

Tuia Taitonga Southlink



He karere tā te Kaunihera o Taranaki ki te Tonga News from the South Taranaki District Council

The South Taranaki District is now at COVID-19 Alert Level 1. Find out more at www.covid19.govt.nz

Satisfaction with services high - but there are things to work on

The majority of South Taranaki residents are happy with the services our Council provides. The Research First survey of 405 residents across all four South Taranaki wards found that 93% of residents were happy with the overall service the Council provides (the same as last year). 83% of those surveyed also felt the Council was moving in the right direction and 81% of residents were also satisfied with the way rates are spent on services and facilities. The survey, which has been conducted regularly since 1993, allows the South Taranaki District Council to assess its performance by finding out from residents what they think the Council is doing well

and areas where they could do better. Council services and facilities that residents were most satisfied with were the District's libraries (99%), the tidiness and maintenance of cemeteries (98%), parks and reserves (97%), playgrounds and halls (94%) and the kerbside rubbish and recycling service (92%). The services that had the lowest satisfaction rates were the condition of roads (59% satisfaction), stormwater services (76% satisfaction), the control of animals (76% satisfaction) and water supply (78% satisfaction). Council CEO, Waid Crockett, says he is pleased with the results of the survey, however, the Council is always looking to

improve the services it provides. "We don't always get it right but I know how hard our staff work for the people of South Taranaki and we are continually looking at ways we can lift the bar in terms of performance," he says. "But it is good to know that most people think we are moving in the right direction and understand we are trying to provide the best for our communities with the resources we have." The District-wide survey was conducted using a random selection method by independent research company Research First over February and March 2021. The survey results can be found on the Council's website southtaranaki.com.

Upcoming meetings

Extraordinary Council – Long Term Plan Hearing CONTINUED
Wednesday 26 May, 8.30am

Extraordinary Council – Long Term Plan Deliberations
Wednesday 26 May, 9am

Eltham-Kaponga Community Board
Monday 31 May, 10.30am
Taumata Recreation Centre, Preston Street, Eltham

Te Hāwera Community Board
Monday 31 May, 1.30pm

Taranaki Coastal Community Board
Tuesday 1 June, 2.30pm
Sandfords Event Centre, 156 Tasman Street, Ōpunakē

Pātea Community Board
Wednesday 2 June, 4pm
Kākarama Hall, 2192 Main South Road, Kākarama

Iwi Liaison Committee
Wednesday 9 June, 10am

Environment and Hearings Committee
Wednesday 9 June, 4pm

If not otherwise stated, meetings are held in the Council Chamber, Albion Street, Hāwera

**COMPETITION
OPENS MON 7
JUNE 2021**

FOR MORE INFORMATION VISIT
SOUTHTARANAKI.COM/RHM



**FREE JUDGES
WRITING
+ POETRY
WORKSHOPS**
SATURDAY 12 JUNE
HĀWERA



POETRY WITH
VAUGHAN RATAPAHANA
SHORT STORY WITH
EILEEN MERRIMAN

**RONALD
HUGH
MORRIESON
LITERARY
AWARDS**

REBEL Free Business School for entrepreneurs

Budding entrepreneurs living or working in Taranaki will have the opportunity to attend a free ten day business course from 24 May to 4 June. The first seven days will be interactive online sessions with the final three days being held in person in Hāwera. Visit www.rebelbusinessschool.nz/events for more information or contact Scott Willson on 0800 111 323, email scott.willson@stdc.govt.nz.

Free Lasagna Gardening Workshop

Come along to learn about the no-dig methods of preparing your garden beds. Proudly brought to you by Council and EnviroSchools.

Saturday 22 May, 10am - 12noon
Ōpunakē Backpackers and Motels
Register to enviroschools@trc.govt.nz

Rates are due - time to cheque how you pay

A reminder that rates are due by Wednesday 26 May. Banks across the country are phasing out the use of cheques. We encourage you to speak with your bank directly about this change, so you are prepared. So, take this month's rates as an opportunity to switch from cheque payments to one of the other ways you can pay:

- Pay online
- Internet Banking
- In person at one of the Council's LibraryPlus' or Administration Building.
- Direct Debit

If you have any questions about making payments at the Council, call us on 0800 111 323.



FEATURING
**JUSTINE
SMITH**
& PAUL
DOUGLAS

12 JUNE, ELTHAM TOWN HALL

**THE GREAT ELTHAM
COMEDY NIGHT**

HOSTED BY BEN HURLEY

TICKETS \$40 EACH OR \$350 FOR A TABLE OF 10
FROM SOUTH TARANAKI I-SITE VISITOR CENTRE & ELTHAM LIBRARYPLUS



www.southtaranaki.com

Ph: (06) 278 0555 or 0800 111 323