMENTS IN OTHER WORKING CAPITAL ITEMS:		
854	854	(Increase)/Decrease in Accounts Receivable	(1,162)	(1,162)
(264)	(264)	Increase/(Decrease) in Accounts Payable	3,182	3,182
147	147	Increase/(Decrease) in Employee Entitlements	110	110
41	41	(Increase)/Decrease in Inventory	59	59
(379)	(379)	Increase/(Decrease) Income Received in Advance	1,412	1,412
1,554	1,554	(Increase)/Decrease in Prepayments	(133)	(133)
19,226	19,226	Net Cash Inflow (Outflow) from Operating Activities	25,805	25,805

Note 16: Related Parties

Accounting policy

Salaries and wages

Salaries and wages are recognised as an expense as employees provide services.

Superannuation schemes

Defined contribution schemes

Employer contributions to Kiwisaver are accounted for as defined contribution superannuation schemes and are expensed in the surplus or deficit as incurred.

Related Parties

No transactions were entered into between the Council and its 100%-owned subsidiary, Novus Contracting Limited.

All transactions were conducted under normal commercial terms.

Councillors and Appointed Members

During the year, the Council paid Beccard Motors \$3,332 (2020 \$9,607). Councillor A Beccard owns 50% of Beccard Motors.

During the year, the Council paid Sport Taranaki \$57,109 (2020 \$70,909). Sport Taranaki purchased goods and services from the Council of \$804 (2020 \$819). Deputy Mayor R Northcott is a Trustee.

During the year, the Council paid Taranaki Kiwi Trust \$23,000 (2020 nil). Councillor C Filbee is the Trust Manager.

During the year, the Council paid Rangiwahia Architectural \$6,279 (2020 \$9,649). Councillor J Rangiwahia is the Director.

During the year, the Council paid Eltham Community Development Group \$1,800 (2020 \$6,483). Councillor S Mackay is the Treasurer.

NOTES TO FINANCIAL STATEMENTS

During the year, the Council paid Pātea Old Folk's Association \$40 (2020 \$190). Deputy Mayor R Northcott is the Deputy Chair.

During the year, Eltham Athletics purchased goods and services from the Council of \$265 (2020 \$264). Councillor S Mackay is a Committee Member.

During the year, the Council paid P&J Associates \$5,901 (2020 \$9,525) in consultancy fees. Audit and Risk Committee Chairperson P Jones (appointed 1 Feb 2021) is a Director.

Key Management Personnel	Council 2020	Council 2020	Council 2021	Council 2021
Salaries and other short-term benefits	967,401	967,401	958,608	958,608
Post-employment benefits	0	0	0	0
Other long-term benefits	0	0	0	0
Full-time equivalent members	4	4	4	4
Total key management personnel compensation	967,401	967,401	958,608	958,608

Key management personnel include the Chief Executive and three senior management personnel.

Apart from the normal customer relationships involving such items as payments of rates and water charges, there were no other significant transactions between Senior Management, Councillors and the Council during the financial year.

Remuneration Paid - Elected Members		Council 2020	Council 2021
Dunlop R J	Mayor (to Oct 2019)	35,295	0
Nixon P	Mayor (from Oct 2019)	89,474	124,373
Nixon P	Councillor (to Oct 2019)	12,094	0
Beccard A	Councillor	35,863	40,800
Bellringer M	Councillor (from Oct 2019)	23,717	34,329
Bigham B	Councillor (to Oct 2019)	9,869	0
Bourke K	Councillor (to Oct 2019)	8,422	0
Brown G	Councillor	34,708	37,245
Coxhead C	Councillor (to Oct 2019)	10,165	0
Filbee C	Councillor (from Oct 2019)	23,295	33,223
Langton A	Councillor (from Oct 2019)	25,205	41,624
Lawson G	Councillor (to Oct 2019)	9,611	0
Mackay S	Councillor	35,748	38,792
Northcott R	Councillor	45,487	55,431
Rangiwhahia J	Councillor	33,900	36,450
Reid D	Councillor (from Oct 2019)	24,538	35,843
Roach B	Councillor	35,115	37,494
Rook B	Councillor (from Oct 2019)	24,813	37,584
Wards I	Councillor (to Oct 2019)	10,218	0
Young C	Councillor (from Oct 2019)	26,139	39,709
Total		553,675	592,897

PITO KŌRERO KI TE TAUĀKI PŪTEA

Remuneration Paid - Elected Members	Council 2020	Council 2021
Full-time equivalent Councillors	13	13
CAR ALLOWANCE FOR MAYOR		
Car allowance for Ross Dunlop	1,226	0
Car allowance for Phil Nixon	2,667	4,055
	3,893	4,055

Due to the difficulty in determining the full-time equivalent for Councillors, the full-time equivalent figure is taken as the number of Councillors.

Chief Executive (Salary plus Kiwisaver)	Council 2020	Council 2021
Waid Crockett	326,259	314,916
Total	326,259	314,916

Council employees	Council 2020	Council 2021
TOTAL ANNUAL REMUNERATION BY BAND FOR EMPLOYEES AS AT 30 JUNE:		
< \$60,000	118	113
\$60,000 - \$79,999	49	53
\$80,000 - \$99,999	21	31
\$100,000 - \$119,999	13	16
\$120,000 - \$139,999	8	8
\$140,000 - \$219,999	6	6
\$220,000 - \$339,999	2	3
Total	217	230

At balance date, the Council employed 159 (2020 139) full-time employees, with the balance of staff representing 31 (2020 35) full-time equivalent employees. A full-time employee is determined on the basis of a 40 hour working week.

Note 17: Severance Payments

For the year ended 30 June 2021, the Council made no (2020: 1) severance payment to employees. (2020 \$3,000).

Note 18: Contingent Liabilities

The Council has provided guarantees to a few organisations. There is no indication that the organisations are unable to meet their obligations and therefore require the Council to contribute toward their loan. No provision for these has been made on the Balance Sheet.

Financial guarantees as at balance date:	Council 2020	Consolidated 2020	Council 2021	Consolidated 2021
Hāwera Cinema 2 Trust	30,000	30,000	30,000	30,000
	30,000	30,000	30,000	30,000

OTHER CONTINGENT LIABILITIES:

Estimate of legal financial settlements	0	0	0	0
Fluoride High Court Judicial Review	0	0	0	0
Easement Dispute	0	0	0	0
	0	0	0	0

NOTES TO FINANCIAL STATEMENTS

The Council's Liability Management Policy limits the total amount of financial guarantees to community and sporting organisations to \$500,000, with no one organisation having more than 10% (\$50,000) of the potential total guarantees given.

Easement Dispute

The Council currently has no easement issues with private land owners relating to water pipelines.

Note 19: Commitments

Accounting policy

Leases

Leases where the lessor substantially retains all the risks and benefits of ownership of the leased items are classified as operating leases. Payments under these leases are charged as expenses in the periods in which they are incurred.

Leases which effectively transfer to the lessee substantially all the risks and benefits incidental to ownership of the leased item are classified as finance leases. These are capitalised at the lower of the fair value of the asset or the present value of the minimum lease payments. The leased assets and corresponding lease liabilities are recognised in the Statement of Financial Position. The leased assets are depreciated over the period the Council is expected to benefit from their use.

Operating Leases

The Council leases office equipment and vehicles in the normal course of business. The future aggregate minimum lease payments to be paid under non-cancellable operating leases are as follows:

Council 2020 \$,000	Consolidated 2020 \$,000		Council 2021 \$,000	Consolidated 2021 \$,000
7	7	Within 12 months	11	11
3	3	1 - 2 Years	11	11
3	3	2 - 5 Years	5	5
0	0	Over 5 Years	0	0
13	13		27	27

Capital Commitments

The Council has the following capital commitments as at balance date:

Council 2020 \$,000	Consolidated 2020 \$,000		Council 2021 \$,000	Consolidated 2021 \$,000
1,809	1,809	Roading and Footpaths	9,084	9,084
363	363	Bridges	130	130
0	0	Community Facilities	157	157
1,700	1,700	Water	3,271	3,271
727	727	Wastewater	383	383
228	228	Stormwater	360	360
0	0	Solid Waste	0	0
475	475	District Economy	845	845
0	0	Coastal Structures	37	37
5,302	5,302		14,267	14,267

The above commitments represent expenditures on all contracts to which the Council is committed for at balance date for the future.

PITO KŌRERO KI TE TAUĀKI PŪTEA

A breakdown of the commitments in terms of time periods is outlined below:

Council 2020 \$,000	Consolidated 2020 \$,000		Council 2021 \$,000	Consolidated 2021 \$,000
4,982	4,982	Within 12 months	14,204	14,204
310	310	1 - 2 Years	63	63
10	10	2 - 5 Years	0	0
0	0	Over 5 Years	0	0
5,302	5,302		14,267	14,267

Note 20: Capital Management

The Council's capital is its equity (or ratepayers' funds), which comprises accumulated balances and reserves. Equity is represented by net assets (total assets less total liabilities).

The Local Government Act 2002 requires the Council to manage its revenues, expenses, assets, liabilities, investments, and general financial dealings prudently and in a manner that promotes the current and future interests of the community. Ratepayers' funds are largely managed as a by-product of managing these items.

The objective of managing them is to achieve intergenerational equity, which is a principle promoted in the Act and applied by the Council. Intergenerational equity requires today's ratepayers to meet the costs of utilising the Council's assets and not expecting them to meet the full cost of long-term assets that will benefit ratepayers in future generations. Additionally, the Council has in place Asset Management Plans for major classes of assets, detailing renewal and maintenance programmes to ensure ratepayers in future generations are not required to meet the costs of deferred renewals and maintenance.

The Act requires the Council to make adequate and effective provision in its Long Term Plan (LTP) and in its Annual Plan (where applicable) to meet the expenditure needs identified in those plans. The Act also sets out the factors the Council is required to consider when determining the most appropriate sources of funding for each of its activities. The sources and levels of funding are set out in the funding and financial policies in the LTP.

The Council's Accounting Policies detail the various components of Public Equity held and Note 14 shows movements during the year.

Note 21: Significant Acquisitions

The Local Government Act 2002 requires the Council to report on significant acquisitions or replacement of assets. This Note only refers to acquisitions and replacements valued at \$500,000 or more.

During the year the following works were planned, undertaken or completed. Further information regarding these projects can be found within the relevant activity pages in this Annual Report.

Project #	Project	Activity	Actual	Budget	Comment on significant variances
08003	Waimate West new reservoir 2008	Water	62,404	3,752,800	Detailed design underway. The remaining budget will be carried forward.
15323	Kāpuni - Duplication Kāpuni - Hāwera 450 Trunk Main	Water	874,313	1,126,400	Project nearing completion. The remaining budget will be carried forward.
15910 to 15914	Hāwera Town Centre Development	Economic Development	605,067	3,195,700	The budget is under one project with separate projects created for specific expenditure, to enable ease of capitalisation when projects are completed. The remaining budget will be carried forward.
77502	Waimate West Water Treatment Plant Enhancements	Water	658,478	0	Project complete. The actuals were funded from carry-forward budget from previous years and CE approved additional funding during the year.

NOTES TO FINANCIAL STATEMENTS

Project #	Project	Activity	Actual	Budget	Comment on significant variances
70006 to 70012	Renewals - Water Supply - Reticulation Urban	Water	816,281	1,469,798	The budget is under one project with separate projects created for specific expenditure, to enable ease of project management. The remaining budget will be carried-forward.
13121	Eltham WSTM - WTP to Cornwall Rd	Water	698,623	0	Project complete. The actuals were funded from carry-forward budget from previous years.
76003, 76005, 76011 to 76015	Renewals - Water Supply - Reticulation Waimate West	Water	2,133,834	2,831,001	The budget is under one project with separate projects created for specific expenditure, to enable ease of project management. The remaining budget will be carried-forward.
76007 to 76009	Renewals - Water Supply - Reticulation Waimate West	Water	670,911	0	The actuals were funded from Tranche One funding. The remaining budget will be carried-forward.
80003 to 80014, 84005	Renewals - Wastewater Reticulation	Wastewater	772,345	1,208,094	The budget is under one project with separate projects created for specific expenditure, to enable ease of project management. The remaining budget will be carried-forward.
10074	Hāwera-WW-Rata St replace & upgrade gravity main	Wastewater	866,945	0	Project complete. The actuals were funded from carry-forward budget from previous years. The remaining budget will be carried-forward for disposal of sludge costs still to come.
5212	Sealed Road Resurfacing	Roading	2,090,065	2,094,134	Project complete
5213	Drainage Renewals	Roading	737,624	649,818	Work tendered, contract yet to be complete. The actuals were partly funded from carry-forward budget from previous years. The remaining budget will be carried-forward.
5214	Pavement Rehabilitation	Roading	2,615,525	2,368,692	Work has been tendered and committed, yet to be completed. The actuals were partly funded from carry-forward budget from previous years. The remaining budget will be carried-forward.
5215	Structures Component Replacement	Roading	389,088	738,906	Some work completed, some design work underway for construction next year. The remaining budget will be carried-forward.
5225	Subsidised Footpath	Roading	1,111,142	682,240	Project complete. The actuals were partly funded from carry-forward budget from previous years.
5341	Minor Improvements	Roading	2,057,652	1,152,902	Design work being done this year in preparation for construction next year. The actuals were partly funded from carry-forward budget from previous years.
Total			17,160,297	21,270,485	

PITO KŌRERO KI TE TAUĀKI PŪTEA

Note 22: Financial Instruments

Accounting policy

The Council undertakes financial instrument arrangements as part of normal operations. These include cash and bank balances, investments, receivables, payables and borrowings. All financial instruments are recognised in the Statement of Financial Position and all revenues and expenses in relation to financial instruments are recognised in the Surplus/Deficit. Interest rate swaps are entered into to hedge against and manage the Councils exposure to risk on debt.

Council 2020 \$,000	Consolidated 2020 \$,000	Financial Assets Fair Value through Surplus and Deficit	Council 2021 \$,000	Consolidated 2021 \$,000
0	0	Derivative Financial Instrument Assets	25	25
128,655	128,655	Long Term Investment Fund	142,087	142,087
128,655	128,655	Total Fair Value through Surplus and Deficit	142,113	142,113
LOANS AND RECEIVABLES				
10,703	10,703	Cash and Cash Equivalents	16,778	16,778
6,000	6,000	Short Term Deposit	0	0
7,930	7,930	Accounts Receivable	9,067	9,067
1,616	1,616	LGFA Floating Rate Notes	1,574	1,574
1,570	1,570	Warmer Home Scheme Loans and Nukumarū Loans	1,414	1,414
27,819	27,819	Total Loans and Receivables	28,833	28,833
FAIR VALUE THROUGH OTHER COMPREHENSIVE REVENUE AND EXPENSES				
377	377	Fonterra Shares	379	379
15	15	Ravensdown Shares	15	15
0	0	LIC Shares	0	0
100	100	LGFA Shares	100	100
126	126	The N.Z. Local Government Ins. Corporation Ltd.	130	130
0	0	Wanganui Forestry Committee	0	0
618	618	Total Fair Value through Other Comprehensive Revenue and Expenses	624	624
FINANCIAL LIABILITIES FAIR VALUE THROUGH SURPLUS AND DEFICIT				
17,558	17,558	Derivative Financial Instrument Liabilities	10,219	10,219
17,558	17,558	Total Fair Value through Surplus and Deficit	10,219	10,219
FINANCIAL LIABILITIES AT AMORTISED COST				
7,435	7,435	Creditors and other payables	10,578	10,578
Borrowings				
0	0	Secured Loans	200	200
118,000	118,000	Debentures	112,000	112,000
125,435	125,435	Total Financial Liabilities and Amortised Costs	122,778	122,778

Liquidity Risk

Liquidity risk is the risk that the Council will not be able to raise funds to meet commitments as they fall due. This risk is managed by issuing debt when appropriate, use of uncommitted lines of credit facilities and the ability to liquidate investments. In accordance with the Liability Management Policy, the Council is required to have sufficient borrowings and uncommitted facilities to meet its projected debt forecast for the following 12 months to manage liquidity risk.

NOTES TO FINANCIAL STATEMENTS

As at 30 June 2021 the Council had committed Line of Credit arrangements totalling \$30 million (2020 \$30 million) in place with TSB Bank. A total of \$0.2m (2020 \$0) was drawn down as at balance date. Interest rates are related to the official 30-day bank bill mid-rate as quoted on Reuters Screen page BKBM at the time of draw down and are dependent on current market conditions and the term of the draw down. Drawdowns can be for a term ranging from overnight up to the length of the term remaining of the applicable facility.

Sensitivity Analysis

The following shows the impact of a 1% (100 basis point shift in interest rates) on the valuation of the swaps.

		Change in Surplus/Deficit
Fair Value	(10,194,180)	
Upwards Shift in Zero Rate (100bp)	(6,280,295)	3,913,885
Downwards Shift in Zero Rate (100bp)	(14,391,851)	(4,197,671)

Interest Rate Risk

The amounts available as a draw down under the lines of credit and debt facilities are subject to changes in market interest rates. This risk is actively managed in conjunction with Price Waterhouse Coopers by transacting interest rate swaps in accordance with the Liability Management Policy. Interest rates are therefore converted to an effective fixed rate for amounts between 55% and 95% of projected debt.

Currency Risk

The Council incurs currency risk for its overseas equities as a result of investment transactions entered into by the Fund Managers.

Interest Rate Risk

The following investments of the Council are sensitive to changes in interest rates: bank balances, current term investments and securities held by the Fund Managers. The Council adopts a conservative risk profile, while aiming to maximise its returns. Note 6 and Note 13 document the interests for investments and borrowings.

The Council's Liability Management Policy limits financial guarantees to single organisations of no more than 10% of the total financial guarantees, which is capped at \$500,000. The Council departed from this policy for the Ōpunakē Sports Centre Trust as multiple sporting organisations are catered for by this facility.

Market Risk

Market risk is the risk that the value of financial instruments will fluctuate as a result of changes in market prices. The Council is exposed to price risk through its equity securities, which are classified as financial assets held at fair value through equity. This price risk arose due to market movements in listed securities and is managed by the diversification of the Council's investment portfolio, which is managed by the Fund Managers in accordance with the agreed Statement of Investment Policy and Objectives and the Council's Investment Policy.

Liquidity Risk

Liquidity risk is the risk that the Council will encounter difficulty in raising sufficient funds to meet financial commitments as they fall due. This risk is managed by maintaining adequate funds available to meet projected needs. This is managed in conjunction with loans raised for capital projects. Funds are managed in conjunction with the funding and financial policies, which include the Liability Management Policy and the Investment Policy.

Credit Facilities

Other than day to day credit facilities with suppliers, the Council has credit facilities available through lines of credit and finance leases (see Note 13).

Fair Value Hierarchy Disclosures

For those instruments recognised at fair value in the Statement of Financial Position, fair values are determined according to the following hierarchy:

* Quoted market price (level 1) – Financial instruments with quoted prices for identical instruments in active markets.

* Valuation technique using observable inputs (level 2) – Financial instruments with quoted prices for similar instruments in active markets or quoted prices for identical or similar instruments in inactive markets and financial instruments valued using models where all significant inputs are observable.

* Valuation techniques with significant non-observable inputs (level 3) – Financial instruments valued using models where one or more significant inputs are not observable.

PITO KŌRERO KI TE TAUĀKI PŪTEA

The following table analyses the basis of the valuation of classes of financial instruments measured at fair value in the Statement of Financial Position.

Council 2020 \$,000	Consolidated 2020 \$,000	Financial Assets Fair Value through Comprehensive Revenue and Expenses	Council 2021 \$,000	Consolidated 2021 \$,000
FINANCIAL ASSETS				
DERIVATIVE FINANCIAL INSTRUMENTS				
0	0	- Quoted Market Price	0	0
0	0	- Observable Inputs	25	25
0	0	- Significant Non-Observable Inputs	0	0
CASH FUNDS				
0	0	- Quoted Market Price	0	0
13,195	13,195	- Observable Inputs	7,669	7,669
0	0	- Significant Non-Observable Inputs	0	0
SHORT TERM DEPOSIT				
0	0	- Quoted Market Price	0	0
0	0	- Observable Inputs	0	0
0	0	- Significant Non-Observable Inputs	0	0
NZ BONDS				
0	0	- Quoted Market Price	0	0
13,887	13,887	- Observable Inputs	13,775	13,775
0	0	- Significant Non-Observable Inputs	0	0
GLOBAL BONDS				
0	0	- Quoted Market Price	0	0
14,072	14,072	- Observable Inputs	22,362	22,362
0	0	- Significant Non-Observable Inputs	0	0
TRANS-TASMAN EQUITIES				
377	377	- Quoted Market Price	379	379
19,688	19,688	- Observable Inputs	19,897	19,897
241	241	- Significant Non-Observable Inputs	245	245
GLOBAL EQUITIES				
0	0	- Quoted Market Price	0	0
36,607	36,607	- Observable Inputs	51,165	51,165
0	0	- Significant Non-Observable Inputs	0	0
LOW VOLATILITY EQUITIES				
0	0	- Quoted Market Price	0	0
10,061	10,061	- Observable Inputs	11,069	11,069
0	0	- Significant Non-Observable Inputs	0	0
GLOBAL PROPERTY FUNDS				
0	0	- Quoted Market Price	0	0
6,874	6,874	- Observable Inputs	7,914	7,914
0	0	- Significant Non-Observable Inputs	0	0

NOTES TO FINANCIAL STATEMENTS

Council 2020 \$,000	Consolidated 2020 \$,000	Financial Assets Fair Value through Comprehensive Revenue and Expenses	Council 2021 \$,000	Consolidated 2021 \$,000
HEDGE FUND				
0	0	- Quoted Market Price	0	0
8,034	8,034	- Observable Inputs	0	0
0	0	- Significant Non-Observable Inputs	0	0
GLOBAL LIST INFRASTRUCTURE				
0	0	- Quoted Market Price	0	0
6,250	6,250	- Observable Inputs	8,236	8,236
0	0	- Significant Non-Observable Inputs	0	0
FINANCIAL LIABILITIES DERIVATIVE FINANCIAL INSTRUMENTS				
0	0	- Quoted Market Price	0	0
17,558	17,558	- Observable Inputs	10,219	10,219
0	0	- Significant Non-Observable Inputs	0	0

There were no transfers between the different levels of the fair value hierarchy.

Fair Value Hierarchy Disclosures

The table below provides a reconciliation from the opening balance to the closing balance for the level 3 fair value measurements:

Council 2020 \$,000	Consolidated 2020 \$,000		Council 2021 \$,000	Consolidated 2021 \$,000
1,602	1,602	Balance at 1 July	1,858	1,858
337	337	Purchase/(disposal) of New Investment	(42)	(42)
(81)	(81)	Gain and losses recognised in comprehensive income	4	4
0	0	Transfers out of level 3	0	0
1,858	1,858	Balance at 30 June	1,820	1,820

Financial Instrument Risk

The Council's maximum credit exposure for each class of financial asset (excluding equities) is as follows:

Credit Risks

To the extent another party has a payable to the Council, there is a credit risk in the event of non-performance by that counter party. No collateral or other security is required to support financial instruments.

The Council has no significant concentrations of credit risk as it has many customers, mainly ratepayers.

PITO KŌRERO KI TE TAUĀKI PŪTEA

Financial instruments that subject the Council to potential credit risk principally consist of the following bank balances, investments and receivables as at balance date:

Council 2020 \$,000	Consolidated 2020 \$,000	Financial Assets Fair Value through Comprehensive Revenue and Expenses	Council 2021 \$,000	Consolidated 2021 \$,000
11,061	11,061	Cash and Cash equivalents	7,669	7,669
6,000	6,000	Short Term Deposit	0	0
29,576	29,576	Bonds	37,711	37,711
1,570	1,570	Loans and Receivables	1,414	1,414
7,930	7,930	Accounts Receivable	9,067	9,067
56,136	56,136	Total Financial Asset Credit Risk	55,861	55,861
BONDS				
13,151	13,151	AAA, Government & Agency	19,493	19,493
7,157	7,157	AA+/AA/AA-	4,788	4,788
5,525	5,525	A+/A/A-	8,308	8,308
3,188	3,188	BBB+/BBB	4,420	4,420
555	555	Sub Prime Grade	702	702
29,576	29,576		37,711	37,711
CASH & SHORT-TERM DEPOSIT				
0	0	AAA, Government and Agency	0	0
11,061	11,061	AA+/AA/AA-	7,669	7,669
0	0	A+/A/A-	0	0
0	0	BBB+/BBB	0	0
11,061	11,061		7,669	7,669
EXISTING COUNTERPARTIES WITH NO DEFAULTS IN THE PAST				
1,570	1,570	Loans and Receivables	1,414	1,414
36,607	36,607	Global Equities	51,165	51,165
6,874	6,874	Global Property	7,914	7,914
6,250	6,250	Global Listed Infrastructure	8,236	8,236
8,034	8,034	Hedge Fund	0	0
19,688	19,688	Trans-Tasman Equities	19,897	19,897
10,049	10,049	Low Volatility	11,069	11,069
618	618	Other shares and notes	624	624
89,689	89,689		100,319	100,319
130,326	130,326	Total Financial Assets	145,699	145,699

NOTES TO FINANCIAL STATEMENTS

Financial assets sensitivity analysis

Cash and Cash Equivalents

As part of a diversified portfolio of investments the Council has an investment of \$7.67m in wholesale cash funds. It also has \$16.7m available in the Westpac cheque account. Additionally, the Council and its Investment managers maintain cash amounts (liquidity) to manage their day to day cash requirements. This ensures that sufficient funds are available for the Council and enables it to allocate funds between investment asset classes to maintain its risk profile. Accordingly, amounts can fluctuate significantly and affect the potential level of financial income earned.

Interest Rate Risk

Both the wholesale cash fund and liquidity balances are subject to changes in market interest rates. This risk is actively managed by the fund managers and is spread across a range of investments and maturities. The amount of liquidity is managed between the Council and its investment managers and advisors. A 1% change in interest rates would have an impact of \$244,470 over a one-year period if balances remained unchanged.

Credit Risk

Both the wholesale cash fund and liquidity balances are exposed to losses resulting from the failure of any bank or cash investment. This risk is managed by strict limits on the type and nature of permissible investments, and investments are spread across a range of counterparties and maturities. It is not practicable or possible to model the impact of a change in credit rating or default event.

Liquidity Risk

There is a risk that funds do not have sufficient cash funds to meet a drawdown by the Council. This risk is not significant as sufficient liquidity is maintained through lines of credit facilities and units can be sold in the funds on demand.

Bonds

As part of a diversified portfolio of investments the Council has an investment of \$37.71m in bonds.

This comprises an investment in Harbour Investments Bond Portfolio \$13.77m, PIMCO and Wellington portfolios managed by Fisher Funds \$22.36m and \$1.57m in LGFA FRNs.

Interest Rate Risk

Both the global bond fund and NZ bond holdings to changes in market interest rates. This risk is managed by the fund managers and is spread across a range of investments and maturities. A 1% change in interest rates would have an impact of \$377,110 over a 1 year period if balances remained unchanged.

Credit Risk

Both the wholesale cash fund and liquidity balances are exposed to losses resulting from the failure of any underlying investment. This risk is managed by strict limits on the type and nature of permissible investments and investments are spread across a range of counterparties and maturities. It is not practicable or possible to model the impact of a change in credit rating or default event.

Currency Risk

The global bond portfolio is subject to changes in foreign currency. The largest non NZD exposure is to the US dollar, a 10% change in currency would result in an impact of \$941,965.

Loans and Receivables

All loans and receivables due to the Council which are liable to earn interest are charged based on an agreed commercial schedule. Such items are intended to be held through to maturity with interest rates reviewed as required in the terms of the advance.

Interest Rate Risk

All loans and receivables due to the Council are subject to changes in market interest rate. A 1% change in interest rate would result in an impact of \$14,140.

Credit Risk

All loans and receivables are exposed to losses resulting from the failure of the entity to which a loan has been made. No formal credit monitoring procedures exist.

Accounts Receivables

All counterparties within the accounts receivable mainly arise from the Council's statutory functions or a community development decision it makes. The Council has no significant concentration of credit risk in relation to debtors. It has power under the Local Government Rating Act 2002 to recover money from ratepayers.

PITO KŌRERO KI TE TAUĀKI PŪTEA

Credit Risk

Other than standard internal credit monitoring procedures there are no cost-effective measures available to monitor the credit quality of such counterparties.

Equities

As part of a diversified portfolio of investments the Council has an investment of \$82.13m in equity funds, Global Property of \$7.91m, Global Listed Infrastructure of \$8.23m.

Market Price Risk

Equity investments are subject to equity price risk. A 1% change in the value of equities would have a maximum unhedged impact of \$821,309.

Currency Risk

Trans-Tasman Equities are mainly held in New Zealand and Australian dollars. The currency risk of this portfolio is accepted as part of the overall investment strategy. The global equity portfolio is 72% hedged by foreign exchange contracts executed by the fund manager. Property investments are via New Zealand denominated indices.

Foreign Currency Exposure

Total foreign currency exposure before hedging is as follows:

Council 2020 \$,000	Consolidated 2020 \$,000		Council 2021 \$,000	Consolidated 2021 \$,000
2,181	2,181	Australian Dollar	3,024	3,024
63	63	Brazilian Real	131	131
1,460	1,460	Canadian Dollar	1,982	1,982
2,617	2,617	Swiss Franc	3,561	3,561
17	17	Chilean Peso	16	16
1	1	Czech Koruna	21	21
12,105	12,105	Euro	15,241	15,241
8,534	8,534	British Pound	4,568	4,568
1,517	1,517	Hong Kong Dollar	2,087	2,087
0	0	Hungarian Forient	7	7
4,704	4,704	Japanese Yen	5,642	5,642
898	898	Denmark Krona	1,430	1,430
7	7	Polish Zloty	13	13
238	238	Mexican Peso	334	334
208	208	Norwegian Krone	97	97
46,842	46,842	New Zealand Dollar	39,460	39,460
650	650	Swedish Krona	896	896
233	233	Singapore Dollar	243	243
45,299	45,299	United States Dollar	59,877	59,877
347	347	Chinese Yuan	1,875	1,875
0	0	Indian Rupee	0	0
24	24	Indonesian Rupiah	39	39
178	178	South Korean Won	506	506
79	79	Thai Baht	62	62
55	55	Malaysian Ringgit	75	75
131	131	Taiwanese Dollar	215	215
4	4	South African Rand	23	23

NOTES TO FINANCIAL STATEMENTS

Council 2020 \$,000	Consolidated 2020 \$,000		Council 2021 \$,000	Consolidated 2021 \$,000
10	10	Russian Ruble	15	15
2	2	Turkish Lira	23	23
69	69	Peruvian Sol	117	117
184	184	Israeli Shekel	498	498
0	0	Columbian Peso	10	10
128,655	128,655		142,088	142,088

Financial Instrument Risk

The table below analyses the Council and group's financial liabilities into relevant maturity groupings based on the remaining period at balance date to the contractual maturity date. Future interest payments on floating rate debt are based on the floating rate on the instrument at balance date. The amounts disclosed are the contractual undiscounted cash flows and include interest payments.

Liabilities	Carrying Amount	Contractual Cash flows	Less than 1 Year	1 - 2 Years	2 - 5 Years	More than 5 Years
COUNCIL 2021						
Creditors and Other Payables	10,578	10,578	10,578	0	0	0
Secured Loans	0	150	75	75	0	0
Debentures	112,000	139,754	18,139	10,978	38,242	72,395
Finance Leases	1,101	1,110	79	38	113	881
Net Settled Derivative Liabilities	10,218	10,506	3,088	2,221	3,795	1,402
Total	133,897	162,098	31,959	13,312	42,150	74,678
CONSOLIDATED 2021						
Creditors and Other Payables	10,578	10,578	10,578	0	0	0
Secured Loans	0	150	75	75	0	0
Debentures	112,000	139,754	18,139	10,978	38,242	72,395
Finance Leases	1,101	1,110	79	38	113	881
Net Settled Derivative Liabilities	10,218	10,506	3,088	2,221	3,795	1,402
Total	133,897	162,098	31,959	13,312	42,150	74,678
COUNCIL 2020						
Creditors and Other Payables	7,435	7,435	7,435	0	0	0
Secured Loans	0	225	75	75	75	0
Debentures	118,000	136,682	13,288	18,164	32,683	72,546
Finance Leases	1,203	1,230	120	79	113	919
Net Settled Derivative Liabilities	17,558	17,438	3,560	3,157	6,752	3,969
Total	144,196	163,010	24,478	21,475	39,623	77,434
CONSOLIDATED 2020						
Creditors and Other Payables	7,435	7,435	7,435	0	0	0
Secured Loans	0	225	75	75	75	0
Debentures	118,000	136,682	13,288	18,164	32,683	72,546
Finance Leases	1,203	1,230	120	79	113	919
Net Settled Derivative Liabilities	17,558	17,438	3,560	3,157	6,752	3,969
Total	144,196	163,010	24,478	21,475	39,623	77,434

PITO KŌRERO KI TE TAUĀKI PŪTEA

The table below analyses the Council and group's financial assets into relevant maturity groupings based on the remaining period at balance date to the contractual maturity date. The amounts disclosed are the contractual undiscounted cash flows and include interest receipts.

Assets	Carrying Amount	Contractual Cash flows	Less than 1 Year	1 - 2 Years	2 - 5 Years	More than 5 Years
COUNCIL 2021						
Cash and Cash equivalents	16,778	16,778	16,778	0	0	0
Loans and Receivables	1,414	2,097	389	280	645	783
Accounts Receivable	7,930	7,930	7,930	0	0	0
Net Settled Derivative Asset	25	27	0	(2)	29	0
Total	26,147	26,832	25,097	278	674	783
CONSOLIDATED 2021						
Cash and Cash equivalents	16,778	16,778	16,778	0	0	0
Loans and Receivables	1,414	2,097	389	280	645	783
Accounts Receivable	7,930	7,930	7,930	0	0	0
Net Settled Derivative Asset	25	27	0	(2)	29	0
Total	26,147	26,832	25,097	278	674	783
COUNCIL 2020						
Cash and Cash equivalents	10,703	10,703	10,703	0	0	0
Loans and Receivables	1,570	2,096	404	295	764	633
Accounts Receivable	7,930	7,930	7,930	0	0	0
Net Settled Derivative Asset	0	0	0	0	0	0
Total	20,203	20,729	19,037	295	764	633
CONSOLIDATED 2020						
Cash and Cash equivalents	10,703	10,703	10,703	0	0	0
Loans and Receivables	1,570	2,096	404	295	764	633
Accounts Receivable	7,930	7,930	7,930	0	0	0
Net Settled Derivative Asset	0	0	0	0	0	0
Total	20,203	20,729	19,037	295	764	633

Maturity term of LTIF Bonds

Council 2020 \$,000	Consolidated 2020 \$,000		Council 2021 \$,000	Consolidated 2021 \$,000
1,712	1,712	Less than one year	2,117	2,117
9,310	9,310	One to five years	12,605	12,605
16,937	16,937	Greater than five years	21,415	21,415
27,960	27,960		36,137	36,137

NOTES TO FINANCIAL STATEMENTS

Note 23: Derivative Financial Instruments

Council 2020 \$,000	Consolidated 2020 \$,000		Council 2021 \$,000	Consolidated 2021 \$,000
CURRENT ASSET PORTION				
0	0	Interest rate swaps	0	0
0	0	Total current asset portion	0	0
NON-CURRENT ASSET PORTION				
0	0	Interest rate swaps	25	25
0	0	Total non-current asset portion	25	25
0	0	Total derivative financial instrument assets	25	25
CURRENT LIABILITY PORTION				
163	163	Interest rate swaps	516	516
163	163	Total current liability portion	516	516
NON-CURRENT LIABILITY PORTION				
17,395	17,395	Interest rate swaps	9,703	9,703
17,395	17,395	Total non-current liability portion	9,703	9,703
17,558	17,558	Total derivative financial instrument liabilities	10,219	10,219

Fair Value

Interest rate swaps

The fair value of interest rate swaps has been determined by calculating the expected cash flows under the terms of the swaps and discounting these values to present value.

Interest Rate swaps

The notional principal amounts of the outstanding interest rate swap contracts for the Council were \$133 million (2020 \$139 million). As at 30 June 2021, the fixed interest rates for interest rate swaps varied from 1.45% to 5.55% (2020 1.93% to 5.55%).

Interest rates have plummeted to record lows globally meaning that borrowers around the world have fixed interest rate positions that are significantly above prevailing rates. However, the Council maintains an interest rate policy framework to protect against all potential interest rate scenarios (that is, not simply a sharply declining environment), acting as a prudent financial manager, which requires a minimum level of interest rate fixing. It enters into interest rate hedging contracts on a regular basis to lock in interest rates on the debt portfolio. This is to support statutory and financial objectives, to achieve a level of certainty in interest costs over time. Having interest rate hedging contracts in place reduces the impact of changes in interest rates on interest expense, helping to provide certainty on rates and deliver to budgeted and planned expenditure.

Accounting standards require the reporting of the fair value (mark to market) of interest rate hedging contracts each financial year. Changes in fair values reflect movements in interest rates. This is a non-cash adjustment and the mark to market gains will not be realised as the interest rate hedging contracts are generally held to maturity.

Note 24: New Zealand Local Government Funding Agency

The Council is a shareholder of the New Zealand Local Government Funding Agency Limited (NZLGFA), which was incorporated in December 2011 to provide debt funding to local authorities in New Zealand. It has a current credit rating from Standard and Poor's of AAA.

The Council is one of 31 shareholders and 24 local authority guarantors of the NZLGFA. In that regard it has uncalled capital of \$100k. When aggregated with the uncalled capital of other shareholders, \$20m is available if an imminent default is identified. Together with the other shareholders, the Council is also a guarantor of all NZLGFA's borrowings. At 30 June 2021, NZLGFA had borrowings totalling \$13.6093 billion (2020: \$11.6375 billion).

Financial reporting standards require the Council to recognise the guarantee liability at fair value. However, we have been unable to determine a sufficiently reliable fair value for the guarantee, and therefore have not recognised a liability. We consider the risk of NZLGFA defaulting on repayment of interest or capital to be very low on the basis that:

PITO KŌRERO KI TE TAUĀKI PŪTEA

* We are not aware of any local authority debt default events in New Zealand; and

* Local government legislation would enable local authorities to levy a rate to recover enough funds to meet any debt obligations if further funds were required.

Note 25: Depreciation and Amortisation expense by Group of Activity

Council 2020 \$,000	Consolidated 2020 \$,000		Council 2021 \$,000	Budget 2021 \$,000	Consolidated 2021 \$,000
717	717	Corporate Activities	741	773	741
10	10	Democratic Process	6	7	6
522	522	Arts and Culture	435	487	435
2,593	2,593	Community Facilities	2,992	2,839	2,992
52	52	District Economy	39	333	39
2	2	Community Development	1	1	1
51	51	Regulatory Services	47	63	47
4,566	4,566	Environmental Sustainability	5,039	4,995	5,039
6,941	6,941	Water Supply Service	7,290	7,266	7,290
418	418	Roading and Footpaths	683	468	683
1,298	1,298	Stormwater	1,674	1,528	1,674
55	55	Waste Water	93	49	93
273	273	Solid Waste	239	273	239
1	1	Coastal Structure	1	1	1
17,498	17,498		19,278	19,083	19,278

Note 26: Explanations of Major Variances against budget

Explanations for major variations from the Council's budget figures in its 2020-21 Annual Plan are as follows:

Statement of Comprehensive Revenue and Expense

- Financial Revenue is higher than budget by \$11.4 million mainly due to strong market conditions as a result of COVID-19 recovery.
- Subsidies and Grants are higher than budgeted by \$7.1 million mainly due to contributions from TSB Community Trust for the Te Ramanui Project and Tranche 1 Tree Waters funding.
- Other Revenue is higher than budget due to gain on derivative contract valuations of \$7.36 million which was unbudgeted. A full explanation is given under note 23 with regards to unrealised mark to market gains.
- Loss on disposal of assets of \$1,186k which was unbudgeted.
- Finance costs are lower than budgeted by \$537k due to delayed capital works programme and savings on Interest paid.

Statement of Financial Position

- The Current Assets are higher than budgeted by \$10.5m due to more cash in the bank.
- The Current and Non-Current Term Liabilities are \$17.2m lower than budgeted mainly due to a lower than anticipated debt requirement as a result of delays in capital projects.

NOTES TO FINANCIAL STATEMENTS

Note 27: Insurance Information

	2020 \$,000	2021 \$,000
Total value of all assets covered by insurance contracts	233,179	315,881
Total value of all assets covered by financial risk sharing arrangements	355,782	382,466
Total assets covered by insurance	588,961	698,347

Note 28: Rating Base Information

	30/06/2020	30/06/2021
Number of rating units	14,174	14,266
Total capital value of rating units	\$10,983,424,200	\$11,033,539,100
Total land value of rating units	\$7,497,089,350	\$7,503,201,350

Note 29: Joint Committee – Central Landfill

During 2017/18 the Council agreed with the New Plymouth District Council (NPDC) and the Stratford District Council (SDC) to form a Joint Committee tasked with developing a new central landfill and operating it following the closure of the Colson Road Landfill.

Each council's share of capital contribution, distribution of any operating surplus or apportionment of any operating deficit was agreed as NPDC 66.4%, STDC 27.1% and SDC 6.5%.

In November 2018, the Joint Committee made the decision to suspend further development of the Central Landfill. Waste is now disposed of at Bonny Glen near Marton under a 35-year contract with Midwest Disposals Ltd who operate the landfill. As there is no alternative use for the central landfill, all capital costs incurred have been written off to surplus or deficit in 2018/19. In October 2019, Council received \$2.03 million of unspent contributions. There has been no activity during the 2020/21 financial year.

Note 30: Items subsequent to Balance Date

On 27 October 2021 Central Government announced that the proposed reform for the delivery of three waters services will become mandatory for all local authorities. Four publicly-owned water services entities will take over responsibilities for service delivery and infrastructure from the South Taranaki District Council from 1 July 2024. This new model will be reflected in the Water Services Entities Bill. This decision does not impact the performance of the results within the 2020/21 Annual Report, however the Council is required to report on any subsequent events that will impact the Council's financial position. The new three waters delivery model will have an impact on the Council's operational expenditure, capital expenditure and debt levels in future Annual Reports, however at this stage there is uncertainty over how the reform will proceed in detail and therefore what the financial impacts will be for the Council in the future.

PITO KŌRERO KI TE TAUĀKI PŪTEA

Note 31: Financial Prudence Benchmarks

Annual Report Disclosure Statement for year ending 30 June 2021

The purpose of this statement is to disclose the Council's financial performance in relation to various benchmarks to enable an assessment of whether the Council is prudently managing its revenue, expenses, assets, liabilities and general financial dealings.

The Council is required to include this statement in its Annual Report in accordance with the Local Government (Financial Reporting and Prudence) Regulations 2014. Refer to the Regulations for more information, including definitions of some of the terms used in this statement.

Rates affordability benchmark

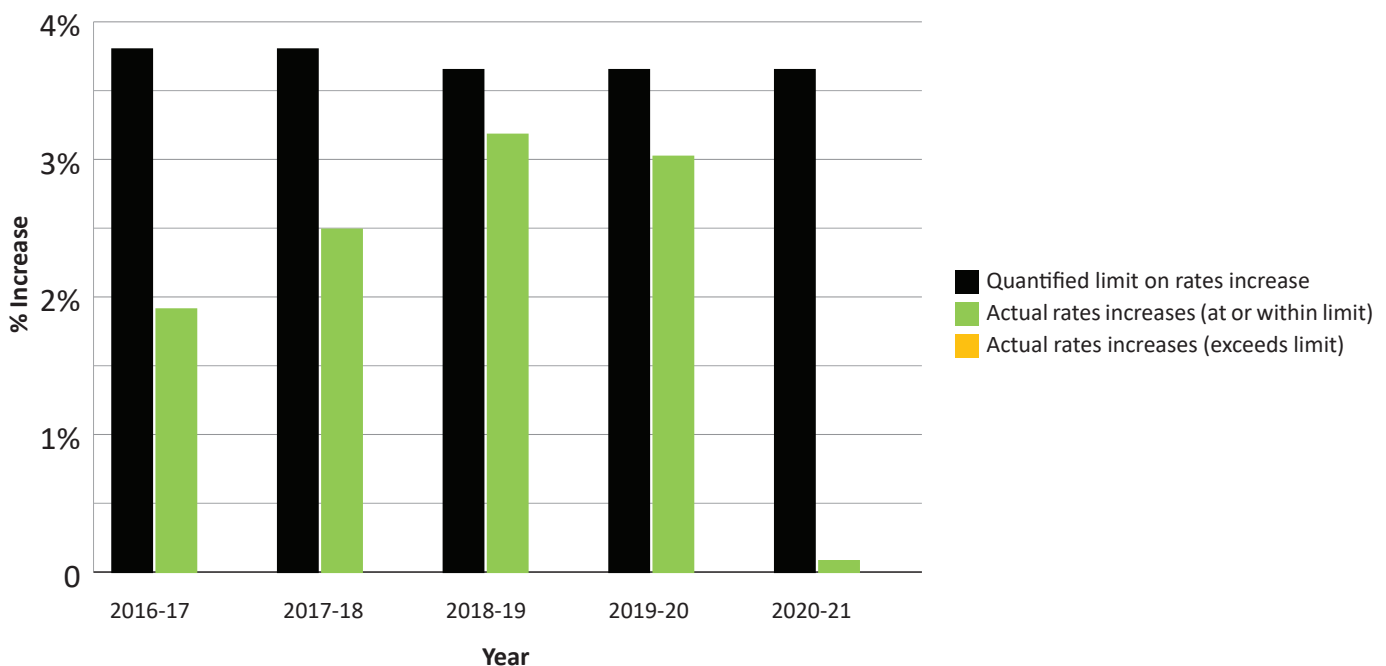
The Council meets the Rates Affordability Benchmark if –

- Its actual rates income equals or is less than each quantified limit on rates; and
- Its actual rate increases equal or are less than each quantified limit on rates increases.

Rates (increase) Affordability

The following graph compares the Council's actual rates increases with a quantified limit on rates included in the Financial Strategy in the Council's Long Term Plan. The quantified limit is the Local Government Cost Index plus 1%.

RATES (INCREASES) AFFORDABILITY BENCHMARK

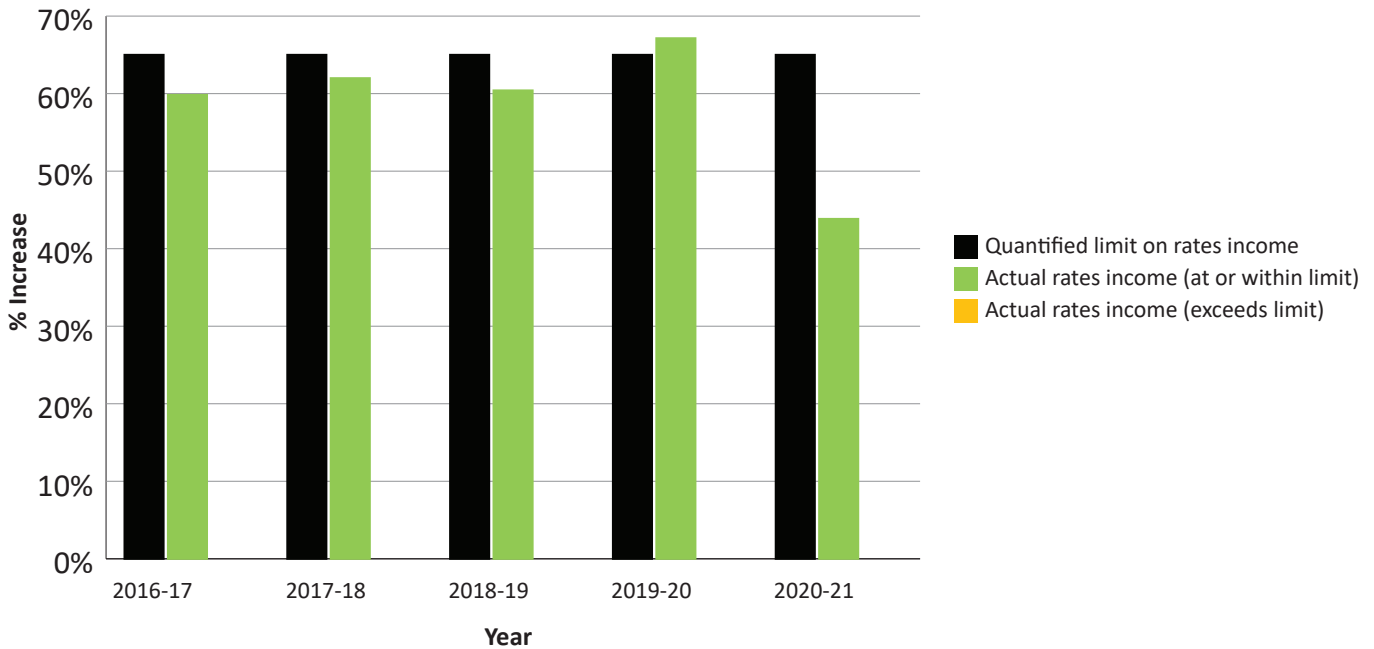


NOTES TO FINANCIAL STATEMENTS

Rates (Income) Affordability

The following graph compares the Council's actual rates income with a quantified limit on rates included in the Financial Strategy in the Long Term Plan. The quantified limit is rates income is 60-65% of total projected revenue.

RATES (INCOME) AFFORDABILITY BENCHMARK

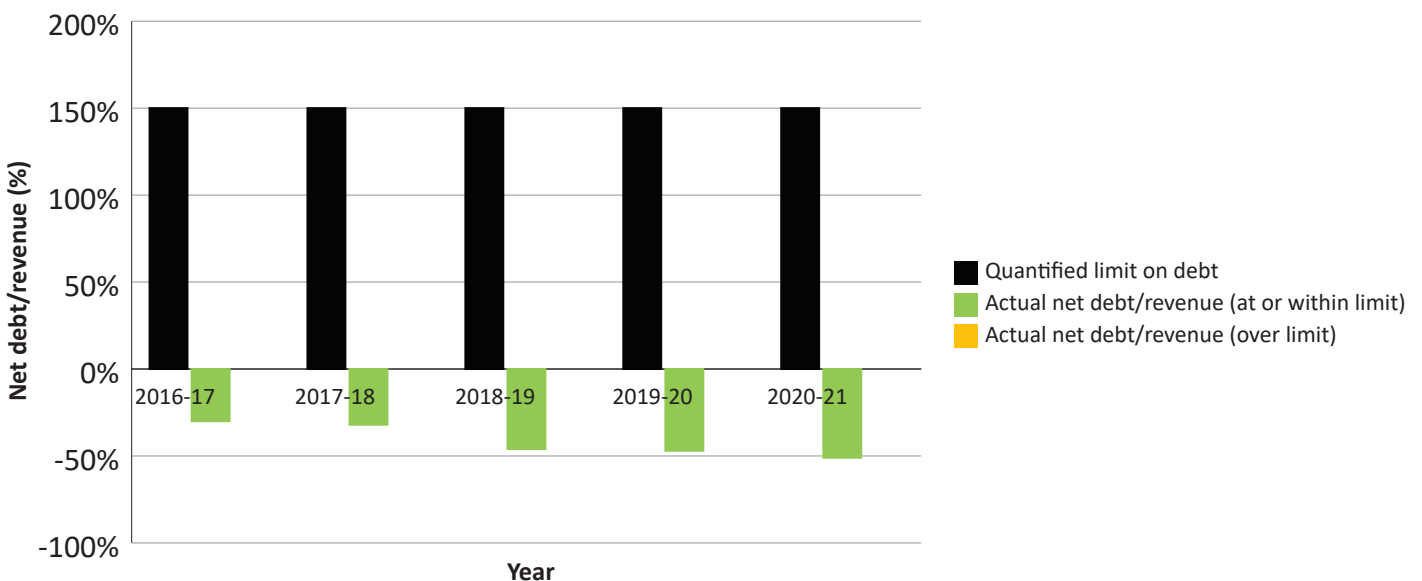


Debt Affordability

The Council meets the debt affordability benchmark if its actual borrowing is within each quantified limit on borrowing. The following 5 graphs compares the Council's actual borrowing stated in the Financial Strategy included in the Council's Long Term Plan. These 5 graphs are based on the Council's definitions and not the legislation.

1 – The quantified limit is net debt less than 150% of revenue.

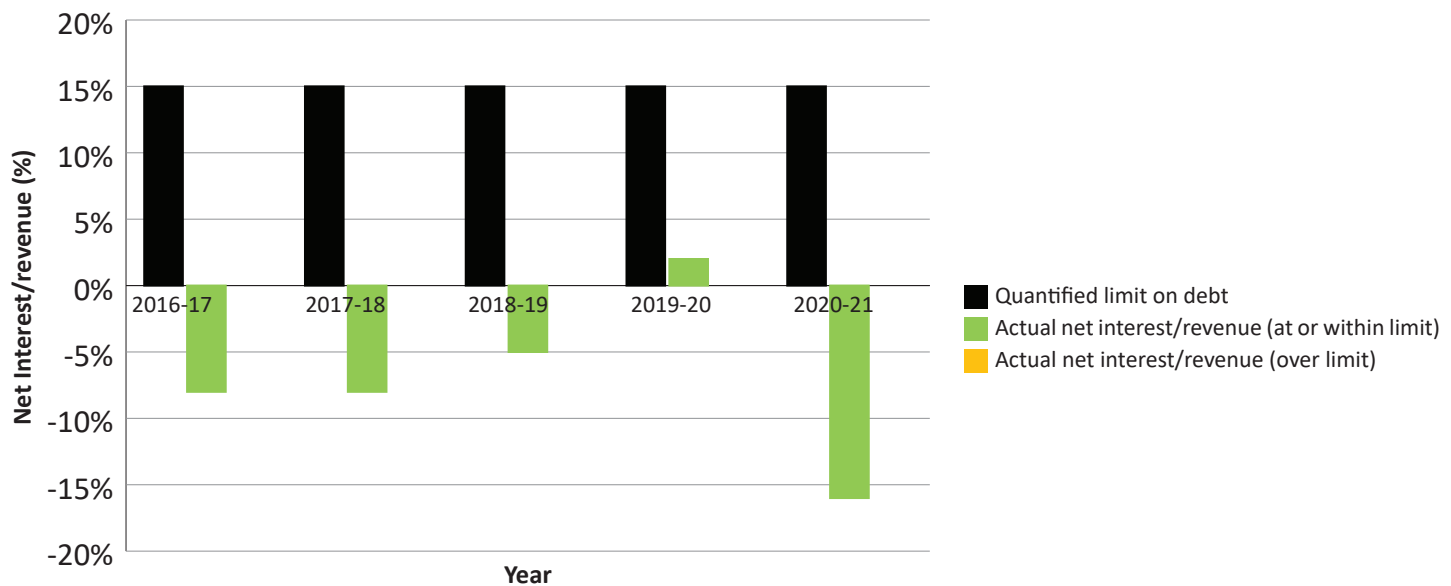
DEBT AFFORDABILITY BENCHMARK



PITO KŌRERO KI TE TAUĀKI PŪTEA

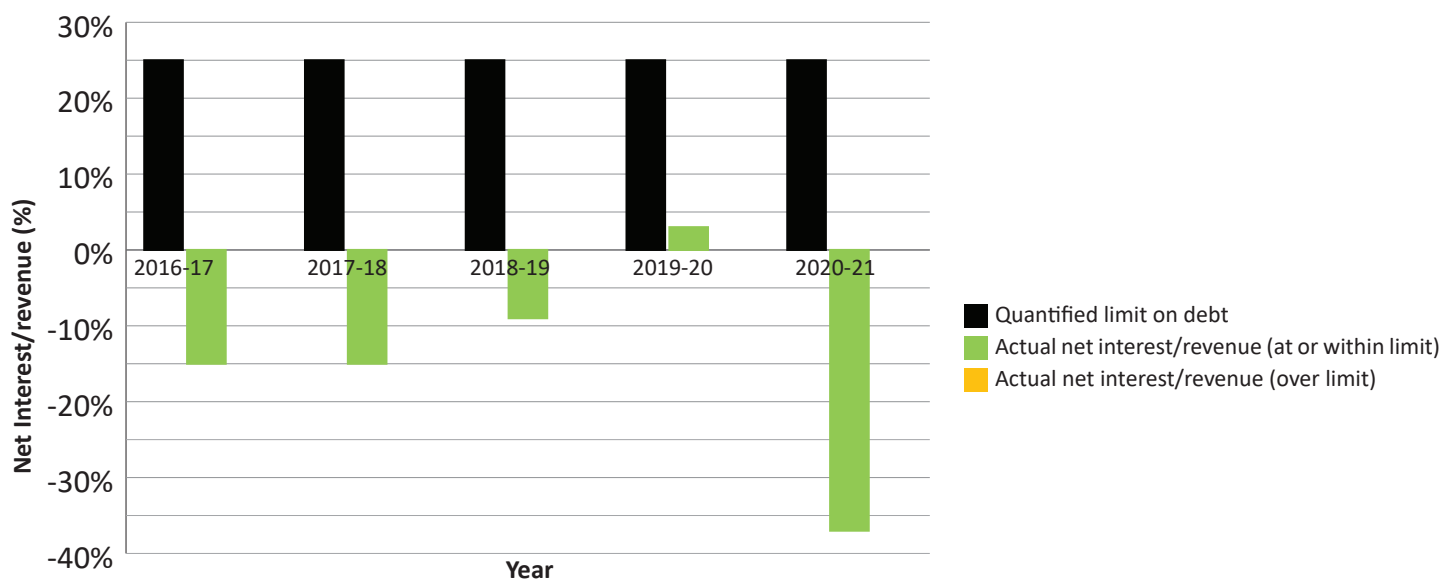
2 - Net interest expense as a percentage of total annual income of not more than 15%.

DEBT AFFORDABILITY BENCHMARK



3 - Net interest expense as a percentage of total annual rates income of not more than 25%.

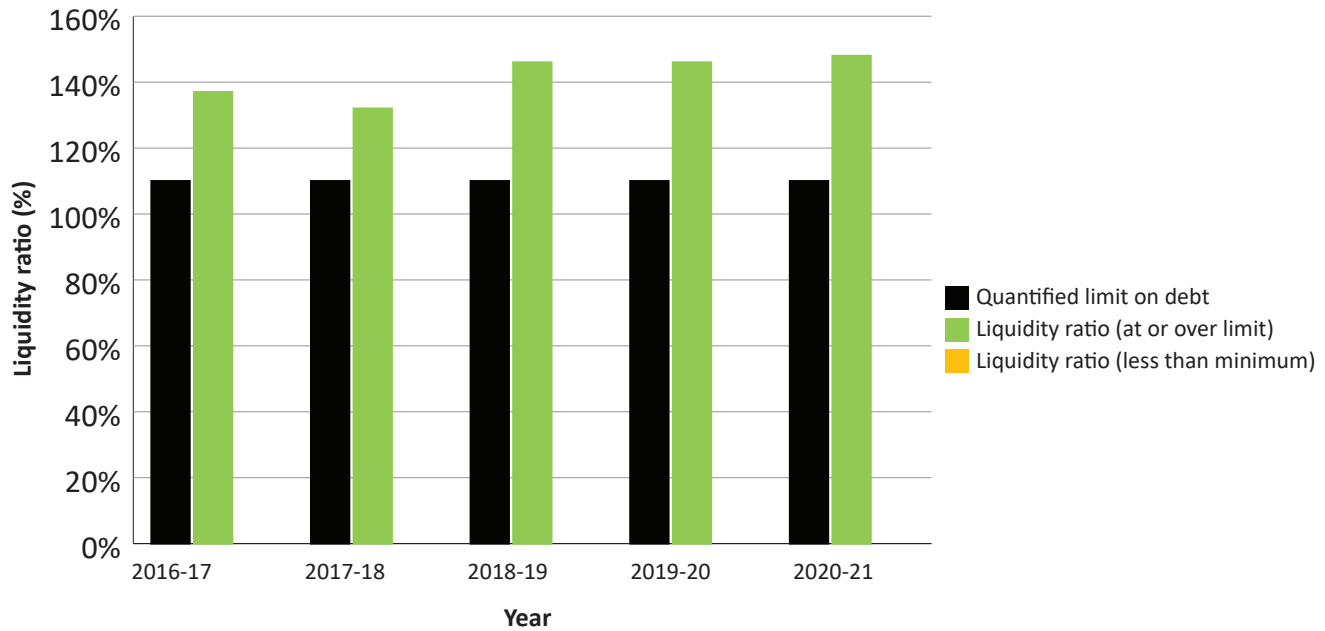
DEBT AFFORDABILITY BENCHMARK



NOTES TO FINANCIAL STATEMENTS

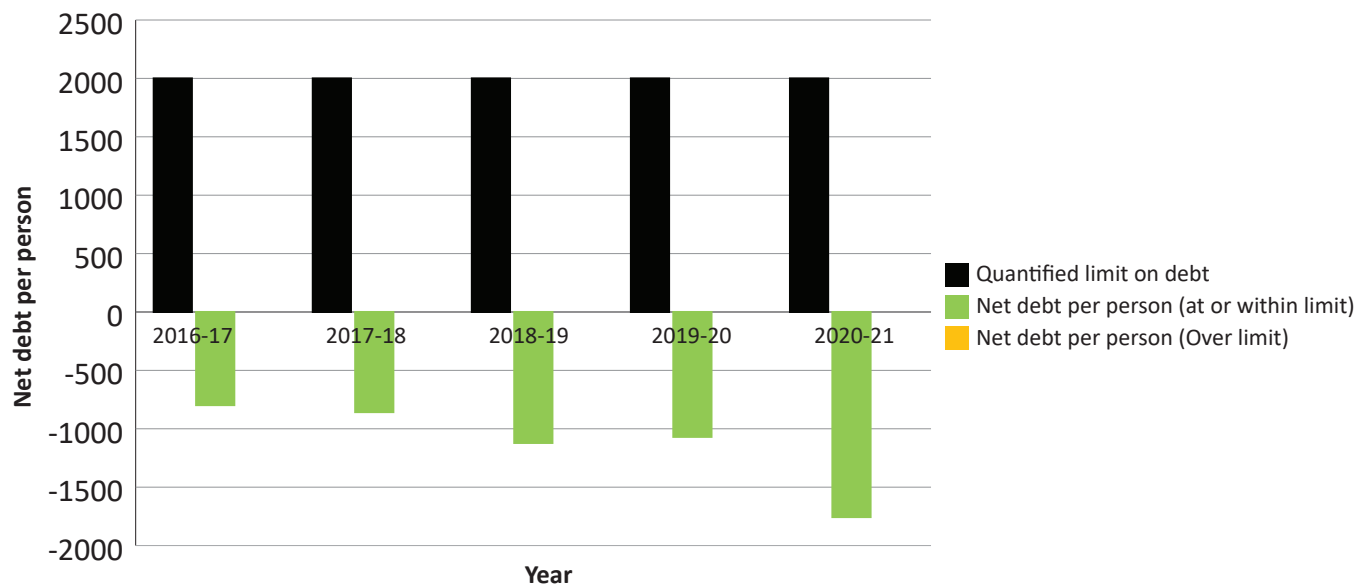
4 - Liquidity Ratio; external term debt plus committed bank loan facilities plus liquid assets/cash equivalents maintained at an amount of at least 110% over existing external debt.

DEBT AFFORDABILITY BENCHMARK



5 - Net debt per capita is less than \$2,000 per person.

DEBT AFFORDABILITY BENCHMARK

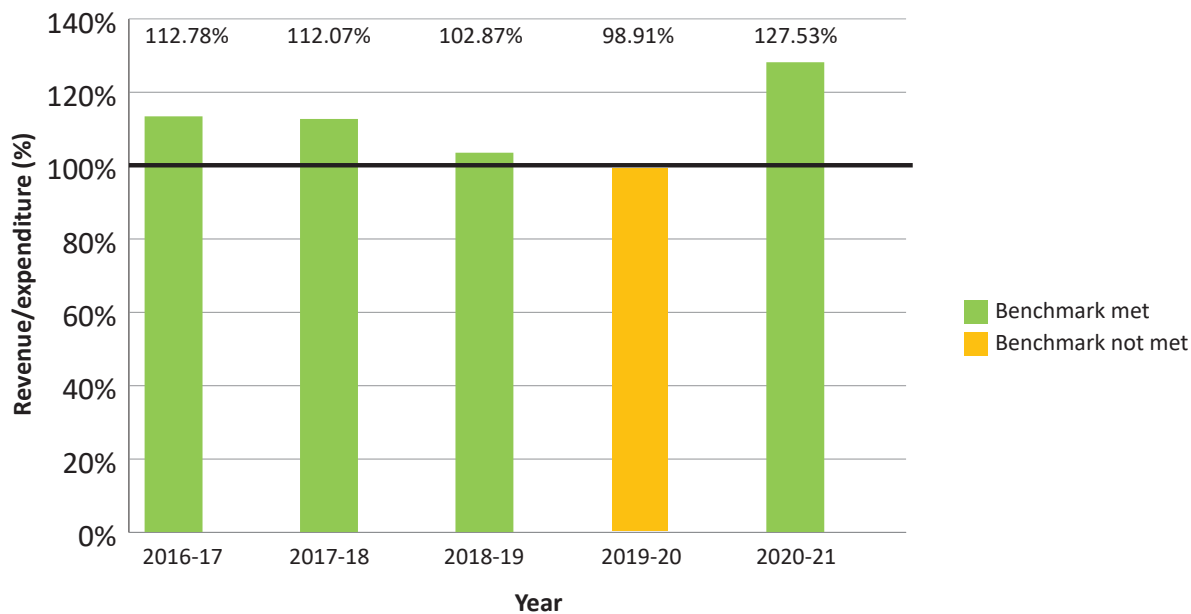


PITO KŌRERO KI TE TAUĀKI PŪTEA

Balanced Budget Benchmark

The following graph displays the Council's revenue (excluding development contributions, financial contributions, vested assets, gains on derivative financial instruments, and revaluations of property, plant, or equipment) as a proportion of operating expenses (excluding losses on derivative financial instruments and revaluations of property, plant, or equipment). The Council meets this benchmark if its revenue equals or is greater than its operating expenses.

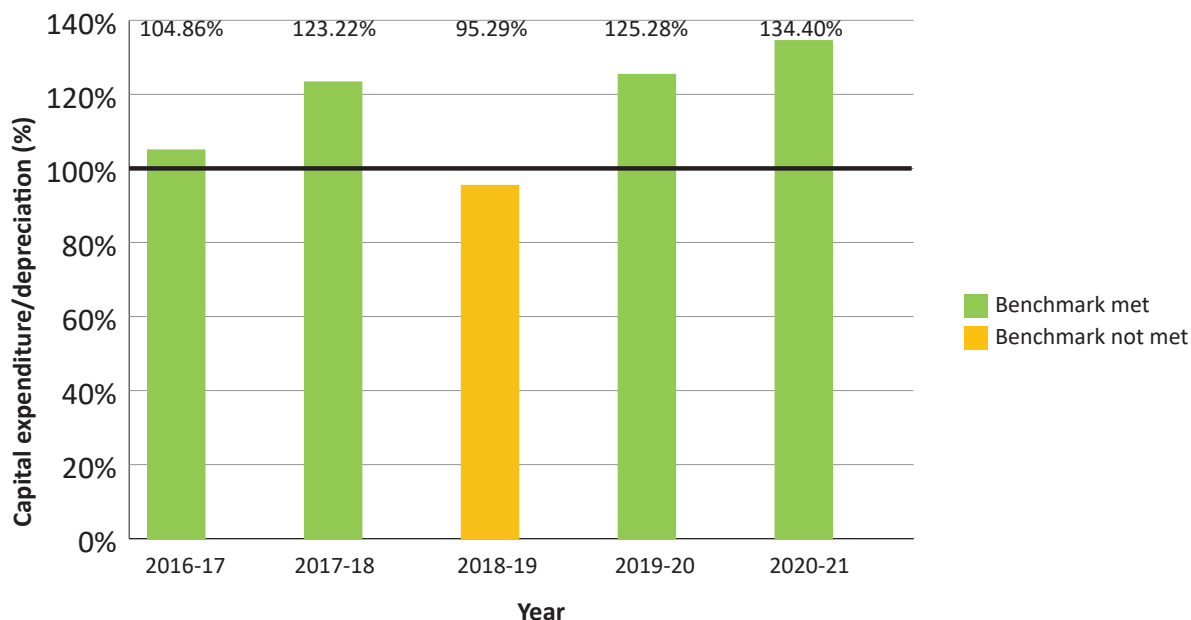
BALANCED BUDGET BENCHMARK



Essential Services Benchmark

The following graph displays the Council's Capital Expenditure on network services as a proportion of depreciation on network services. The Council meets this benchmark if it's capital expenditure on network services equals or is greater than depreciation on network services.

ESSENTIAL SERVICES BENCHMARK

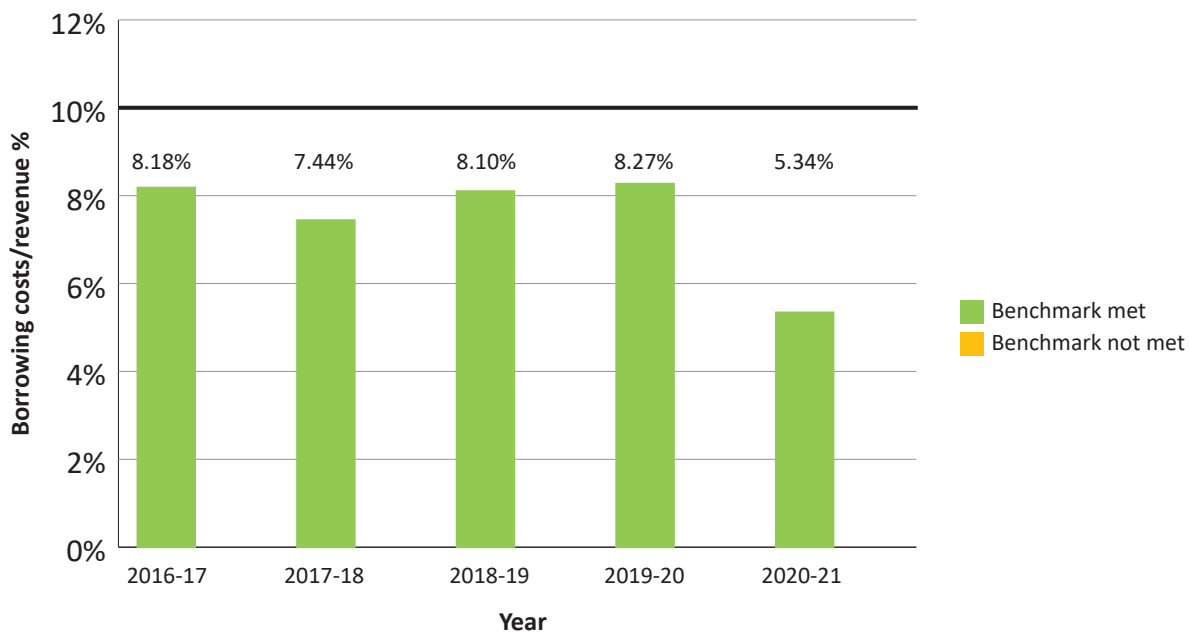


NOTES TO FINANCIAL STATEMENTS

Debt Servicing Benchmark

The following graph displays the Council's borrowing costs as a proportion of revenue (excluding development contributions, financial contributions, vested assets, gains on derivative financial instruments, and revaluations of property, plant, or equipment). Because Statistics New Zealand projects the Council's population will grow more slowly than the national population growth rate, it meets the debt servicing benchmark if its borrowing costs are equal to or less than 10% of its revenue.

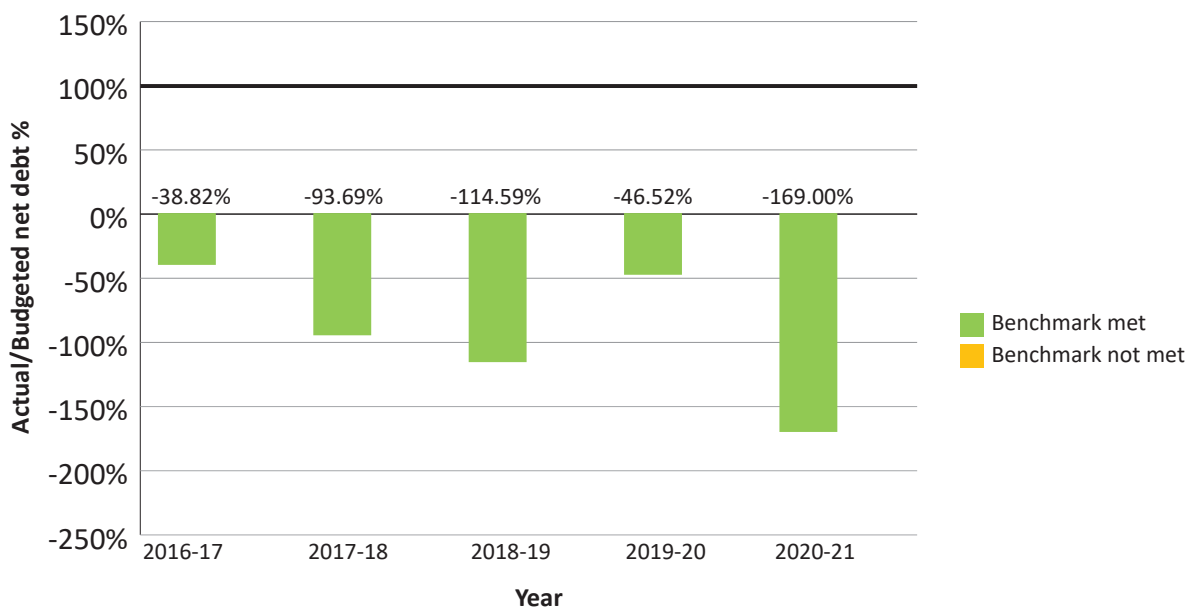
DEBT SERVICING BENCHMARK



Debt Control Benchmark

The following graph displays the Council's actual net debt as a proportion of planned net debt. In this statement, net debt means financial liabilities, less financial assets (excluding trade and other receivables). The Council meets the debt control benchmark if its actual net debt equals or is less than its planned net debt.

DEBT CONTROL BENCHMARK

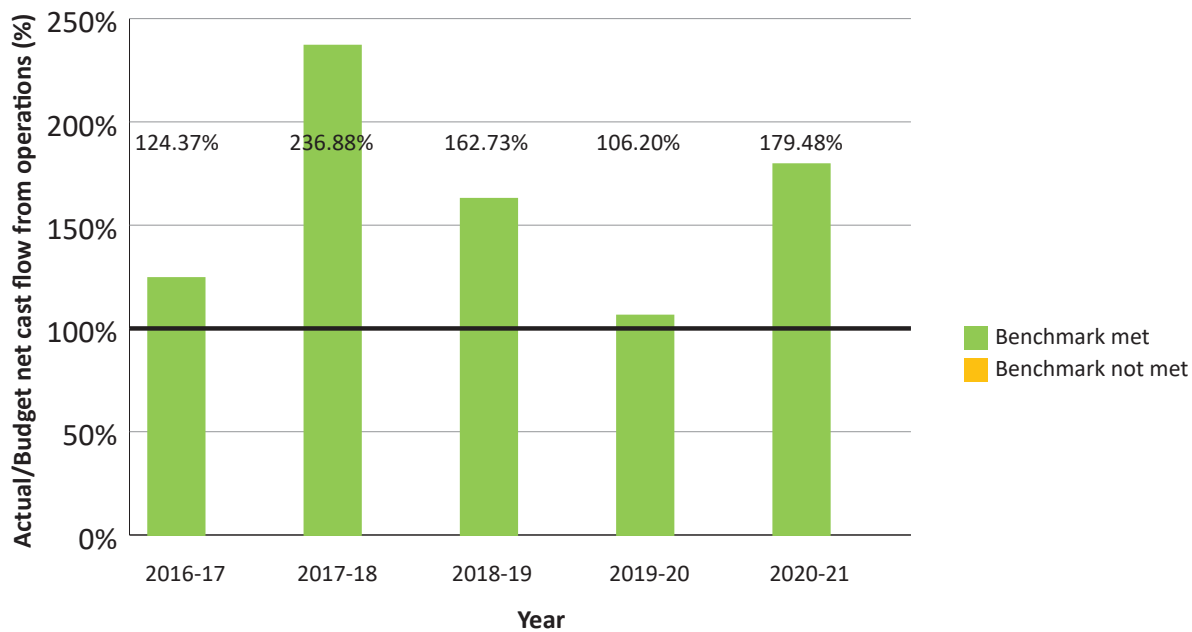


PITO KŌRERO KI TE TAUĀKI PŪTEA

Operations Control Benchmark

This graph displays the Council's actual net cash flow from operations as a proportion of its planned net cash flow from operations. The Council meets the operations control benchmark if its actual net cash flow from operations equals or is greater than its planned net cash flow from operations.

OPERATIONS CONTROL BENCHMARK



attractive
LIFESTYLE



POLITICAL STRUCTURE

PITO KŌRERO KI TE TAUĀKI PŪTEA

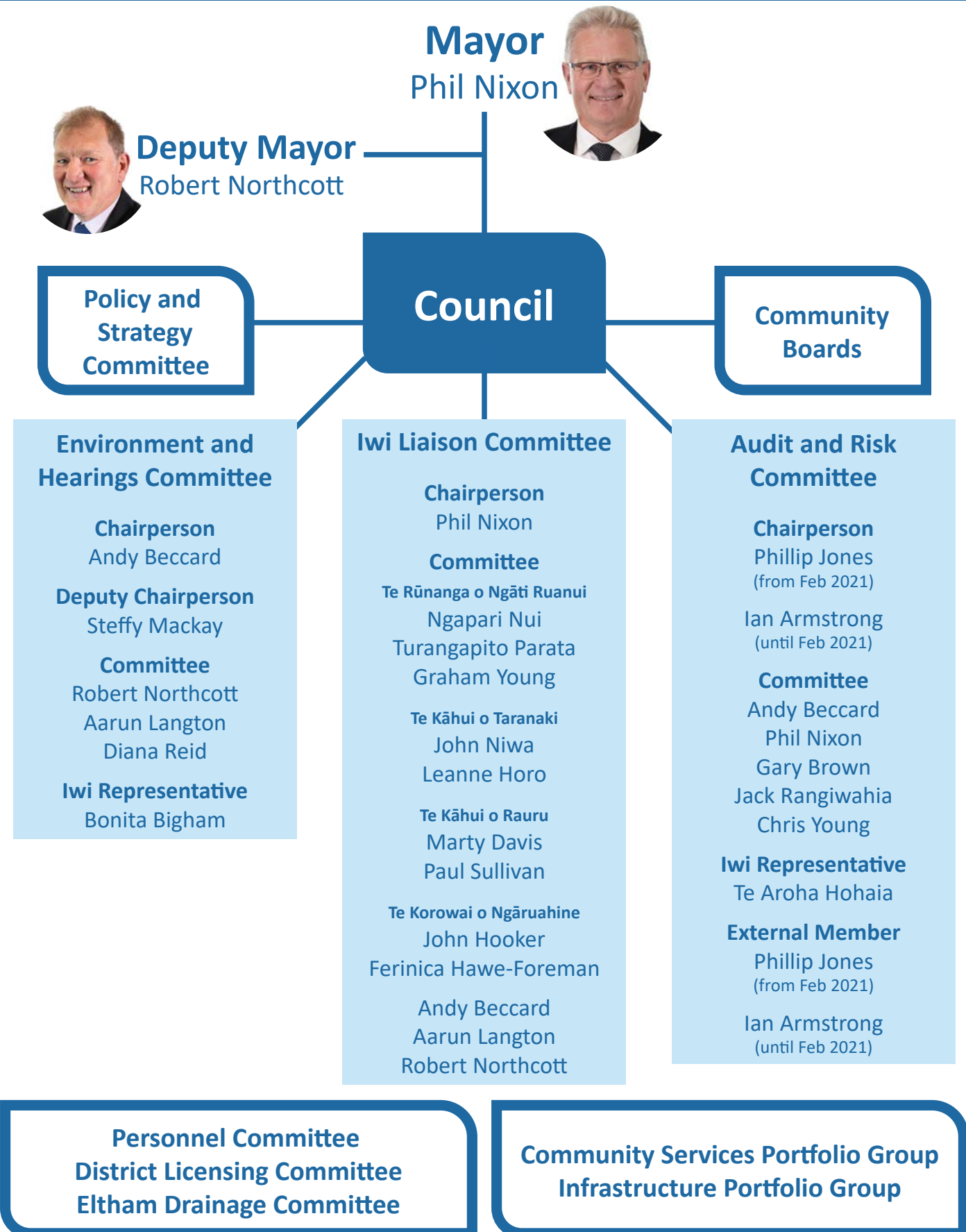


MAKING SOUTH TARANAKI

THE MOST
liveable

DISTRICT IN NZ

POLITICAL STRUCTURE



ELECTED MEMBERS

The Mayor, Councillors and Community Board members listed below were elected in October 2019 for a three year term.

Mayor	Mr Phil Nixon
Deputy Mayor	Mr Rob Northcott
Councillors	
Mr Andy Beccard	Mr Mark Bellringer
Mr Gary Brown	Ms Celine Filbee
Mr Aarun Langton	Mrs Steffy Mackay
Mr Jack Rangiwahia	Mrs Diana Reid
Mr Bryan Roach	Mr Brian Rook
Mr Chris Young	
Community Boards	
ELTHAM-KAPONGA COMMUNITY BOARD	TARANAKI COASTAL COMMUNITY BOARD
Mrs Karen Cave (Chair)	Mr Andy Whitehead (Chair)
Ms Sonya Douds (Deputy Chair)	Ms Sharlee Mareikura (Deputy Chair)
Mr Alan Hawkes	Ms Bonita Bigham
Lindsay Maindonald	Ms Liz Sinclair
Councillor Steffy Mackay	Councillor Aarun Langton
TE HĀWERA COMMUNITY BOARD	PĀTEA COMMUNITY BOARD
Mr Wayne Bigham (Chair)	Mrs Jacq Dwyer (Chair)
Mr Russell Hockley (Deputy Chair)	Mrs Dianne Lance (Deputy Chair)
Mr Raymond Buckland	Ms Maria Ferris
Ms Nikki Watson	Ms Joanne Peacock
Councillor Diana Reid	Councillor Rob Northcott



MANAGEMENT AND STAFF

THE CHIEF EXECUTIVE'S ROLE AND RESPONSIBILITIES

The Council's Governance Policies and legislation determine the role and responsibilities of the Chief Executive. All delegations are from the Council to the Chief Executive Officer except for certain provisions in the Resource Management Act 1991 where there is clear direction to delegate to the relevant staff member. The Chief Executive employs all staff and acts on the Council's behalf.

The Chief Executive has approval to expend or commit the Council to any approved expenditure contained in the Long Term Plan or Annual Plan or over-expenditure within the following thresholds:

- Up to 15% above a budgeted expenditure item greater than \$1 million;
- Up to 20% above a budgeted expenditure item greater than \$250,000 but less than \$1 million,
- Up to 20% (maximum \$50,000) for items less than \$250,000;
- Up to \$100,000 for net unbudgeted expenditure (gross unbudgeted amount not to exceed \$1million);
- To all works necessary in the case of an emergency (with no financial limit).

Monitoring of Chief Executive's performance

The Personnel Committee's primary function is to oversee the relationship between the Council and the Chief Executive and monitor his/her performance. The Committee consists of the Mayor, the Deputy Mayor, the Chairman of the Environment and Hearings Committee and two councillors.

Senior Leadership Team

Mr Waid Crockett	Chief Executive
Ms Fiona Aitken	Group Manager Community and Infrastructure Services
Mr Liam Dagg	Group Manager Environmental Services
Mrs Marianne Archibald	Group Manager Corporate Services

Our staff

The table below shows changes in staff numbers across departments.

	2020			2021		
	Fulltime	Part-time	Fixed Term	Fulltime	Part-time	Fixed Term
Office of the Chief Executive	8	0	0	10	0	0
Community and Infrastructure	78	45	3	85	40	3
Environmental	20	1	2	24	2	0
Corporate	32	11	2	35	10	2
Totals	139	57	7	154	52	5

COUNCIL CONTROLLED ORGANISATIONS

The Council has no council-controlled organisations. It owns 100% of Novus Contracting Ltd, a company that is exempt from being a Council Controlled Organisation under Section 7 (3) of the Local Government Act 2002.

OFFICE LOCATIONS

The main Council Administration Building is in Albion Street, Hāwera and we provide an extensive combined library and Council service throughout the District, known as LibraryPlus centres in Ōpunakē, Eltham, Hāwera, Kaponga, Manaia, Pātea and Waverley. The Council services include payment of rates and accounts, enquiries for pensioner housing, burials, building consent applications, property file requests and community facility bookings. Six of the LibraryPlus centres are agencies for the dissemination of visitor information.

LOCATIONS/DIRECTORY

Hāwera Administration Centre	105-111 Albion Street Hāwera 4610 Telephone Fax	06 278 0555/0800 111 323 06 278 8757
Hāwera LibraryPlus	High Street Hāwera Telephone Fax	0800 111 323 06 278 9407
Eltham LibraryPlus	High Street Eltham Telephone Fax	0800 111 323 06 764 8857
Kaponga LibraryPlus	Egmont Street Kaponga Telephone Fax	0800 111 323 06 764 6088
Manaia LibraryPlus	South Road Manaia Telephone Fax	0800 111 323 06 274 8374
Ōpunakē LibraryPlus	Napier Street Ōpunakē Telephone Fax	0800 111 323 06 761 7039

Pātea LibraryPlus	Egmont Street Pātea Telephone Fax	0800 111 323 06 273 8340
Waverley LibraryPlus	Weraroa Road Waverley Telephone Fax	0800 111 323 06 346 6052
i-SITE	High Street Hāwera Telephone Fax	06 278 8599 06 278 6599
TSB HUB	Camberwell Road Hāwera 4610 Telephone	06 278 0646
Hāwera Aquatic Centre	Waihi Road Hāwera 4610 Telephone Fax	06 278 0021 06 278 0022

GENERAL INFORMATION

Bankers	Westpac Trust PO Box 83 Hāwera 4640
Auditors	Audit New Zealand, Palmerston North, on behalf of the Auditor General
Solicitors	Auld Brewer Mazengarb and McEwen 9 Vivian Street New Plymouth C & M Legal – The Litigation Experts 9 Vivian Street New Plymouth Simpson Grierson HSBC Tower 195 Lambton Quay Wellington 6011
Postal Address	South Taranaki District Council Private Bag 902 Hāwera 4640
Website	www.southtaranaki.com



Te Kaunihera o Taranaki ki Te Tonga

South Taranaki

District Council