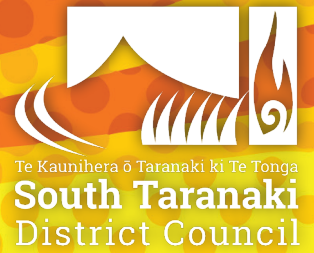


Tuia Taitonga Southlink

DOG REGO
DUE
31 JULY



Te Kaunihera o Taranaki ki Te Tonga
South Taranaki
District Council

He karere tā te Kaunihera o Taranaki ki te Tonga News from the South Taranaki District Council

Satisfaction with Council Services remains high

South Taranaki residents are generally happy with the services their council provides according to an independent survey. The survey of 423 residents across all four South Taranaki wards found that overall satisfaction with the Council was at 89%, with 91% satisfaction with the Council's core services. 92% of those surveyed felt the Council was moving in the right direction and 78% of residents were also satisfied with the way rates are spent on services and facilities provided by the Council. The survey, which has been conducted regularly since 1993, allows the South Taranaki District Council to assess its performance by finding out from residents what they think the Council is doing well and areas where they could do better. Services and facilities that residents were most satisfied with were the District's sewerage system (97%), libraries (96%), the tidiness and maintenance of cemeteries (97%), parks and reserves (92%), playgrounds (95%) and recreation centres (91%). The services that had the lowest satisfaction rates were the

condition of roads (58% satisfaction) and animal management (73% satisfaction). Satisfaction with the kerbside rubbish and recycling service also dropped from 95% last year to 89%. Council Chief Executive, Fiona Aitken, says she is pleased with the results of the survey; however, the Council is always looking to improve the services it provides. "We don't always get it right, but I know how hard our staff work for the people of South Taranaki and we are continually looking at ways we can lift the bar in terms of performance," she says. "But it is good to know that most people think we are moving in the right direction and understand we are trying to provide the best for our communities with the resources we have." The District-wide survey was conducted using a random selection method by independent research company Key Research over February and March 2023. The survey results can be found on the Council's website www.southtaranaki.com under Plans, Strategies and Reports.

Upcoming meetings

Resource Consent RML22055
– Hearing Heard by an External Commissioner, Alan Withy
Monday 19 June, 9am
Tairoa Lodge, 3 Puawai Street, Hāwera

Risk and Assurance Committee
Wednesday 21 June, 1pm

Ordinary Council
Monday 26 June, 4pm

Unless specified, meetings are held at the Council Chambers, Administration Building, Albion Street, Hāwera.

Dog Registrations - check your inbox and your letterbox!

COMPETITION OPENS TODAY - THURSDAY 15 JUNE

MEET THE JUDGES

Friday 16 June, 6pm
Hāwera LibraryPlus
Light catering provided

RSVP to entries@stdc.govt.nz
or call 0800 111 323

FREE WRITING WORKSHOPS

Saturday 17 June
Te W'anake | The Foundry, Hāwera
Short Story with Emma Hislop 9am - 12noon
Poetry with Mikaela Nyman, 1-4pm

Register by emailing librarycontact@stdc.govt.nz
or calling 0800 111 323

2023 LYSAGHT-WATT TRUST
RONALD HUGH MORRIESON
LITERARY AWARDS

WWW.SOUTHTARANAKI.COM/RHM



First steps in town revitalisation

Town revitalisation funding has enabled the first of many new exciting changes to occur in the Eltham community. Bridger Park has long been acknowledged as a gem in Eltham's crown, and safer access to the area has been a high priority for the community members working on the revitalisation project. Eltham Timber and Construction has installed new handrails and steps into the park from Stanners and High Streets which enables safer entry for pedestrians. There is all-ability access from the Bridge Street entrance.

As well as the new steps and handrails, Tricky Trees completed some tree work late last year, which has opened up the view from Bridger Park through to the town hall. This is in line with public opinion following masterplan consultation in 2019. "We have been able to create a connection from the town centre to the town hall," said Eltham-Kaponga Community Board chair Karen Cave. "With plans to develop Stark Park and the main street, the desire to create a town heart is well on the way to becoming a reality."

Are you one of the 2,000 dog owners that have their email registered with us? If so, **check your inbox as we emailed out your dog registrations on Saturday 3 June.**

Those who don't have an email with us (or who have more than one on their account) will get theirs in the post as per normal. If you haven't received an invoice before the end of June, please get in touch with us at qa.requests@stdc.govt.nz or give us a call on 0800 111 323.

This is the first year we've emailed out the invoices, so please be patient if there are any teething problems we need to sort out.

Owners who have their email address registered with us and who pay their dog registration in full (and on time, before 31 July) go in the draw to win one of four \$350 prize packs!



Be sure you check out what we have in store over the next month with the School Holiday and Puanga programmes. You can see what's happening by visiting www.southtaranaki.com.

www.southtaranaki.com

Ph: (06) 278 0555 or 0800 111 323